

PRIVACY POLICY

Centerplate is committed to protecting and respecting your privacy. This is the privacy policy for www.thebristolpavilion.co.uk

By using the website, you consent to the collection, use and transfer of your information under the terms of this policy.

Who has access to your information

Centerplate has access to your information. For the purpose of the Data Protection Act 1998, The Lindley Group is the data controller and Centerplate's UK address is Mitchell House, Town Road, Hanley, Stoke-on-Trent, Staffordshire, ST1 2QA.

Centerplate owns the data that it collects on the site.

Centerplate may have to disclose information about customers to Centerplate professional advisers to obtain professional advice.

Centerplate will not disclose your information to anyone else.

Location of data

The data that Centerplate collects from you is stored within the European Union.

Information the Company collects and uses

The Company collects and processes the following data about you:

- Details of enquiries you make on the website.
- Information that you provide by filling in forms on this website. This includes information provided at the time of registering with Centerplate, ordering products, posting material or requesting information or further services. The Lindley Group may also ask you for information when you enter a competition or promotion sponsored by Centerplate and if you report a problem with the website.
- If you contact Centerplate, the Company may keep a record of that correspondence.
- If you complete a survey on the site, Centerplate may collect that and use it within the Company's group of companies.
- Details of your visits to the website, including traffic data, location data, weblogs and other communication data.

IP addresses

The Company may collect information about your computer, including your IP address, operating system and browser type. The Company uses this for website administration and to report aggregate information to the Company's advertisers. This is statistical data about the Company's users' browsing actions and patterns, and does not identify you.

Cookies

The Company uses cookies to identify your computer when you are on the website. A cookie is a file sent by the website to your computer, and used by the website to identify you, to improve the Website and to deliver a personalised service.

You may configure your browser to refuse or restrict the use of cookies.

For example, in Internet Explorer, go to Tools > Internet Options. If you refuse or restrict the use of cookies, you may be unable to access certain parts of the Website and may not be able to purchase goods.

How the Company uses your data

The Company uses data about you in the following ways:

- To provide you with access to parts of the website.
- To allow you to make enquiries on the website.
- To contact you about your orders and requests.
- To use and analyse the information Centerplate collects so that the Company can administer, support, improve and develop the Company's services.
- To tell you about important changes or developments to the website.
- To tell you about other products and services the Company offers which may be of interest to you. The Company only does this if you have agreed to receive this type of information.
- To produce statistics about the Company's customers for the Company's advertisers and investors. This information is anonymous and does not identify any individuals. The Company can use these statistics to allow adverts to be targeted at certain types of customers.

Data & password security

All data you provide to the Company is stored on the Company's secure servers. Any payment transactions will be encrypted. Once the Company has received data from you, the Company uses certain procedures and security features to try to prevent unauthorised access.

Where you have a password, you are responsible for keeping the password confidential. Do not share the password with anyone.

Sending information on the internet is not completely secure. Although the Company does its best to protect your personal data, the Company cannot guarantee the security of the data transmitted to the website. Any transmission is at your own risk. Unless the Company has been negligent the Company is not liable for any loss arising from a breach of security.

Choice - receiving marketing emails

You can choose to receive promotional and marketing emails from the Centerplate. You can do this by filling out the subscription page on the website (www.centerplate.co.uk/contact). You can choose not to receive these emails later by going to the same website page.

Other websites

This site contains links to other sites located within the same branch. The Company is not responsible for the privacy practices or the content of such websites.

Changes to privacy policy

The Company occasionally changes this privacy policy. You should therefore look at the policy regularly.