

Communities Plus Newsletter

Waterloo

FEBRUARY 2017

Welcome to the first Waterloo redevelopment newsletter for 2017. This year will be busy with planning starting in the next couple of months.

FACS will commence the master planning process regarding the Waterloo redevelopment in the next couple of months, with residents, community stakeholders and with other government agencies.

The master planning process will require 12 - 18 months of planning and community consultation. Depending on approval of the plan the first relocations are not expected to commence until at least mid 2018. This information was communicated to community representatives in December last year.

This means that no residents have been relocated because of the Waterloo redevelopment - relocations will not start before mid 2018.



Key Facts



The redevelopment of Waterloo is a long term project taking 15-20 years.



The master planning process will take approximately 18 months and will help determine the mix of social, affordable and private housing.



The first relocations will not commence before mid 2018. FACS will contact each resident 6 months before relocating and FACS will work with residents throughout the relocation process.



There will be no loss of social housing. The NSW Government has stated that all current social housing residents have the right to return to the Waterloo estate.



The intention is for the majority of residents to be able to move from their current homes straight into the new social housing as buildings are completed.

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Understanding the planning process

The start of master planning in the next couple of months marks the beginning of a long redevelopment program for Waterloo over the next 15-20 years.

The master plan shows where new buildings, streets, parks and community facilities will be located. FACS needs your ideas to input into the master plan and is busy putting a program together so residents and the community can take part in activities on and around the estate to get your ideas.

FACS will letterbox drop the program to residents towards the end of March/ beginning of April so you know where and how you can provide your ideas.

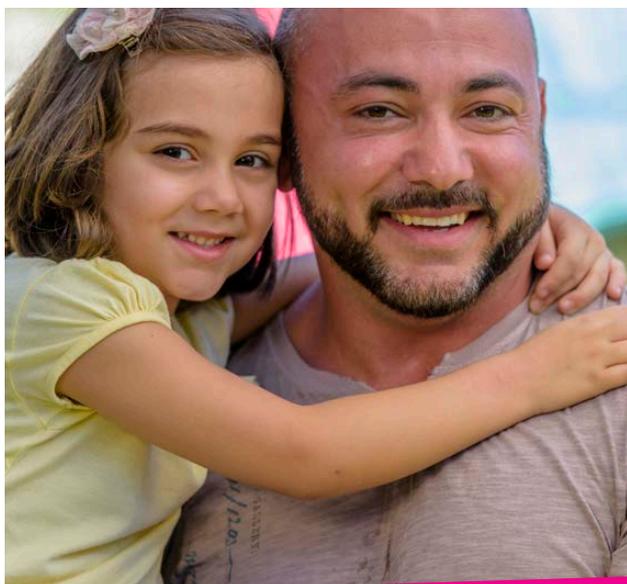
To help with this, Inner Sydney Voice with other partners will be holding information sessions and workshops on what is involved in the planning process so when the time comes to provide your input, you will understand what is involved.

Inner Sydney Voice will soon be sending information about when and where these information sessions and workshops will take place, so look out for flyers in your



letterbox, on notice boards or contact Inner Sydney Voice, The Factory or Waterloo Connect for further details.

Counterpoint, through The Factory Community Centre, is recruiting a new staff member who will help and work with residents, community groups and volunteers in the area to provide independent support during the master planning process. Please pop into The Factory and see Michael, Laura and the team to find out more.



Maintenance

Since August last year, FACS with the maintenance contractor for Waterloo, Broadspectrum, hosted 8 pop-up tradie shops in the area. So much great work has already occurred and a large amount of on-the-spot maintenance repairs have been completed.

The sessions provided a unique opportunity for residents to engage face-to-face with dedicated trade teams and have their maintenance requests recorded and acted upon. FACS has received positive feedback including expressions of thanks for arranging the sessions as well as very pleased residents who have had their maintenance issues addressed on the same day.

FACS will be holding more of these maintenance pop-ups so check your letterbox for notices about the next one.

FACS would also like to take this opportunity to thank you for your contribution towards the upkeep and maintenance of your social housing property. If you need to report any maintenance issues, please call **1800 422 322** to speak with Broadspectrum 24 hours per day, 7 days a week.





What's happening above and around the new Waterloo metro station?

The new Waterloo Metro Station will provide better access to the city and beyond.

Located between Botany Road, Cope Street, Raglan Street and Wellington Street, development of the metro station block provides opportunities for new private and affordable homes, shops, work spaces, and community facilities. The development will also preserve the heritage-listed Congregational Church, and provide new public space for the local community.

The design of the metro station block will be a key consideration for all stakeholders during the master planning process. UrbanGrowth NSW is responsible for planning for the development above and around the new station.

For further information about the new metro station at Waterloo, please call Sydney Metro on 1800 171 386.

VISIT WATERLOO CONNECT

Shop 2, 95 Wellington Street, Waterloo

Monday to Friday 10am - 4pm

or email waterlooconnect@facns.nsw.gov.au or call 1800 738 718

Waterloo Connect will be temporarily closed on Friday the 17th and Monday the 20th of February.

If you need help with interpreting or translation because English is not your first language, phone All Graduates on 1300 652 488.

Translated copies in Russian and Chinese are also available at Waterloo Connect.