

Exteriors of Lansing Inc.
212 W. Mt. Hope Ave
Lansing, MI. 48910
(517) 371-3100

The Siding & Window Specialists
One of Mid-Michigan's Most
Trusted Names in Home
Improvements

Customer Survey

Work completed for Jack & Elizabeth Hicks
724 Walnut St. ^{Name} Charlotte MI 48813
Address City State Zip Code

Thank you for your business! We would appreciate your response on how our company has performed and any comments you might have about our employees and products. The owner will read your response.

1. How did you hear about our company? (Check one) TV__ Previous Customer__ Signs__ Referral__ Yellow Book__ Home Show Radio__ AT&T Book__ Other__
2. Why did you decide on our company to do your work? (Check one)
__ Reputation__ Warranty__ Product Features__ Lowest Price__
__ Recommendation Other BEST COMBO: PRICE & CONFIDENCE
3. Who were your installers? Dave Cowling
Please rate your overall satisfaction with your installation crew (circle one)
Very Satisfied 10 9 8 7 6 5 4 3 2 1 Very Unsatisfied
4. Was your installation done in a neat and professional manner? yes __ no
5. Please Rank your level of communications with our company. (Circle one)
Very Satisfied (10) 9 8 7 6 5 4 3 2 1 Very Unsatisfied
6. Please describe your overall satisfaction with our company (Circle one)
Very Satisfied 10 9 (8) 7 6 5 4 3 2 1 Very Unsatisfied
7. Would you recommend our company to your friends and neighbors? Yes __ no
If yes, whom would you recommend us to? Name _____
Address _____ Phone# _____
8. Additional remodeling projects planned within the next 7 years (check as many as apply)....
__ Windows__ Bay/Bow Window__ Siding__ Entry Door__ Garden Window__
__ Soffit/Fascia Gutters__ Patio Door/Storm Door Other 3 seasons room
Egress window

Comments _____

Signature Elizabeth G. Ma Date 5/22/14