

# Daniel J. Richard

## About Me

DOB, December 20<sup>th</sup>, 1996  
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8 Muirfield  
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**Profile** I am working toward my computer science major with both a passion for connecting with people and bringing my products to them. I have an extensive degree of computer/application knowledge, and literacy, and capacity to quickly learn new applications and concepts.

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**Education** Class of 2019, Gonzaga University  
  
JSerra Catholic High School, San Juan Capistrano, California Class of 2015

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**Work Experience** **Ytel Inc. – Product Engineering Department, Engineering Intern. Jr. Sales Rep**  
*2013- Present*

- Assisted development of various software/communications product releases; Developed customer assistance program functionality; Oversaw quality assurance of product launches.
- Beat sales goals every month. Exceeded revenue goals, and sold product at a premium over competitors. Maintained CRM. Spoke with customers over phone and online chat (sometimes at the same time.)

**Proficiencies: Excel, Adobe Creative Suite, Wordpress, HTML**

**Golf Camp Instructor**  
*Dove Canyon Country Club Summer*  
*2012-Present*

- Worked as a golf instructor, taught the basics of the golf swing and golf etiquette.
- Provided and developed all graphic design work for program collateral materials, including certificates.

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## Activities/Interests

I am working toward my computer science major with both a passion for connecting with people and bringing my products to them. I have an extensive degree of computer/application knowledge, and literacy, and capacity to quickly learn new applications and concepts. I have enjoyed the game of golf and love bringing it to new people