

Timothy Truong

User Experience Designer

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NYC, NY

Summary

Analytical and creative professional with proven ability to design beautiful, user-friendly experiences on both web and mobile interfaces. Expert in design tools like Sketch. Excellent written and oral communication skills.

Experience

J.P Morgan Chase, February 2016 – Present

UX Designer

Supporting the design of innovative mobile payment technologies through various UX methods.

Level Headed Prep, September 2015 – December 2015

Interaction Designer, Founder

Founded and led the design with a development team to build a web-based academic tool that allows high school students to practice for college-entrance exams for free. View website: www.levelheadedprep.com

Mayor's Office of Technology and Information, August 2015 – September 2015

User Experience Designer

Developed annotated wireframes for a website redesign of a NYC government agency. Discovered and user needs through UX research practices: interviews, card sorting, personas, and sitemaps. Crafted wire frames and prototypes using Omnigraffle and Sketch. View artifacts: timothytruong.com/moti-case-study

General Assembly, June 2015 – September 2015

User Experience Immersive - Web and Mobile Designer

Applied and deeply studied UX design process through various collaborative projects on mobile and web interfaces. View outcomes: timothytruong.com/mywork/

Achievement First Charter Schools, July 2010 – June 2015

Distinguished Middle School Math Teacher

Recognized as a Distinguished Stage 4 Teacher for leading students to top ranking Math results amongst all NYC charter schools. Designed curriculum and experiences for middle school students to develop in academics and character. Held leadership roles to mentor younger teachers and develop community support.

Level Headed Tutoring and Manhattan Home Tutoring, September 2007 – June 2010

Director, Founder

Created and managed an afterschool enrichment service at an underserved middle school in the Bronx.

Teach For America, September 2005 – June 2007

TFA Corps Member and Sixth Grade Math Teacher

Participated in the national movement to fight for equal access education opportunities for all children.

Education

General Assembly (2015)

User Experience Design Intensive

New York University (2008 to 2010)

Master of Public Administration

Awarded the Dean's Scholarship Award

Pace University (2005 to 2007)

Master of the Science of Teaching

University of California, Berkeley (2001 to 2005)

B.S., Cognitive Science

Skills

UX Software

Sketch

Adobe Illustrator

InVision

Omnigraffle

Keynote

UX Methods

Contextual Inquiry

Card sorting

Affinity Mapping

Interviewing and Surveying

Personas and User Journeys

UX Methods

Whiteboard

Site Maps

Wireframes (mobile and web)

Interactive Prototypes

Usability Testing