



**Kentucky Association of Student Receivable Officers
Fall Meeting Thursday November 3, 2016
Votruba Student Union, President's Room 104 on the campus of NKU**

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| 8:30 a.m.-9:00 a.m. | Conference check in and continental breakfast |
| 9:00 a.m.-9:15 a.m. | NKU Welcome |
| 9:15 a.m.-10:45 a.m. | Customer Service from my Perch- Henry Saas |
| 10:45 a.m.-11:00 a.m. | Break |
| 11:00 a.m.-12:00 p.m. | Council on Postsecondary Education update- Scott Boelscher (CPE), Shaun McKiernan (CPE) and Ryan Green (EKU) |
| 12:00 p.m.-1:00 p.m | Lunch |
| 1:00 p.m. – 2:00 p.m. | Ask the Student Panel- NKU students will be present to share their perspective |
| 2:00 p.m. – 3:00 p.m. | Collections update- Kevin Hunt, Williams & Fudge |
| 3:00 p.m.-4:00 p.m. | A/R and Perkins Roundtables |