inspired!

Facilitating Desirable Business Change

The Facilitator's Kiln

An intensive three day facilitators course

The Need

In today's competitive business conditions we need to create systems and solutions faster. They need to be better, more innovative solutions, with high commitment from all the parties involved. This can be a serious challenge when participants may feel that their job or skills base is threatened by restructuring or business reengineering. We need to increase the number of participants in the decision making process without slowing it down or stifling creative inputs.

Facilitation

Facilitation is a particular skill which can be brought to bear on the problem It can be used at all levels, from the most strategic direction setting to addressing detailed operational issues. It is a way of harnessing all available resources and sources of innovation in a constructive way, so that all parties have a sense of ownership of the outcome.

Systems and Technology Work

Facilitation has been recognised for some time as a valuable contributor in systems and software related work, as well as other areas of I.T. Joint Application Development (JAD) and Joint Requirements Planning (JRP) are two of the terms used. Areas where facilitation can be applied include:

• Strategic I.T. Planning

• Prioritisation of Projects

• Choosing Technology

• Defining Business Area and System Models

• Resolving Design Issues

• Validating Requirements and Creating User Interfaces

This course combines traditional JAD skills with the latest object oriented modeling techniques, use of CASE in conjunction with JAD, personality profiling, and creative thinking. It provides a forum for receiving instruction, observing, preparing and participating in, as well as personally running JAD sessions.

Format and Costs

The course is run over three intensive full-time days. Between each session, participants will be expected to complete about an hour of assignment work, sometimes in teams. The in-class sessions use lectures, facilitated sessions, individual and team assignments and presentations as well as demonstrations to convey the topics in an enjoyable, challenging and memorable way. The maximum number of participants is limited to 12 to enhance

interaction. Costs are R9500 per delegate, exclusive of VAT. Fees include high quality delegate notes. Public sessions include meals & refreshments. Outside of Cape Town, travel costs of presenter(s) are additional

Course Leaders

Graham McLeod has thirty years systems, project, architecture, design, training and consulting experience. He is recognised internationally as an excellent facilitator and workshop leader.