

# THE MYSTIQUE OF LUXURY BRANDS

—— Shanghai Conference 2016 ——









# THURSDAY, 12 MAY 2016

# WELCOME ADDRESS

8:00 - 9:00	Registration	Ballroom A 5th Floor
9:00 - 10:30	Opening Addresses	Ballroom A 5th Floor
	Keynote Speeches: Luxury Trends in China	
10:30 - 11:00	Coffee Break	Ballroom A 5th Floor

# PANEL DISCUSSION ONE

11:00 - 12.30 | Ballroom A 5th floor

# CHINESE LUXURY BRANDS: ENTREPRENEURSHIP AND INTRAPRENEURSHIP IN CHINA

# Overview

With the growth of Chinese consumers' appetite for luxury goods, Chinese luxury brands have started to emerge in recent years. What should Chinese entrepreneurs or large corporations do to create their own luxury brands? How can Chinese luxury brands differentiate themselves from their Western counterparts? How can they be creative?

12:30 - 13:30

Lunch and Networking

# PANEL DISCUSSION TWO

13:30 - 15.15 | Ballroom A 5th floor

LUXURY FASHION, WATCH AND JEWELLERY BRANDS: IDENTIFYING CHINESE CONSUMER INSIGHTS

## Overview

Luxury brands in fashion, watches and jewellery are currently struggling to appeal to the Chinese consumers. This trend has resulted in some major players having to withdraw from the Chinese market. What are the key challenges for these major players to remain attractive and competitive in the Chinese market? How can these luxury brands revitalise themselves to be top preferences again for the Chinese consumers?

15:15 - 15:45

Coffee Break

# PANEL DISCUSSION THREE

15:45 - 17.15 | Ballroom A 5th floor

# LUXURY HOSPITALITY AND LIFESTYLE BRANDS: LEVERAGING ON CONSUMER RELATIONSHIP MANAGEMENT

### Overview

With a growing middle-class in China, the demand for luxury hospitality and lifestyle services, in particular travel services, is spiraling on an upward trend. How can these luxury service providers capitalise on the booming market? What are the potential pitfalls? How can we build stronger and longer term relationships with these Chinese consumers?

17:15 - 17:30	Closing Remarks	
18:30 - 21:30	Paris of the East Charity Gala Dinner	VIP Hall 5th Floor

# ACADEMIC SESSION ONE

9:00 - 10.30 | Leeds Hall 3rd floor

## **SESSION 1.1: LUXURY FASHION MANAGEMENT**

Session Chair: Bin Shen Jerry

Approach or Avoidance?

The Dual Role of Face in Fashion Consumption

Wangshuai Wang, Shanghai Jiao Tong University

Treasure Hunting:

Fascination behind Luxury Second-hand Consumption
Linda Turunen, University of Vaasa

**Fashion Branding:** 

Assessing the Role of the Educational Environment

Monia Massarini, University of Udine

Brand Loyalties in Luxury and Fast Fashion Co-branding
Bin Shen Jerry, Donghua University
Jason Choi, Hong Kong Polytechnic University

10:30 - 11:00 Coffee Break

# ACADEMIC SESSION ONE

9:00 - 10.30 | Lyon Hall 3rd floor

# **SESSION 1.2: ADVERTISING IN LUXURY BRANDING**

Session Chair: Nigel de Bussy

### The Peak of Luxury:

Vertical Height Enhances Perceived Prestige of Products
Eugene Chan, University of Technology Sydney

Sex Appeal, Luxury Value Perceptions and Consumer Evaluation of Luxury Brand Advertising

Fang Liu, University of Western Australia Nurfareena Zahari, University of Western Australia

An Exploratory Study of how Consumers Perceive
Genuine Claims in Advertising and its Effects on
Consumers Purchase Intention

Brian T Hart, Curtin University Min Teah, Curtin University

Special Workshop by
"Luxury Branding Consumer Research Lab"
Billy Sung, Curtin University

10:30 - 11:00 Coffee Break

# ACADEMIC SESSION ONE

9:00 - 10.30 | Sydney Hall 3rd floor

## **SESSION 1.3: LUXURY BRANDING IN ASIA**

Session Chair: Michel Phan

# Monogamy and Promiscuity: A Study of Consumer (Mis)behavior of Luxury Brands in Thailand

R Mandhachitara, Pennsylvania State University

# Higher Education as Luxury Good: A Conceptual Model

Alan Duesterhaus, Millikin University

# Purchase Agents and Luxury Purchase Behavior in China: An Agenda of Research Themes

Yang Sun, Zhejiang Sci Tech University Shenghui Wang, Tongji University Jing Fei Long, China Construction Bank

# Drivers of Perceived Luxuriousness of a Premium Private Label Product

Seoyoung Kim, Korea University Business School Sungkyu Lee, Korea University Business School Jong-Ho Lee, Korea University Business School Charles R. Taylor, Villanova School of Business

