

Project Highlight

Embassy Suites Hotel

Wine Country Hotel Strikes Perfect Balance to Avoid Scale

Industry:
Hospitality

Category:
Water Quality

Location:
Napa, CA

Installation:
OneFlow



CUSTOMER: The Embassy Suites Napa Valley hotel is located in the heart of Napa and Sonoma Wine Country, conveniently located near historic downtown Napa.

SCOPE: The 205-room hotel, situated on seven acres of beautifully landscaped grounds, is also home to the Grille 29 Napa restaurant.

CHALLENGE: Embassy Suites needed to address moderately high (5 GPG) hardness levels in their water. Their existing water softener for the hot water supply failed and needed to be replaced. The hotel was looking for a more economical solution to replace their water treatment system.

SOLUTION: Watts OneFlow® Anti-Scale Systems, Model # OF1665-75 x3 (225 GPM total).

RESULTS: After two months of OneFlow service, the hotel was already happy with its cost savings. The Chief Engineer also reported guest room sinks and faucets with visibly less scale build up. In addition, a boiler inspection report read, "No scale or any other types of deposits on internals of heat exchanger."