RESILIENCY BRIDGE
HOUSING AS A PLATFORM FOR ECONOMIC MOBILITY

In Central Ohio, some workers feel stuck in low-paying jobs with no room for professional advancement. To get a higher paying and more rewarding career, workers need certifications in high-demand fields like healthcare, technology, and project management. But many families are already juggling work, kids, and other responsibilities... adding school to that overflowing plate feels impossible.

Resiliency Bridge understands these challenges and is here to help. Workers that are motivated to start a new career and invest in their future can receive all the support needed to make that leap a successful one. Resiliency Bridge offers Franklin County residents no-cost education in upwardly mobile fields, affordable housing while they study for their new career, and supports to make their transition easier like childcare and transportation aid.

WORKFORCE CREDENTIALS
Participants complete job training programs that result in stable, higher-paying careers

HOUSING STABILITY
Families receive stable, affordable housing to increase education access and support career goals

WRAP-AROUND SUPPORTS
Workers are connected to a resource network that includes childcare, broadband, & other supports

If you were referred to the Resiliency Bridge program, information on your next steps is included in this information packet. You can learn more about the program at www.AHACO.org/Resiliency. You can refer family and friends to the program by visiting https://readyskill.io/resiliency-bridge-pathway.

Resiliency Bridge is a small pilot program that can assist approximately sixty workers in 2022. We welcome new partners & funding to expand impact even further. To learn more or help, contact AHACO at admin@ahaco.org.
Resiliency Bridge Eligibility
The program is designed for workers that live in Franklin County and who currently receive public benefits like unemployment, food assistance, Medicaid, housing/rent assistance, or Temporary Aid to Needy Families. Workers must have a high school degree or equivalency. The entire household that the worker lives in must earn 60% of the Area Median Income or less (see the gray box below).

Documents You Need to Have Ready
Be prepared to provide proof of your birth date (like a driver’s license or birth certificate), proof you’re authorized to work in the U.S. (like a social security card, passport, or Right to Work form), proof of selective service registration for males, unemployment or layoff letter (if applicable), and proof of current income (like pay stubs, tax returns, or benefit statements). Because this is a pilot program, you will also be asked to sign a consent form to share information with other partners that will make eligibility, referrals, and program evaluation easier and faster.

More on the Resiliency Bridge Support System
Each Resiliency Bridge participant is paired with a Navigator to help identify the supports needed to successfully complete the education program and start their new career. These supports are customized to each family’s unique needs. A sample of some of those services is provided below.

- **Rental Assistance.** To make sure workers can focus on their education and keep their families safely housed during this transition, all Resiliency Bridge participants will receive help paying their rent during the program. Your Navigator will help you create a custom budget and housing plan.

- **Utility Assistance.** Our partners are available to help Resiliency Bridge participants remove barriers and enroll in utility assistance programs like PIPP or HEAP that will lower their housing costs.

- **Financial Coaching.** Participants can be connected to financial professionals to create a budget, address debt issues, and even get started on the path to homeownership.

- **Internet Access.** A computer and internet connection is increasingly necessary to thrive in this job market; Resiliency Bridge participants have access to devices and broadband to complete their education and succeed in the workforce.
Transportation Assistance. Transportation barriers shouldn’t stop someone from getting an education or a well-paying job; our partners are able to help with emergency car repairs, gasoline costs, and bus passes.

Food Assistance. Workers can’t study if they’re hungry or worried about the household getting enough to eat; our partners make sure that every family has access to fresh, healthy food.

Family Supports & Life Coaching. A career change affects the whole family. Participants can access life coaching and family counseling supports to ensure that these most important relationships are nurtured.

Professional Assistance. Participants have access to a wide network of professional supports to help update resumes, practice interviewing skills, and find an employer that meets their goals.

Other Tools: Your Navigator is here to help you clear any hurdles to your new dream job, including connecting you to tools to seal a criminal record or get legal assistance.

Know Someone Who May be Interested in Resiliency Bridge?
Enrollment is limited and will close when all seats are filled. Eligible candidates can begin the application process online at https://readyskill.io/resiliency-bridge-pathway.

Recognizing Resiliency Bridge’s Partners
The following groups helped design this program and we are grateful for their ongoing support.

- Action for Children  www.actionforchildren.org
- Columbus Metropolitan Housing Authority  www.cmhanet.com
- Columbus State Community College  www.csc.edu
- ColumbusWorks  www.columbusworks.org
- Community Shelter Board  www.csb.org
- Habitat for Humanity Mid-Ohio  www.habitatmidohio.org
- Home for Families  www.homeforfamilies.org
- Homeport  www.homeportohio.org
- Impact Community Action  www.impactca.org
- Mid-Ohio Food Collective  www.mofc.org
- Columbus-Franklin County Ohio Means Jobs Center  www.omjfc.org
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More on the Enrollment Process

Step 1: Worker submits an application through the Ready Skill portal or a referral partner, which collects basic eligibility information (like income, household size, zip code, and work history).

