



CENLA YOUNG ADULT RETREAT - July 21-26, 2017

FREQUENTLY ASKED QUESTIONS

(1) Is this a retreat just for Young Adults?

ECHO Cenla is a Theology of the Body Retreat experience just for young adults to give them an extended opportunity to dive into the teaching and apply it to their lives as young adults.

(2) Is there an age requirement for ECHO Cenla?

The only age requirement that we have is that young adults be at least one year out of high school. We welcome "older" young adults as well as "younger" young adults.

(3) Can I just come for the weekend?

For ECHO Cenla, we ask that all young adults who register remain for the entire retreat.

(4) How do I register for Echo?

You can apply for ECHO by clicking on the "Apply for ECHO" button under the ECHO Cenla Flyer. This will lead you to our Camp Registration system called "Campsite."

(5) What is Campsite?

Campsite is our online registration program. It will give you step-by-step directions on the application process, a way to upload and complete forms, and even allows you to pay online and enroll in a payment plan. Plus, you can even add a photo of yourself so we can put a face to a name before you even arrive to ECHO!

(6) What are the different payment options and how much is due when I register?

During the initial application, **a non-refundable deposit of \$125 is required**. This is to hold your spot at Echo CENLA. You may pay this deposit via **credit card** or by mailing in **cash or check** payment to the Dumb Ox Office.

Credit Card payments can be made directly through Campsite during registration. You may elect to pay the full amount or only the deposit at this time. **You may also elect to enroll in auto-draft!** With this option, your remaining balance will be automatically processed on **Friday, July 7th, 2017.**

Cash/Check payments can be mailed to the Dumb Ox Office at any time. On the Payment page during registration, please select "Cash/Check" as your payment option. **If mailing in your deposit**, your registration will not be approved through Campsite and your space will not be held until we have received your deposit. Deposits are to be received to the Dumb Ox Office no later than one week after registration. Please make checks payable to "Dumb Ox Ministries" and include the participant's name in the memo line and mail to:

Dumb Ox Ministries
c/o Cortney Robert
1000 Howard Ave, Ninth Floor
New Orleans, LA 70113

The remaining balance is due Friday, July 7th, 2017 (for those not enrolled in Payment Plan). If you only pay the deposit (via Credit card, cash, or check) during registration, you will be invoiced with your remaining balance on **Monday, July 3rd**. You may pay via Credit Card toward your balance at anytime before **Friday, July 7th** by logging in to Campsite and selecting the “Financial” tab.

Payment Plan: During your registration on Campsite, you can elect to enroll in our Monthly Payment Plan by selecting the “Echo Payment Plan” payment schedule. By enrolling in this payment plan you **must pay using a credit card and enrolling in auto payments**. Your credit card will be automatically charged on the 15th of every month (unless it falls on a weekend in which case, the next business day) until the **final payment on Monday, October 16, 2017**.

(7) What kind of financial aid is available?

Financial Aid is available in 3 ways for ECHO Cenla.

1. Monthly Payment Plan. During your registration on Campsite, you can elect to enroll in our monthly Payment Plan. By enrolling in this payment plan you agree to pay using a credit card and auto draft payments. Your credit card will be automatically charged on the 15th of every month (unless it falls on a weekend in which case, the next business day) until the **final payment on Monday, October 16, 2017**.

2. Sponsorship and donations. Once you have been accepted to Echo, you will receive a welcome packet which will include a pre-written sponsor letter (pg. 3) for you to personalize and send out to family and friends that explains ECHO. They can then send in a donation (via Credit Card, cash, or check) to the Dumb Ox office that will go toward your registration balance.

3. Scholarships. Echo scholarships range normally from \$50-100 if granted and are considered in the order in which they are received. To apply for a scholarship, please email echocamp@dumbboxministries.com **after** you have been accepted to ECHO Cenla. Please know that we wish we could help everyone, but our scholarship fund is limited. Therefore we encourage you to also take advantage of our Monthly Payment Plan as well as our Sponsorship Letter.

(8) What if I need to cancel my registration?

A **non-refundable** deposit of 1/4 the total registration fee (\$125) is to be paid at the time of registration via credit card or by cash/check, which is to be received into the Dumb Ox office by mail within **one week after enrollment**. Your registration will not be processed and your space will not be held until we have received this deposit.

If an event arises that the participant is no longer able to come to Echo CENLA, they must inform the Dumb Ox staff by phone call (504-304-1280) or email (echocamp@dumbboxministries.com) as soon as possible.

If a cancellation occurs **more than 10 business days before the retreat/event (before Friday, July 7th)**, any amount that has been paid (excluding completed background check fee) above the deposit will be refunded.

Any cancellations occurring less than 10 business days before the retreat/event date (after Friday, July 7th), the full registration balance is still due.

(9) Do I need Safe Environment Training to attend ECHO Cenla?

No! You do not need proof of Safe Environment to attend Echo CENLA as everyone in attendance will be 18 years or older.

(10) What if I am coming from out of state? Is an airport shuttle provided?

Yes! Once you register for ECHO on Campsite, you will see a travel form that gives you all the information you need to book your flights accordingly to get access to our shuttle. For an additional fee, we will be providing one shuttle to and from Alexandria International Airport (AEX), located approximately 20 minutes from the retreat center. We will also be providing one shuttle to and from Louis Armstrong International Airport (MSY), which is a three hour drive from the retreat center. Please note that we are not able to provide overnight accommodations before or after the retreat, so it is important to make your travel plans accordingly.

If you are flying and want to utilize the shuttle, please book your flights in and out of AEX or MSY during the following times:

If traveling through New Orleans International Airport (MSY):

Arrive *no later* than 1:00 pm on Friday, July 21st - shuttle will leave for retreat center at 1:30 pm.

Depart *no earlier* than 5:30 pm on Wednesday, July 26th - shuttle will depart for airport at 1:00 pm.

If traveling through Alexandria International Airport (AEX):

Arrive *no later* than 4:00 pm on Friday, July 21st - shuttle will leave for retreat center at 4:30 pm.

Depart *no earlier* than 3:30 pm on Wednesday, July 26th - shuttle will leave for airport at 2:00 pm.

All of this information will be found on your TRAVEL FORM on Campsite once you are registered. Here you can opt in to the shuttle and enter your flight information.

(11) What if I want to bring a group?

We do not offer a typical group registration or group rate like you might see at other conferences or retreats. However, we do encourage young adults from a parish or group to

sign up together if they would like. We do our best to create a cohesive unity among all the participants, so we cannot guarantee that individuals from the same parish or group will be in the same family group (small group). However, during the camp there is free time to meet in a group and talk about your experiences!

(12) Who do I contact if I have more questions?

You can contact Adam Fuselier, the Director of ECHO, at echocamp@dumboxministries.com with any questions or concerns. For questions about Campsite or the registration process, you can contact Cortney Robert at cortney@dumboxministries.com. You can also chat with anyone in our office during normal business hours at (504) 304-1280.