

Project Services

For all projects large or small a dedicated Project Manager is assigned to ensure your project is representing your interests, meeting the project goals, organizing the players involved and managing risk.

Because clients' availability varies and implementation can occur on weekends or after business hours, a Project Manager will be assigned to liaison with the onsite technicians to ensure the project scope is followed, assist with any tier 1 issues and collect any immediate project deliverables. All project closeout documents will be sent to the client within the required timeline.

Netversity provides customers with a point of contact for services ranging from total project management to procurement, and the installation of telecommunications infrastructure systems. Whether it is new construction or a renovation, we utilize our national pool of technicians to complete virtually any network infrastructure project. This eliminates the need for customers to formally monitor each project therefore reducing the cost and time of implementation.

Services Include:

- **Installation of low voltage cabling for telephones, computers, audio and visual technologies**
- **Installation of network hardware, wireless solutions and fiber optic cabling**
- **Installation of low voltage cabling equipment: racks, cabinets, conduit, and wire management**
- **Repairing and troubleshooting cabling systems and telecommunication infrastructure equipment**
- **MAC (Moves, Adds and Changes) or work relocating information technology systems**
- **Survey and implementation deployments nation wide**



Netversity Concierge Service or Dedicated Technician On-Site (DTOS)

Netversity can provide a custom DTOS contract to suit your needs. This person acts and behaves as your employee, matching your working hours and company policies but providing the high quality support from an experienced and fully trained Netversity physical layer technician

Project Manuscripts

To ensure consistency from 1 install to the next, an installation document is created and refined to include all steps of the project. The Netversity team will review the project requirements with the client and then complete a pilot phase. The project manager and the install team will connect with the client on site to begin the first install. During that time, the Project Manager will document the process, while receiving guidance from the client to prepare a project manuscript. This document will be reviewed and refined until all steps of the installation have been documented. The manuscript will then be forwarded to implementation teams to ensure consistency in the installation and all project guidelines are being followed. Each implementation team will receive an installation guideline for review prior to the full project rollout. The Implementation team will have time to answer any questions they may have or provide feedback based on their experiences

Now the document is ready and the team is prepared to make your project a successful one!