

Exteriors of Lansing Inc.
212 W. Mt. Hope Ave
Lansing, MI. 48910
(517) 371-3100

The Siding & Window Specialists
One of Mid-Michigan's Most
Trusted Names in Home
Improvements

Customer Survey

Work completed for Ron & Debra Hankins
10115 N. Meridian Pleasant Lake MI 49272
Address City State Zip Code

Thank you for your business! We would appreciate your response on how our company has performed and any comments you might have about our employees and products. The owner will read your response.

1. How did you hear about our company? (Check one) TV Previous Customer ___ Signs ___ Referral ___ Yellow Book ___ Home Show ___ Radio ___ AT&T Book ___ Other ___
2. Why did you decide on our company to do your work? (Check one) ___ Reputation Warranty Product Features ___ Lowest Price ___ Recommendation ___ Other ___
3. Who were your installers? Collin & Mark
Please rate your overall satisfaction with your installation crew (circle one)
Very Satisfied 10 9 8 7 6 5 4 3 2 1 Very Unsatisfied
4. Was your installation done in a neat and professional manner? yes ___ no
5. Please Rank your level of communications with our company. (Circle one)
Very Satisfied (10) 9 8 7 6 5 4 3 2 1 Very Unsatisfied
6. Please describe your overall satisfaction with our company (Circle one)
Very Satisfied (10) 9 8 7 6 5 4 3 2 1 Very Unsatisfied
7. Would you recommend our company to your friends and neighbors? Yes ___ no
If yes, whom would you recommend us to? Name ___
Address ___ Phone# ___
8. Additional remodeling projects planned within the next 7 years (check as many as apply)....
___ Windows ___ Bay/Bow Window ___ Siding Entry Door ___ Garden Window
___ Soffit/Fascia Gutters ___ Patio Door Storm Door ___ Other ___

Comments Love the color!

Signature Debra A. Hankins

Date 7/2/13