Healthcare IT Services Capability Statement

People-centered, process-focused, standards-driven Healthcare IT

Company Information

Legal business name	The Frontline Group of Texas, LLC
DUNS	624529108
CAGE	5QC54
TX CBML Vendor ID / Vendor Number	1743069609000 / 489982
Primary Category	Administrative Management and General Management Consulting Services (541611)
Organization	For-profit Limited Liability Company Self-certified Small Business Enterprise (SBE)

Contact Information

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The Frontline Group (TFG) has over 25 years of expertise in business process optimization, project management, risk management, and IT implementation in the petroleum, healthcare, and aerospace industries. We assess, identify, and analyze process gaps and risk, then execute solutions aligned with regulatory and policy compliance while reducing risk exposure and implementing standardization to improve ROI, data quality, and operational efficiency.

Core Competencies

Standards based implementation

- HIPAA Standard Transactions
- Electronic Claims Attachments
- CORE Operating Rules
- 835 CARC/RARC

Security and Risk

- HIPAA Risk Assessment
- BowTie Risk Assessment
- Physical Security
- Integrated Mitigation

Software Implementation

- Requirements Assessment
- Software Evaluation
- System and Process Integration
- Deployment and Training
- Sustainability, Analysis, Improvement

Business Process Optimization

- Process Mapping
- Workflow Analysis
- Assessment and Remediation
- Refinement and Evaluation
- Human Factors

Differentiators

People-Centered

TFG recognizes that it's your people that make policies and processes work and will make improvements stick

- Organizational culture
- Individual motivation
- Organizational learning

Process-Focused

We go to a deeper level of detail than other firms you've worked with to find the causes and build sustainable solutions

- Harmonization of process, policy, and technology
- "Frontline" connection to users in the field
- Process documentation deliverables

Standards-Driven

We go beyond minimal compliance to optimization, interoperability, and ROI

- ASC X12
- HL7 FHIR
- NIST
- Agile/SCRUM

NAICS Codes
541511, 541512, 541611, 541612, 541614, 541690
PSC Codes
D325, D314, R405, R702, R703, U009, R413, R426, R406, D318, U004, D310, R499, R425, R420, R707, U008, R410, U006, B537, B543, R423, R497, D311, R408, D306, B550
NIGP Codes
918-21, 918-25, 918-29, 918-32, 918-71, 918-75, 918-88, 918-90, 918-93, 920-15, 920-44, 920-64, 920-65, 920-66, 958-16, 958-56, 958-58, 958-60, 958-61, 958-77, 958-82, 961-12, 961-16
UNSPSC Codes
80000000, 80100000, 80101500, 80101507, 80101508, 80101600, 80101603, 80101604, 80101702, 80111501, 80111608, 80111609, 80111610, 80160000, 80161500, 80171500, 80171900, 81111500, 81111800, 81111809, 81111811, 81112000, 81112200, 81112218, 81112220, 81131500, 81141500, 81141801, 81160000, 82111500, 86132000, 86132100

Sample Projects

Enterprise-wide HIPAA Transactions and Code Sets Remediation	Business Associate HIPAA Risk Assessment and Remediation
St. John Health System	Sullins Johnston Rohrbach & Magers
Assess regulatory, technical, and business operations impact of HIPAA TCS regulations, perform gap analysis, and remediate internal and external systems. Guide, monitor, and assist regional hospitals, affiliates, and subsidiaries in remediation efforts.	Perform privacy and security risk assessment and remediation for business associate of a major Houston health system. Conduct Bowtie root cause analysis and mitigation to reduce likelihood and impact of identified vulnerabilities.
▪ 493-bed hospital, two regional hospitals ▪ Reference lab, cardiovascular center, radiology clinic, multiple primary care and specialty physician practices ▪ Implementation of EDI translator	▪ Practice has represented Texas business interests since 1970 ▪ Project manages protected health information and financial information for thousands of customers ▪ Client is conducting independent audits of its primary Business Associates
▪ Readiness 100% timely ▪ Won changes to government policy and X12 data standards	▪ NIST-compliant risk assessment ▪ Bowtie adopted for other tasks