Community Health Navigators

The Opportunity
Baltimore Community Health Corps (BCHC) members will serve as Community Health Navigators, increasing access to and quality of care for Baltimore’s underserved communities. Community Health Navigators serving at a Baltimore-based community health organization will liaise between health care providers, social services, and patients. Members will be responsible for building trusted relationships with community members and providing services through various activities, including but not limited to outreach, follow-up, peer support, and resource referral.

At the completion of the program, Community Health Navigators join the Baltimore Corps network of changemakers and will be prepared to launch into full-time healthcare careers at top hospital employers with the necessary health certifications provided by the program.

What is AmeriCorps? What is a service year?
The Baltimore Community Health Corps is an AmeriCorps program operated by Baltimore Corps. AmeriCorps is a national service program dedicated to strengthening communities through service and volunteering. BCHC AmeriCorps members will receive a $30,000 living allowance over 10 months, health benefits, supplemental nutrition (SNAP)*, child care credit*, and a $6,895 Segal Education award for tuition.

A service opportunity is a great way to launch your career! This AmeriCorps service year is a 10-month commitment that offers supported learning opportunities and real-time experience in the workplace. Participating in an AmeriCorps service year gives you a unique opportunity to develop professionally and personally and contribute to on-the-ground efforts that work for and with communities.

AmeriCorps Member Responsibilities - Engage and support community members in receiving better healthcare outcomes by:

*Members will need to apply for SNAP and child care credit to determine eligibility, these benefits are not guaranteed for all members.
1. Supporting the coordination and provision of services to assigned caseloads (community members) within the area of responsibility;
2. Collaborating with the community health serving organization to connect individuals to referred services;
3. Assisting in identifying relevant community resources for patients and facilitating linkages to resources, and following up on recommended services and equipment to ensure services are provided in a timely manner;
4. Facilitating opportunities for community members to build networks for social support with peers, personal relationships, and the larger community;
5. Assisting in the development of a community-based referral network for individuals served;
6. Developing and maintaining the appropriate documentation, records, and reports to include individual plans and service records;
7. Attending program meetings, trainings, and workshops as required;
8. Communicating progress, issues, and goals with team leaders, team members, program managers, and applicable staff members as required;
9. Complying with all policies and procedures set forth by Baltimore Community Health Corps and its affiliated partners and legal guidelines regarding consumer privacy and confidentiality, including the need for written authorization from the consumer and/or legal guardian prior to any release of confidential information. Protect consumer privacy and confidentiality at all times.

Members will comply with AmeriCorps regulations and will not engage in AmeriCorps Prohibited Activities while serving or representing Baltimore Community Health Corps.

AmeriCorps Member Position Requirements:

- Be a high school graduate or GED recipient
- 18 years old or older
- Hold one of the following citizenship statuses: US citizen, US National, Lawful Permanent Resident Aliens
- Pass a National Service Criminal History Check (AmeriCorps requirement)
  - AmeriCorps cannot accept any applicant who refuses to consent to a criminal history check, makes false statements, is registered (or required to register) on a sex offender registry, or has been convicted of murder.

You’ll be a great fit if you have the following:

- A desire to work with diverse and underserved communities and a true desire to help people improve the quality of their lives
- Ability to relate well to people from different backgrounds
- Experience in MS office and computer use
You enjoy learning and using a variety of communication skills (one-to-one speaking, public speaking, and digital sharing such as emails)

A desire to serve in Public Health, Social Work, Human Services, Case Management, or related areas

**Application Key Dates:**
- July 11, 2022 - Applications Open
- September 16, 2022 - Applications Close
- September 23, 2022 - All Interviews Conducted

If you have questions, please contact us at: recruitment@baltimorecorps.org

If you are ready to apply: APPLY HERE

_Nondiscrimination Disclosure: This position and the program it will support are available to all, without regard to race, color, national origin, gender, age, religion, sexual orientation, disability, gender identity or expression, political affiliation, marital or parental status, genetic information, and military service._