



#### PAYMENT POLICY

We accept all major credit cards. Please feel free to contact us if you have any questions about the payment process.

#### PRIVACY POLICY

We do not sell or share any customer information with third parties.

#### SHIPPING POLICY

Please allow up to 5 business days before shipment. All parcels are shipped via USPS. We are not responsible for any delays, delivery errors or international custom clearance.

#### INTERNATIONAL SHIPPING

The client will be responsible for all taxes and customs duties. Oversea deliveries are subject to local import duties and taxes which are payable by the customer upon receipt, and maybe affected by customs delays.

#### EXCHANGES & STORE CREDIT

We encourage you to contact us regarding the specific measurements of each item and with any questions you have prior to your purchase. If you are not satisfied with your purchase and wish to make a return or exchange please contact us within 14 days after receiving your item(s) so we can work together to resolve any issue.

We will exchange or offer store credit. All goods must be returned unworn and in perfect condition with original tags and packaging. Clients are responsible for return shipping charges.

Please send an email to [bluealmaknits@gmail.com](mailto:bluealmaknits@gmail.com) with "Return Request" and your order number included in the subject line.

All SALE ITEMS and INTERNATIONAL SALES are FINAL SALES and no exchanges can be made.

Only items purchased through [www.bluealmaknits.com](http://www.bluealmaknits.com) may be returned to us. Items purchased through our wholesale partners must be returned to the place of purchase.

If there was a mistake on our part or in the case an item was faulty or damaged, the client will be reimbursed for both delivery and return shipping charges.