10:30 - 11:00

Coffee Break

# **ACADEMIC SESSION TWO**

11:00 - 12.30 | Leeds Hall 3rd floor

# **SESSION 2.1: LUXURY BRAND EQUITY**

### Session Chair: Isaac Cheah

# Exploratory Study on Brand Equity Transfer of Parent Luxury Product to Service Brand

Jiseon Ahn, University of Houston Jingwei Cai, University of Houston Jungkun Park, Hanyang University

# Applying Consumer-Based Brand Equity in Luxury Hotel Branding: An Empirical Study

Matthew Liu, University of Macau Anthony Wong, City University of Macau Tseng Ting-Hsiang, Feng Chia University Angela Wen-Yu Chang, University of Macau

# Factors Affecting Consumer Attitude and Purchase Intention of Luxury Brands

Isaac Cheah, Curtin University Jared Lloyd, Curtin University

12:30 - 13:30

Lunch Break

# **ACADEMIC SESSION TWO**

11:00 - 12.30 | Lyon Hall 3rd floor

### **SESSION 2.2: HEDONIC CONSUMPTION**

### Session Chair: Vanessa Quintal

Effects of Contextual Price Promotions and Online Information on Luxury Hotel Revenue: An Empirical Investigation of Global Resort Hotels Seongsoo Jang, ESC Rennes School of Business

Luiz Moutinho, Dublin City University

# The Effect of Presentation Order on Evaluation of Experiential Options in Luxury Tour Packages

Yu Chen Hung, University of Newcastle Liang Song, Beijing International Studies University Fred Chao, University of Newcastle

# Individual Hedonic Value Influences on Luxury Consumers: The Moderating Effect of Interpersonal Effects

Hao Zhang, Northeastern University Yang Sun, Zhejiang Sci-Tech University

# Hedonic Binging Propensity and its Impact on Intention to Engage in Indulgent Behaviour

Zorana Soldat, Curtin University Vanessa Quintal, Curtin University

12:30 - 13:30

Lunch Break

# **ACADEMIC SESSION TWO**

11:00 - 12.30 | Sydney Hall 3rd floor

# **SESSION 2.3: LUXURY CONSUMER BEHAVIOUR**

### Session Chair: Luke Butcher

# Thai Traveller's Motivations to Purchase Counterfeits While on a Holiday

Min Teah, Curtin University Lokweetpun Suprawan, Bangkok University

# Veblen Dual Forces and the Making of a Luxurised Society

Bayo Adekanmbi, University of London

# The Impact of Luxury Brand Attachment on Consumer-Brand Relationship

Anwar Sadat Shimul, Curtin University
Michael Lwin, Curtin University

# **Sharing the Love in Online Luxury Communities**

Luke Butcher, Curtin University Nathan Currie, Curtin University

12:30 - 13:30

Lunch Break

# **ACADEMIC SESSION THREE**

13:30 - 15.00 | Leeds Hall 3rd floor

### SESSION 3.1: COUNTERFEITING IN LUXURY BRANDS

Session Chair: Min Teah

# Unpacking Yin and Yang of Luxury Beef and Food Counterfeiting in China

Karen Miller, University of Southern Queensland Faeze Rezazade, University of Southern Queensland

# Why some Consumers Buy Counterfeit Luxury Products when they could Afford the Genuine Ones? A Tale of Two Cultures

Norizan Kassim, King Abdulaziz University Naima Bogari, King Abdulaziz University Mohamed Zain, King Abdulaziz University

# Sellers and Buyers of Counterfeit Products via Digital Platforms: Stories from the Dark Side

Park Thaichon, S P Jain School of Global Management Sara Quach, Swinburne University of Technology

# The Counterfeit Shopaholic: The Case of US Travellers

Min Teah, Curtin University

Matthew Liu, University of Macau

15:00 - 15:30 Coffee Break

# **ACADEMIC SESSION THREE**

13:30 - 15.00 | Lyon Hall 3rd floor

### SESSION 3.2: LUXURY BRANDING STRATEGIES

### Session Chair: Michael Lwin

# Understanding Luxury Consumption Behavior in Vietnam: A Research Agenda

My Lan Nguyen, Vietnam National University Viet Dung Trinh, Vietnam National University

# Communicating Authenticity in Product Packaging: The Case of Luxury Korean Red Ginseng Creams

Sean Lee, Curtin University Billy Sung, Curtin University Aaron Lim, Curtin University Vanessa Quintal, Curtin University

