

# MakeNest Interiors, LLC

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## FREQUENTLY ASKED QUESTIONS

### **Tell me more about your design process.**

Our design process happens in five stages: discovery, development, presentation, editing, and implementation. In discovery we gather detailed information on site or are provided documentation about a future site. We additionally make notes about the desired outcome of the project. We outline our goals and estimate design costs in a scope of work document to assure utmost transparency before we begin. When the scope of work has been agreed upon, the development stage begins. We further craft our concept; create renderings and specifications; research the best options and select materials. This is where the design challenges are met with solutions and our creativity shines. At presentation we provide tactile and visual aids as we discuss our proposed ideas. Sometimes our clients want to move forward with exactly what we've presented, but often we need to tweak a few details to make the design a little more perfect. The subsequent editing stage is dedicated to alternate selections and refinements. During the implementation stage, which begins once our client has provided a deposit for purchases, we process and track orders, consult with third party contractors, and maintain contact with all parties to assure a smooth and timely design installation.

### **How many hours will it take to create my design?**

Each project has unique challenges and demands that impact the time it takes for a design to be conceptualized and created, which is why we provide our scope of work document. While the scope of work is only an estimate of time required and does not factor in time spent in later project edits, it does help to establish a baseline of costs.

### **When do design fees apply?**

When we are researching, designing, and overseeing work related to your project, our hourly design fee of \$120.00 will apply. Examples of typical scenarios for which our clients are billed include time spent on site visits; time in our office creating floor plans, elevations, and making

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selections; and time spent in research at third party suppliers such as flooring or cabinetry retailers. An exception to the above would be when we are on site overseeing deliveries and installations, at which times our hourly project management fee of \$60.00 will apply.

**How long does it take to complete a design project?**

Depending on the scope of the project, completion dates will vary. If we are beginning a project while the site is still in the planning and blueprint stage, we will work closely with our client to schedule special orders in advance of a projected move in date to assure prompt completion. Custom furnishings, window treatments, and home decor typically can take up to three months from order date to delivery.