



## CEC PATIENT IMPRESSIONS & EVALUATIONS

Please give us your impressions of how we did. Your responses will be treated as confidential and are intended to enable us to better serve future patients. Please circle each appropriate answer below as applicable and return this form to the CEC via fax, mail or email to Heather@CenterForEndo.com. Feel free to write in names of additional persons involved in your care who may not be mentioned and describe your experiences. Thank you for your help!

**YOUR NAME & DATE OF BIRTH:** \_\_\_\_\_

**DATE OF YOUR SURGERY:** \_\_\_\_\_

Completeness of Pre-Op Information	Does Not Apply	Poor	Fair	Good	Great
Completeness of Post-Op/Discharge Information	Does Not Apply	Poor	Fair	Good	Great
Dr. Ken Sinervo	Does Not Apply	Poor	Fair	Good	Great
Dr. Jeff Arrington	Does Not Apply	Poor	Fair	Good	Great
Dr. Robert B. Albee, Jr.	Does Not Apply	Poor	Fair	Good	Great
Surgical Assistant: Julius Lorinc / Wendy Winer ( <i>circle</i> )	Does Not Apply	Poor	Fair	Good	Great
CEC Fellow ( <i>fill in name if applicable</i> )	Does Not Apply	Poor	Fair	Good	Great
Northside Hospital Surgery & Recovery Staff	Does Not Apply	Poor	Fair	Good	Great
Anna Feiler, Office Manager	Does Not Apply	Poor	Fair	Good	Great
Jean Williams, Surgical Care Coordinator	Does Not Apply	Poor	Fair	Good	Great
Heather Guidone, Program Director	Does Not Apply	Poor	Fair	Good	Great
Marilyn Novak, RN	Does Not Apply	Poor	Fair	Good	Great
Britney Massey, MA	Does Not Apply	Poor	Fair	Good	Great
Alex Frank, MA	Does Not Apply	Poor	Fair	Good	Great
Arielle Frank, Admin	Does Not Apply	Poor	Fair	Good	Great
Beth McRoberts, Insurance Specialist	Does Not Apply	Poor	Fair	Good	Great
Terry Izen, Billing Specialist	Does Not Apply	Poor	Fair	Good	Great
Holly Lenze, Admin	Does Not Apply	Poor	Fair	Good	Great
CEC Follow-up ( <i>as applicable</i> )	Does Not Apply	Poor	Fair	Good	Great
Other Individuals Not Listed Above ( <i>write in</i> )	Does Not Apply	Poor	Fair	Good	Great
Would you be willing to serve as a CEC reference ( <i>circle one</i> )?	No, please do not share my comments.	Yes, feel free to share my comments below about my experiences with the CEC for the benefit of others who may be considering care with the Center.			

*Please continue below*

