

## COVERAGE COMPARISON

INSURANCE PLAN COVERAGES	Figgo	Nationwide Major Med.	Trupanion	Healthy Paws	Petplan	Pets Best
Three Flexible Plans for Illness & Injury	✓	✗	✗	✗	✓	✓
Unlimited Lifetime Benefit Plan	✓	✗	✓	✓	✗	✗
One Annual Deductible	✓	✓	✗	✓	✗	✓
100% Reimbursement Coverage	✓	✗	✗	✗	✓	✓
Examination Fee for Illness & Injury	✓	✓	✗	✗	✓	✓
Copay & Deduct. Waived for Emergency Life-Saving Treatment	✓	✗	✗	✗	✓	✗
No Per Incident Cap on Claims	✓	✗	✓	✓	✓	✓
Alternative & Holistic Without Restrictions	✓	✗	✗	✗	✓	✗
No Upper Age Limits on Pets	✓	✗	✗	✓	✓	✓
Lost Pet Coverage	✓	✗	✓	✗	✓	✗
Hip Dysplasia Without Restrictions	✓	✗	✓	✗	✓	✓
Chronic Conditions Without Restrictions	✓	✗	✓	✓	✓	✗
Congenital Disorders Without Restrictions	✓	✗	✓	✓	✓	✓
Hereditary Conditions Without Restrictions	✓	✗	✓	✓	✓	✓
Mobility Devices Without Cap	✓	✗	✓	✓	✓	✓
Ability to Waive Waiting Period for Healthy Knees	✓	✗	✓	✓	✓	✓
No Extended Waiting Period for Hip Dysplasia	✓	✗	✓	✗	✓	✗
14 Days or Better Waiting Period for All Illnesses	✓	✓	✗	✗	✓	✓
Pre-Existing Conditions	✗	✗	✗	✗	✗	✗
ONLINE ACCOUNT						
Add Pets via Online Account Portal	✓	✓	✓	✓	✗	✓
View Policy Records Online	✓	✓	✓	✓	✓	✓
Make Real-Time Changes to Policies Online	✓	✗	✗	✓	✗	✗
Change Address and Contact Info Online	✓	✓	✓	✓	✓	✗
Change Billing Method and Make a Payment	✓	✓	✓	✓	✗	✓
Full Mobile App for iOS & Android (Not Just Claims)	✓	✗	✗	✓	✗	✗
CLAIMS						
File Claim from Smartphone	✓	✗	✗	✓	✓	✗
Track Claims Online	✓	✓	✗	✓	✓	✓
Get Paid Electronically (coming soon)	✓	✗	✓	✗	✗	✓
PRODUCTS INCLUDED WITH POLICY						
Pet Cloud with Mobile App	✓	✗	✗	✗	✗	✗
Online Pet Profiles & Next Gen Pet Tags	✓	✗	✗	✗	✗	✗
Inbox & Docs - Online Record Management	✓	✗	✗	✗	✗	✗
Shots & Reminders	✓	✗	✗	✗	✗	✗
Near Me - Pet Business Search Locator	✓	✗	✗	✗	✗	✗
Real-Time Tracking Through Pet GPS Integration	✓	✗	✗	✗	✗	✗
Group Web Texting to Reunite Lost Pets	✓	✗	✗	✗	✗	✗
CUSTOMER SERVICE						
Twitter Customer Service	✓	✓	✓	✗	✗	✗
Text Customer Service	✓	✗	✗	✗	✗	✗
Real-Time Customer Chat	✓	✗	✗	✗	✓	✓
Advanced FAQ Search Feature	✓	✗	✗	✗	✓	✗

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Unlimited Lifetime Benefit Plan	✓	✗	✗	✗	✗	✗
One Annual Deductible	✓	✓	✓	✓	✓	✓
100% Reimbursement Coverage	✓	✗	✗	✗	✗	✗
Examination Fee for Illness & Injury	✓	✓	✓	✓	✗	✓
Copay & Deduct. Waived for Emergency Life-Saving Treatment	✓	✗	✗	✗	✗	✗
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