

TERMS AND CONDITIONS

- All prices displayed on this website are in Australian Dollars (AUD) and are inclusive of GST.

Terms and Conditions for Private French Tuition

- All fees once paid are non-refundable and non-transferable if you simply change your mind. Either Party may terminate this agreement by giving the other Party at least 2 weeks written notice. If you have paid for bookings which are scheduled to take place during the notice period, you will be charged the full amount of those bookings. If at the date of expiration of the notice period you have paid for bookings which are scheduled to take place after the end of the notice period, the tutor is entitled to retain 50% of all prepaid fees and the tutor will refund the balance of prepaid fees to you (as long as all terms and conditions have been respected) within 7 days of you providing the tutor with your banking details.
- If you miss, cancel or change your booking on the day or the day prior to your lesson, you will be charged the full amount of the lesson regardless of the reason. By giving last minute notice or no notice at all, you prevent someone else from being able to schedule into that time slot.
- Once paid the fee is valid 3 months from the date of purchase; the tuition can be rescheduled twice as a maximum during the 3 months following the payment as long as the cancellation policy is respected. The teacher cannot be held responsible if the student experiences problems to reschedule the tuition within the 3 month period.
- No lesson will be held if the payment is not received at least 72 hours prior to the scheduled lesson time.
- If the tutor experiences problems at the time of a scheduled lesson and is unable to provide a regular service, the tutor will reschedule the lesson at the earliest convenience.
- If the tutor feels threatened or uncomfortable for any reason, the tutor may immediately terminate the lesson and the student will not be entitled to any refund for the unexpired period of the lesson.

Terms and Conditions for French Classes

- Students must enrol for the entire course and all fees must be paid in full at time of registration. No refund or credit will be given for missed classes or if a student change his mind and withdraws before the beginning or the end of the course paid.
- If the teacher experiences problems at the time of a scheduled class and is unable to provide a regular service, the teacher will reschedule the class at the earliest convenience. If the class is rescheduled and you are unable to make the new date, the teacher will arrange for a refund of the cost of the rescheduled class if requested by the student in writing within 14 days after the new date has been announced. In that case, the tutor will refund the fee of the specific class to you within 7 days of you providing the tutor with your banking details.
- Perth French Tutor reserves the right to redirect a student to another class level, at any time, if the student's level does not match the rest of the class.
- No spot in the class will be held if the payment is not received at least 72 hours prior to the start of the class.
- That if tutor feels threatened or uncomfortable for any reason, the tutor may immediately terminate the lesson and the student will not be entitled to any refund for the unexpired period of the lesson.

Terms and Conditions for Vouchers

- Our Private French tuition or French classes' terms and conditions mentioned above apply on bookings made from the voucher. The voucher is only good for a single use; non-transferable and cannot be redeemed for cash or used in conjunction with any other discount or offer. Any additional cost exceeding the value of the voucher will be paid by the redeemer.
- The voucher must be fully redeemed by the expiry date shown on the gift voucher (usually valid 6 months from the date of purchase) and any remaining amount is not exchangeable with cash or another voucher and will be automatically forfeited.
- The voucher will not be replaced when lost, damaged or stolen, is valid only at Perth French Tutor and in the event of any dispute, Perth French Tutor decision is final.

Student under 18

- At all times during lessons students under the age of 18 remain responsibility of parents. No liability: the tutor cannot be held responsible for who picks the student up or if the student decides to leave unaccompanied.
- Parents are welcome to stay during the lesson. You must advise the tutor if your child has any medical issues in which case the tutor can refuse to provide lesson unless parent present.

Thank you for your understanding and cooperation, Perth French Tutor.

These terms and conditions comply with Australian Consumer Law.

