



SORELLE GALLERY

NEW CANAAN • ALBANY • SARATOGA SPRINGS FINE ART

Sorelle Gallery Policies

Artwork on approval

Sorelle Gallery Fine Art's inventory (with exceptions) may be taken on approval for a maximum of 3 days. For insurance purposes, before artwork is delivered, picked up, or shipped on approval, an 'Artwork On Approval' form must be filled out by a Sorelle employee, and signed by the client or designer. A credit card must be on file and arrangements for the artwork to be returned must be determined prior to release of the artwork on approval. Artwork that has exceeded 'return by' date will be subject to charges on the credit card provided. Please alert the gallery as soon as a decision has been made about a piece of artwork. Sorelle Gallery Fine Art is not responsible if a painting is sold online while on approval.

Placing a Painting 'On Hold'

Please note that Sorelle Gallery Fine Art offers all original artwork on many online platforms and cannot reserve any artwork.

Complementary Art Consultation/Delivery

Sorelle Gallery Fine Art offers complementary art consultation/delivery in Fairfield and Westchester Counties for up to three visits.

Shipping

Sorelle Gallery Fine Art has excellent relationships with local reputable shipping companies to professionally pack and ship artwork. The gallery ships within the United States and internationally on a weekly basis. All shipping quotes are considered by finding the most competitive rate and professional packaging on a per-case basis. Same-day courier service to NYC and most of the tri-state area is available.

Complementary Digital Superimposing

Sorelle Gallery Fine Art offers digital superimposing of artwork in the client's space. Clients will receive up to 3 artwork images per room/photo. Our free digital app can also be downloaded from the app store. By using the app, the gallery's online inventory can be digitally imposed on any walls you like, at no cost.

Complementary Hanging and Installation

The gallery will install artwork and sculpture purchased through Sorelle free of charge, in Fairfield and Westchester counties. However, this is a discretionary service and all installations are subject to fees. For special installations, the gallery may advise or arrange for a professional to be paid for by the client. For artwork and sculpture not purchased through Sorelle: Standard hanging and installation fees are \$75.00 per hour with a minimum of 1 hour. Sorelle Gallery Fine Art is not responsible for any artwork sold after installation. Any repairs or re-installs are subject to fees quoted on a per-case basis.

Purchasing from Us

Sorelle Gallery Fine Art accepts all major credit cards, checks and wire transfers. It is Sorelle's unwavering objective to provide thorough, pertinent information on artworks through extensive pictorial documentation and written description. Please note that we do not accept returns. An exchange for an artwork by the same artist of equal or higher value is permitted, provided the gallery is contacted within 3 days of delivery. If an interested party would like more information before purchasing (i.e. a short video of an artwork, additional photographs) the Sorelle team is only a phone call or email away!

Our Guarantee

Sorelle Gallery Fine Art guarantees all artwork sold to be authentic and as represented by the gallery.