

Timothy Truong

User Experience Designer
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Summary Analytical and collaborative problem solver with proven ability to design intuitive, user-friendly experiences. High proficiency in Sketch, Principle, and other tools along with ability to produce in a fast environment.

Experience **J.P Morgan Chase**, February 2016 — Present
UX Interaction Designer and Strategist
UX interaction designer and strategist for Chase Pay, the bank's digital wallet and mobile payment solution. Concepted and delivered multiple features by crafting interactive prototypes, wireframes, and other final deliverables. Pushed design thinking within product development by collaborating with product and engineering teams to ensure that we solved problems with the user in mind.

Mayor's Office of Technology and Information, August 2015 – September 2015
User Experience Designer
Developed annotated wireframes for a website redesign of a NYC government agency after applying various UX discovery practices such as conducting interviews and card sorts, developing personas and sitemaps. View artifacts: timothytruong.com/moti-case-study

General Assembly, June 2015 – September 2015
User Experience Design Immersive - Web and Mobile Designer
Applied and deeply studied UX design process through various collaborative projects on mobile and web interfaces. View outcomes: timothytruong.com/mywork/

Achievement First Charter Schools, July 2010 – June 2015
Distinguished Middle School Math Teacher
Recognized as a Distinguished Stage 4 Teacher for leading students to top ranking Math results amongst all NYC charter schools. Designed curriculum and experiences for middle school students to develop in academics and character. Held leadership roles to mentor younger teachers and develop community support.

Level Headed Tutoring and Manhattan Home Tutoring, September 2007 – June 2010
Director, Founder
Created and managed an afterschool enrichment service at an underserved middle school in the Bronx.

Teach For America, September 2005 – June 2007
TFA Corps Member and Sixth Grade Math Teacher
Participated in the national movement to fight for equal access education opportunities for all children.

Education **General Assembly (2015)**
User Experience Design Intensive

New York University (2008 to 2010)
Master of Public Administration
Awarded the Dean's Scholarship Award

Pace University (2005 to 2007)
Master of the Science of Teaching

University of California, Berkeley (2001 to 2005)
B.S., Cognitive Science

Skills	<u>UX Software</u>	<u>UX Methods</u>	<u>UX Methods</u>
	Sketch	Affinity Mapping	Personas and User Journeys
	Principle	Card sorting	Site Maps
	Pixate	Contextual Inquiry	Story mapping
	InVision	Information Architecture	Usability Testing Keynote
	Whiteboard/Pen+Paper	Interactive Prototypes	Wireframes (mobile and web)