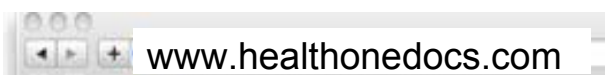


# hCare access on a Mac

## Installation

Mac installation has a few more steps than the Windows version. This guide will walk you through step by step.

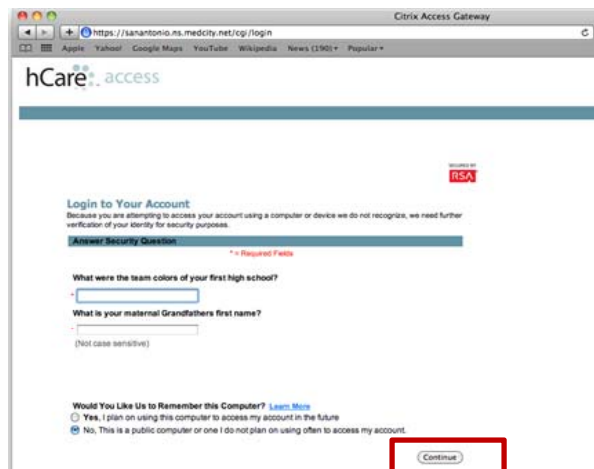
Open a browser and access the hCare web address provided by your PSC.



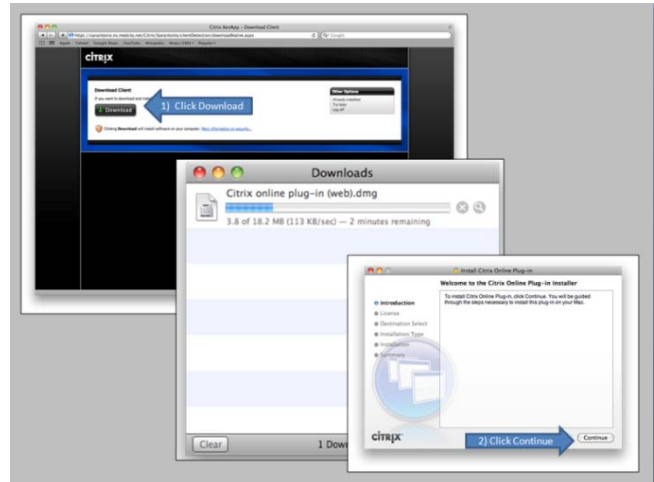
When the Welcome page appears enter



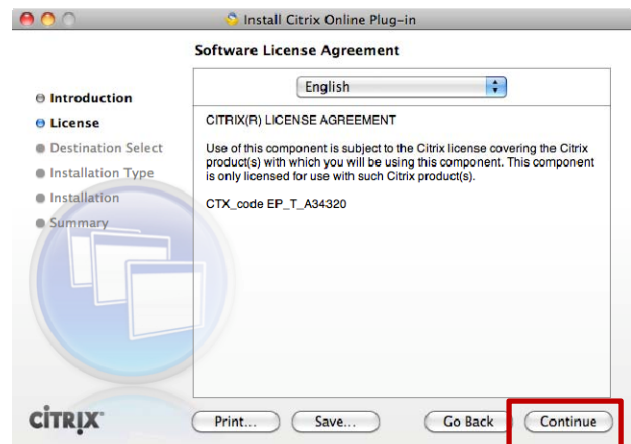
Assuming you have logged on to the hCare access client before on a previous machine and completed enrollment. hCare access will present two of your identifying questions. Enter your answers and click **Continue**.



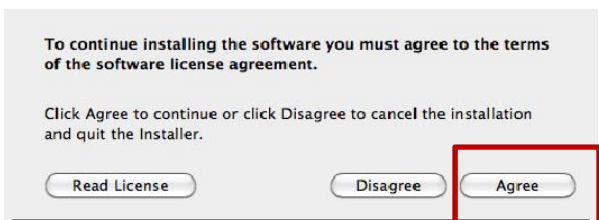
The system will detect the software needs to be installed and will present the **Download Client** "dialog box. Click the **Download**" button, the client will begin to install, click **Continue** to install the plug-in.