Step 2: That referral is sent to the Jobs Center who helps Workers explore different career paths and begin to chart their education goals.

Step 3: Worker attends an orientation session at the Job Center to learn more about their new career and confirm it's the right choice for them and their family.

Step 4: Worker enrolls in a certification program and is paired with one of the Job Center's Talent Development Specialist for career supports.

Step 5: The Worker is connected with Home for Families who confirms Resiliency Bridge eligibility and pairs them with a Navigator.

Step 6: The Worker and their Navigator collaborate to create a success plan that connects the Worker and their family with housing and wrap-around supports.

MEET YOUR SUPPORT NETWORK

**Talent Development Specialist**

Helps you find a rewarding and well-paying career, gets you enrolled in the education program, and connects you to employers and jobs after graduation.

**Resiliency Bridge Navigator**

Helps you secure the supports needed to get your education, like rent assistance, childcare, and transportation. They are a trusted ally throughout your experience.

**Optional: Life or Employment Coach**

Provides individual, one-on-one coaching to help you navigate through this big life change to attain greater personal fulfillment and professional success.

**Optional: Family Counseling and Coaching**

A major career change has impacts for the entire family. Action for Children can help you navigate these changes and protect your most cherished relationships.
Participants can select an education pathway in a high-demand, COVID-proof career that pays at least $19.83 per hour immediately upon completion. Current short-term certifications are described below; these are subject to change. The Job Center can help choose a career path that's right for you and your family.

**Heavy & Tractor-Trailer Truck Drivers** | Driving & Logistics Industry

**Sample Jobs:** Driver, Over the Road Driver, Road Driver, Truck Driver

**Median Wage:** $47,130**

**Personality:** Do you like activities that include practical, hands-on problems and solutions?

**Participating Schools:** Roadmaster, 160 Driving Academy, Capital Transportation

**Description:** Drive a tractor-trailer combination or a truck with a capacity of at least 26,001 pounds Gross Vehicle Weight (GVW). May be required to unload truck. Requires commercial drivers' license. Includes tow truck drivers.

**HVAC-R Technician** | Construction

**Sample Jobs:** HVAC Installer, HVAC Mechanic, Refrigeration Mechanic, Service Technician, Systems Mechanic

**Median Wage:** $48,672**

**Personality:** Do you enjoy hands-on problem solving, clear procedures and routines, and searching for facts?

**Participating Schools:** Eastland Career Center, Penn Foster Online, Fort Hayes

**Description:** Install or repair heating, central air conditioning, HVAC, or refrigeration systems, including oil burners, hot-air furnaces, and heating stoves.

**Licensed Practical Nurse** | Healthcare Industry

**Sample Jobs:** Clinic Nurse, Home Health LPN, Office Nurse, Pediatric LPN, Radiation Oncology Nurse, Triage LPN

**Median Wage:** $46,446**

**Personality:** Do you like being social, hands-on problem solving, having attention to detail, and helping others?

**Participating Schools:** Columbus State Community College

**Description:** Care for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse. Licensing required.

**Medical Assistants** | Healthcare Industry

**Sample Jobs:** Certified Medical Assistant, Chiropractor Assistant, Doctor's Assistant, Registered Medical Assistant

**Median Wage:** $36,010**

**Personality:** Do you like activities that include helping people, paying attention to details, and being dependable?

**Participating Schools:** Columbus State Community College, American Institute of Alternative Medicine, Felbry College of Nursing, Hondros College of Nursing, and Central Ohio Technical College

**Description:** Perform administrative and certain clinical duties under the direction of a physician. Administrative duties may include scheduling appointments, maintaining medical records, billing, and coding information for insurance purposes. Clinical duties may include taking and recording vital signs and medical histories, preparing patients for examination, drawing blood, and administering medications as directed by a physician.

**Note:** median wage represents all workers in that field, it is not the entry wage. Resiliency Bridge graduates will be equipped to earn at least $19.83 per hour in their first job after completing the program.
Western Massage Therapist  |  Healthcare Industry
Sample Jobs: Bodywork Therapist, Massage Therapist, Soft Tissue Specialist, Therapeutic Massage Technician
Median Wage: $58,510**
Personality: Are you an active listener who enjoys talking to others?
Participating Schools: American Institute of Alternative Medicine
Description: Perform therapeutic massages of soft tissues and joints. May assist in the assessment of range of motion and muscle strength, or propose client therapy plans.

Business Office Applications Bookkeeping  |  Accounting
Sample Jobs: Account Clerk, Accounting Associate, Accounting Specialist, Accounts Payable Specialist
Median Wage: $44,200**
Personality: Are you dependable, honest, and like paying attention to detail and cooperating with others?
Participating Schools: Columbus State and Cuyahoga Community College (online)
Description: Compute, classify, and record numerical data to keep financial records complete. Perform any combination of routine calculating, posting, and verifying duties to obtain primary financial data for use in maintaining accounting records. May also check the accuracy of figures, calculations, and postings pertaining to business transactions recorded by other workers.

