COVID “Help Team”

About the Help Team
For the duration of the COVID-19 pandemic the Sheriff’s Office has formed a COVID "Help Team" to assist those in the community who are most at risk and vulnerable during this time. The Help Team serves anyone in Ramsey County who requires assistance or support as a result of the COVID-19 pandemic.

Coronavirus Disease, COVID-19, has affected all of us. Times like this can bring a lot of uncertainty and leave people wondering where to turn for help. To support the efforts of government and community organizations alike at this great time of need, the Sheriff’s Office is implementing a Help Team

Services Provided
The Help Team:

- Picks-up and delivers prescription medication
- Picks-up and delivers pre-paid food and groceries
- Delivers food, medication, and other essentials that have been donated
- Coordinates the collection of donated items based on current community needs
- Provides resources and referrals, including social services, financial assistance, medical assistance, mental health, and others

The Help Team also coordinates services with local government(s) and service providers.

Hours of Operations
The Help Team operations are:

- Monday through Friday: 8:00 am to 8:00 pm
- Saturday and Sunday: 10:00 am to 4:00 pm

Request Services
There are three ways to request help:

<table>
<thead>
<tr>
<th>Call</th>
<th>Text</th>
<th>Email</th>
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<tbody>
<tr>
<td>651-448-3874</td>
<td>651-448-3874</td>
<td><a href="mailto:HelpTeam@co.ramsey.mn.us">HelpTeam@co.ramsey.mn.us</a></td>
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More Information

- The Help Team is not a replacement for 9-1-1. Always call 9-1*1 for any situations that require immediate emergency services.
- The Help Team supplements the services already provided by Ramsey County, which remains open and continues to provide services.

www.RamseyCounty.us/HelpTeam  www.RamseyCounty.us/Coronavirus