The Software License Agreement appears, click **Continue**.

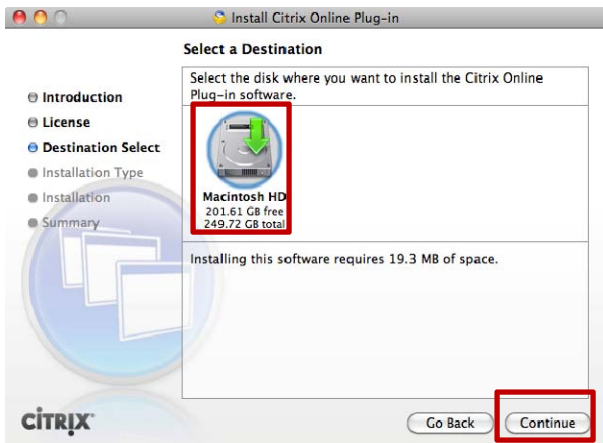


Click **Agree** to the terms of the agreement.

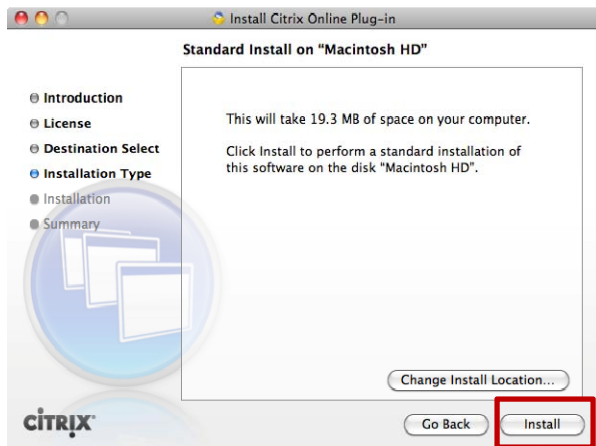


# hCare access on a Mac

Next the “**Select a Destination**” dialog box will appear. Select the **hard drive** as the destination for the install and click the “**Continue**” button.

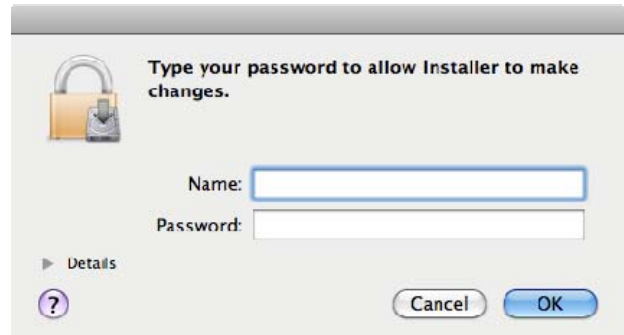


The “**Standard Install on a Mac HD**” dialog box will appear, click “**Install**”.

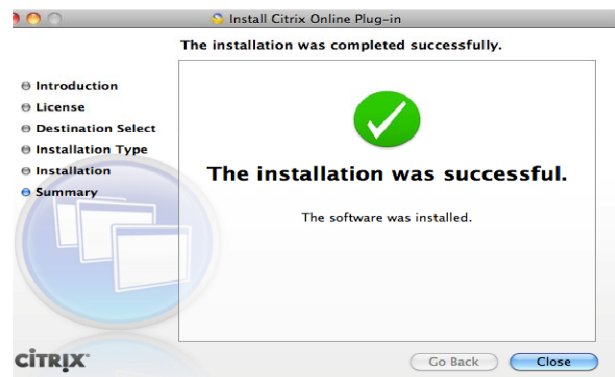


The online plug-in on a Mac requires Administrative rights so you must put in the credentials to the Admin account. *This would be the same credentials you would supply anytime you install software on your Mac.*

Click the blue “**OK**” button.



The green check confirms your installation was successful. Click the blue “**Close**” button.



Your desktop will be presented to you and you are ready to go. Remember installation is a one time thing.