Software Development Certification  |  Information Technology Industry
Sample Jobs: Application Developer, Apps Integration Engineer, Software Architect, Software Developer
Median Wage: $110,140**
Personality: Do you like activities that include problem-solving, creativity, patience, and attention to detail?
Participating Schools: Columbus State Community College, Marion Tech, We Can Code IT
Description: Research, design, and develop computer and network software or specialized utility programs. Analyze user needs and develop software solutions, applying principles and techniques of computer science, engineering, and mathematical analysis. Update software or enhance existing software capabilities. May work with computer hardware engineers to integrate hardware and software systems, and develop specifications and performance requirements. May maintain databases within an application area, working individually or coordinating database development as part of a team.

Computer Science Database Specialist Certification  |  Information Technology Industry
Sample Jobs: Business Systems Analyst, Computer Systems Analyst, Computer Systems Consultant
Median Wage: $93,730**
Personality: Do you like activities that include ideas, thinking, and figuring things out?
Participating Schools: Columbus State Community College
Description: Analyze science, engineering, business, and other data processing problems to develop and implement solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions, improve existing computer systems, and review computer system capabilities, workflow, and schedule limitations. May analyze or recommend commercially available software.

**Note: median wage represents all workers in that field, it is not the entry wage. Resiliency Bridge graduates will be equipped to earn at least $19.83 per hour in their first job after completing the program.
Full Stack Certification | Information Technology Industry
Sample Jobs: Technology Apps Engineer, Web Architect, Web Design Specialist, Web Designer, Webmaster
Median Wage: $74,963**
Personality: Do you like paying attention to detail, analytical thinking, and being dependable?
Participating Schools: Udacity, CSI Creative
Description: Develop and implement websites, web applications, application databases, and interactive web interfaces. Evaluate code to ensure that it is properly structured, meets industry standards, and is compatible with browsers and devices. Optimize website performance, scalability, and server-side code and processes. May develop website infrastructure and integrate websites with other computer applications.

CompTIA Security+ | Information Technology Industry
Sample Jobs: Information Security Officer, IT Security Analyst, Network Security Analyst, Security Analyst
Median Wage: $90,417**
Personality: Do you like paying attention to detail, being dependable, and being honest and ethical?
Participating Schools: Global Lynx, Babbage Simmel
Description: Plan, implement, upgrade, or monitor security measures for the protection of computer networks and information. Assess system vulnerabilities for security risks and propose and implement risk mitigation strategies. May ensure appropriate security controls are in place that will safeguard digital files and vital electronic infrastructure. May respond to computer security breaches and viruses.

**Note: median wage represents all workers in that field, it is not the entry wage. Resiliency Bridge graduates will be equipped to earn at least $19.83 per hour in their first job after completing the program.
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Checklist for Interested Participants

☐ Documents showing total household income
   Pay stubs, benefit letters, tax returns, IRS Form W-2. Six months income docs required.

☐ Documents showing age and birthdate
   Valid driver’s license, state/federal ID, passport card, or birth certificate

☐ Documents showing authorization to work
   Social security card, birth certificate, citizenship/alien status, Right to Work form, U.S. passport, passport card, hospital record, naturalization certificate

☐ Selective Service registration (males born after 1/1/60)
   (for males born after January 1, 1960) Selective Service Card, internet verification

☐ Verification of Dislocation (if applicable)
   Unemployment Compensation Award Letter, lay-off letter, severance letter, RESEA letter

Resiliency Bridge is a small pilot program. To help us make these resources available to more families, we are conducting a research study. You may be asked to share information about yourself and your experiences during the program and after graduation.

Resiliency Bridge was created by a diverse team of professionals and community members, including Action for Children, the Affordable Housing Alliance of Central Ohio, Columbus Metropolitan Housing Authority, Columbus State Community College, ColumbusWorks, Community Shelter Board, The Columbus Partnership, Habitat for Humanity Mid-Ohio, Homeless Families Foundation, Homeport, Impact Community Action, Mid-Ohio Food Collective & ReadySkill, and the Workforce Development Board of Central Ohio.

Resiliency Bridge is possible because of the generous support of our funders: the JPMorgan Chase Foundation, the Franklin County Board of Commissioners, the Columbus Metropolitan Housing Authority, and the Columbus Foundation.

Contacts
Home for Families
www.homeforfamilies.org
614.461.9247
Ohio Means Jobs
www.omjfc.org
614.559.5052
Questions I Need Answered

Things I Must Do

Other Ideas I Don't Want to Forget

Self Check-In
What am I feeling in this moment?
What support could I use right now?
What are my "dripping faucet" thoughts?