# **Design-Driven Luxury Brands**Ravi Chitturi, Lehigh University

# Young Consumer's Irrational Motives of Retail Borrowing

Michael Lwin, Curtin University

Anwar Sadat Shimul, Curtin University

15:00 - 15:30 Coffee Break

# **ACADEMIC SESSION THREE**

13:30 - 15.00 | Sydney Hall 3rd floor

### **SESSION 3.3: SINFUL LUXURY CONSUMPTION**

Session Co-Chair: Akinori Ono and Mai Kikumori

# Is there a Relationship between Perceived Differentiation and Pricing Power? Multi-country Evidence from Luxury and Standard Whisky Categories

Jenni Romaniuk, University of South Australia Justin Cohen, University of South Australia Tommy Ha, University of South Australia

# Creating Satisfaction and Attachment to Parks

Vanessa Quintal, Curtin University Sean Lee, Curtin University

# Measuring the Influence of Scarcity on the Perceptions of Luxury: The Case of a Boutique Luxury Chocolate Brand Siobhan Hatton-Jones, Curtin University Min Teah, Curtin University

The Impacts of NFU (need for uniqueness) on
WOM (word of mouth): Considering the Difference Between
Luxury and Ordinary Goods
Akinori Ono, Keio University

Mai Kikumori, Toyo University Haoying Wang, Keio University

# **ACADEMIC SESSION FOUR**

15:30 - 17.00 | Leeds Hall 3rd floor

# **SESSION 4.1: LUXURY LIFESTYLE CONSUMPTION**

Session Chair: Thomas Lee

# From Country-of-Origin Towards Culture-of-Origin; Branding Chinese for Luxury

Pia Polsa, Hanken School of Economics Fan Xiucheng, Fudan School of Management

# Conceptualising Perceived Risk and Past Experience on Intention to Engage in Cosmetic Procedure

Abhi Sood, Curtin University Vanessa Quintal, Curtin University

# Consumers' Perception of Shiseido in Australia

Weiwei Zhang, Curtin University

Min Teah, Curtin University

# How does Brand Orientation contribute to Brand Performance and does Competitive Intensity Matter?

Thomas Lee, Curtin University

Aron O'Cass, University of Tasmania

Phyra Sok, Monash University

17:00 - 18:00

Sundowner Reception and Award Ceremony

# **ACADEMIC SESSION FOUR**

15:30 - 17.00 | Lyon Hall 3rd floor

### **SESSION 4.2: EMOTIONS IN LUXURY BRANDING**

Session Chair: Graham Ferguson

# Applying Psychophysiological Methodologies in Luxury Marketing

Billy Sung, Curtin University

# Me, My Brand and I: Consumer Responses to Brand-Related Rejection - The Role of Brand Identification and the Source of Rejection

Dina Khalifa, Glasgow Caledonian University Paurav Shukla, Glasgow Caledonian University

# A Study of Agonistic Behaviour of Luxury Brand Consumption

Elaine Sutrisna, Curtin University Min Teah, Curtin University

# Exploring the Use of Less Prominent Branding by Luxury Brands

Graham Ferguson, Curtin University

17:00 - 18:00

Sundowner

Reception and

Award Ceremony

# **ACADEMIC SESSION FOUR**

15:30 - 17.00 | Sydney Hall 3rd floor

### SESSION 4.3: LUXURY BRANDING ONLINE

### Session Chair: Klaus Heine

# From Connoisseur Luxury to Mass Luxury: Co-Value Creation and Destruction in the Online Environment

Sara Quach, Swinburne University of Technology Park Thaichon, S P Jain School of Global Management

# **Antecedents of Luxury Brand Hate**

Douglas Bryson, ESC Rennes School of Business Glyn Atwal, Univ. Bourgogne Franche-Comté Peter Hultén, Umeå School of Business and Economics Klaus Heine, Emlyon Shanghai Campus

# **Consumer Traits and iPhone Consumption in China:**

# A Comparison between iPhone Owners and Non-iPhone Owners

Gong Sun, Central University of Finance and Economics
Jie Li, Shanghai University
Wangshuai Wang, Shanghai Jiao Tong University
Zhiming Cheng, Macquarie University
Steven D'Alessandro, Charles Sturt University
Lester Johnson, Swinburne University of Technology

Special Workshop by The "Agency" Luke Butcher, Curtin University

17:00 - 18:00

Sundowner Reception and Award Ceremony

# **NOTES**

LUXURY BRANDS Lunch Voucher Day One 12 May 2016 12.30 - 13.30 LiJing Xuan Restaurant Admit one • THE MYSTIQUE OF LUXURY BRANDS
— Shanghai Conference 2016 Lunch Voucher Day Two 13 May 2016 12.30 - 13.30 LiJing Xuan Restaurant Admit one Admit one SUNDOWNER RECEPTION AND **AWARD CEREMONY** 13 May 2016 17.00 - 18.00

> THE MYSTIQUE OF LUXURY BRANDS — Shanghai Conference 2016

THE MYSTIQUE OF

LUNCH AND SUNDOWNER VOUCHERS







### Contact us:

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