

Exteriors of Lansing Inc.
212 W. Mt. Hope Ave
Lansing, MI. 48910
(517) 371-3100

The Siding & Window Specialists
One of Mid-Michigan's Most
Trusted Names in Home
Improvements

Customer Survey

Work completed for ROXANNE KWIECIEN #3
Name
5036 Grape Arbor Ln. LANSING MI
Address City State Zip Code

Thank you for your business! We would appreciate your response on how our company has performed and any comments you might have about our employees and products. The owner will read your response.

1. How did you hear about our company? (Check one) TV Previous Customer Signs
Referral Yellow Book Home Show Radio AT&T Book Other
2. Why did you decide on our company to do your work? (Check one)
 Reputation Warranty Product Features Lowest Price
 Recommendation Other DID GOOD WORK BEFORE AT FAIR PRICE
3. Who were your installers? Jim
Please rate your overall satisfaction with your installation crew (circle one)
Very Satisfied 10 9 8 7 6 5 4 3 2 1 Very Unsatisfied
4. Was your installation done in a neat and professional manner? yes no
5. Please Rank your level of communications with our company. (Circle one)
Very Satisfied 10 9 8 7 6 5 4 3 2 1 Very Unsatisfied
6. Please describe your overall satisfaction with our company (Circle one)
Very Satisfied 10 9 8 7 6 5 4 3 2 1 Very Unsatisfied
7. Would you recommend our company to your friends and neighbors? Yes no
If yes, whom would you recommend us to? Name _____
Address _____ Phone# _____
8. Additional remodeling projects planned within the next 7 years (check as many as apply)....
 Windows Bay/Bow Window Siding Entry Door Garden Window
 Soffit/Fascia Gutters Patio Door/Storm Door Other _____

Comments _____

Signature Roxanne Kwecien Date 9/20/13