Global Office Dr. Walters Insurance Cheat Sheet
Policy # PWG-100007 / YFU Global / 2023

US Administrator:

Global Excel Management
PO Box 10
Beebe Plain, Vermont 05823
Phone: 1-877-835-6243; 1-786-522-1345
E-Mail: drwalterclaims@globalexcel.com OR assistance@globalexcel.com

Website: https://www.globalexcerservices.com/

In case of emergency (accident, serious illness, hospital stay), call the 24 hour emergency number: 877-835-6243

When calling, be prepared to share the following:

- Refer to the insurance policy “PROTRIP-WORLD-GRUPPE”
- Name and DOB of YFU student
- Name and phone number of attending physician / hospital
- Student’s diagnosis / suspected diagnosis
- Onset of the illness / date of the accident
- Contact data of the contact person on site

To schedule a doctor’s appointment / find covered medical providers:

- Global Excel states you have “free choice of medical practitioners”
- Please always contact Global Excel before the appointment / treatment so that payment can be arranged directly between the insurance company and the doctor / hospital

Claims Info:

Medical Claims should be submitted to Global Excel at the contact information above.
Liability Claims should be submitted to Dr. Walters at the contact information below.

- Submit bills (practitioner’s bills, prescriptions, etc.) either by snail mail or email.
- Invoices must contain the following information: Name, description of illness, itemized list of medical treatments, and overall treatment costs.
- Submit a copy of all supporting documents (medical reports, police reports, etc.).
- Send documentation, with claim form, to either Global Excel (medical claim) or Dr. Walter (liability claim).

Liability Claims:

DR-WALTER GmbH
Abteilung Leistung, Eisenerzstr. 34, 53819
Neunkirchen-Seelscheid, Germany
Phone: +49 0 2247 9194-31
Fax: +49 0 2247 9194-20
E-Mail: claims@dr-walter.com

Liability Insurance Info:

- Insured sum: 1,000,000 Euros for personal injury and property damage
- Deductible per case / claim: 100 Euros
Not Covered:

- Routine physicals (including sports physicals)
- Immunizations
- Pre-existing conditions (including chronic illnesses) “unless there is an acute and unexpected deterioration in the patient’s health”
- Pacemakers
- Prostheses
- Visual & hearing aids
- Acupuncture
- Fango & massages
- Hypnosis
- Chronic mental illness
- Addiction
- Accidents as a result of drunkenness or drug use
- Accidents as a result of mental illness or cognitive disorders
- Parachuting
- Piloting an aircraft
- Motocross
- Driving anything
- No liability coverage while: boxing, wrestling, hunting, martial arts competition, and / or horse racing