

# Frequently Asked Questions About Paying Rent at Tech Village

## **Q: When is my rent due?**

A: Rent due dates vary based upon your financial aid status. If you are not receiving financial aid, your rent for the first semester is due on August 8th, 2017.

If you are receiving a financial aid refund check, FVTC will deduct your tuition and fees and the balance left will be disbursed to you or to your parent in the form of a check, after which you must immediately pay your Tech Village rent. Please refer to the Deferment of Rent Agreement that is part of your lease.

## **Q: What is the cost of living at Tech Village?**

A: Rent for the 2017-18 academic year varies based on the type of unit you select. Please go to [www.FoxValleyTechVillage.com](http://www.FoxValleyTechVillage.com) for information. Total rent is to be paid in two equal installments in August of 2017 and January of 2018. Rent at Tech Village is in addition to FVTC tuition and fees.

## **Q: When will I receive my financial aid?**

A: Students can expect to receive their financial aid checks for the first semester in the period from mid-September thru the end of October. For more information on credit release dates see the FVTC Office of Student Accounts.

## **Q: How can I pay my rent?**

A: There are several ways to make your rent payment. Online via your tenant portal account using an e-check is the most efficient method. The link to the tenant portal is available at [www.FoxValleyTechVillage.com](http://www.FoxValleyTechVillage.com). Please contact Jessica Pena at [manager@foxvalleytechvillage.com](mailto:manager@foxvalleytechvillage.com) with questions. Credit card payments can also be made from your tenant portal account, however there are fees charged by a third-party processor for using this method. You may also pay your rent with a check or money order made out to "GCDL Tech Village, LLC." This check or money order can be mailed c/o General Capital Group 6938 N. Santa Monica Blvd, Fox Point, WI 53217 or hand delivered to the Tech Village office.

## **Q: How do I find out how much I owe?**

A: In addition to receiving mailed statements and emails with this information, you can also find out your balance due by logging into your tenant portal account.

## **Q: What if my financial aid doesn't cover my entire rent?**

A: Students without enough financial aid to cover the entire amount of rent must make the full payment within 15 days from the date Landlord is notified that your financial aid was disbursed.

## **Q: What happens if I pay late?**

A: Late payments will be assessed a fee of 3% of the total due. Tenant are also subject to legal notice and possible eviction.

## **Q: What does my rent cover?**

A: Your rent covers the use of a bed in the type of unit selected, shared use of bathrooms, living room and kitchen; as well as gas, electric, water, sewer, trash collection, recycling, internet, and television. Your rent also covers the use of lounges, study rooms, laundry rooms, fitness equipment, and the lobby.

## **Q: When do I have to pay rent again?**

A: Second semester rent is due on January 9<sup>th</sup>, 2018 if you are not receiving financial aid. If you are receiving a financial aid refund check your rent is due to GCDL Tech Village, LLC ten (10) days from the date Landlord is notified that your financial aid was disbursed.

## **Q: How can I find out how much my financial aid is?**

A: All financial aid questions can be answered by the FVTC Financial Aid Office.

## **Q: What happens if I don't pay rent.**

A: Tech Village management will contact you and will charge you a late fee. If you do not pay your rent, you will be evicted and will still be responsible for the full amount.

## **Q: Do I have to pay a security deposit before I move in?**

A: All tenants must pay a security deposit of \$300 at the time they sign their lease agreement. Tenants will not be permitted to move into the apartments until the security deposit is paid. Security deposits from a previous term may not be rolled over to a new lease period.

## **Q: Who do I contact if I have questions about my lease?**

A: Please direct lease questions to Jessica Pena, Community Manager.

Email: [manager@foxvalleytechvillage.com](mailto:manager@foxvalleytechvillage.com) or phone: 920-209-0339.