

# Occasions Covered



## Terms & Conditions

### **Definitions and law**

The contract is the document or documents that set out these conditions and all other details about your agreement with us.

- “We” and “Us” “Owner” and “Our” mean the seller/supplier of the goods
- “You” or “Your” or “Hirer” means the hirer of the goods.
- The “Goods” mean all goods to be hired by us to you

The “Recipient” means the person, firm, company, corporation or public authority to whom the goods are delivered, when it is not you.

These conditions exclude any terms and conditions you may have put forward, except where we have agreed to any amendments or other conditions in writing.

### **Terms & Conditions**

1. All Goods shall remain the property of the Owner, Occasions Covered.
2. While the Goods are on hire the Hirer has sole responsibility for them and shall be responsible for the goods and insurance thereof from the time of acceptance until the goods have been collected by/returned to the Owner in a satisfactory condition.
3. The Owner shall not be responsible for any injury or damage to persons or their property, however sustained, arising from the Goods on hire.
4. A non-refundable deposit of £50 is payable to secure a booking.
5. Final payment and a refundable Security Deposit is required 4 weeks in advance of the event.
  - 5.1 The Security Deposit is £50 or 20% of the value of the booking, whichever is greatest.
    - 5.1.1 The Security Deposit will be used to pay for any additional chairs needing covering not previously communicated by the Hirer. For example, if the Hirer had not accounted for the registrar chairs for a civil ceremony, usually two or three chairs, these may be covered at Our discretion and the cost deducted from the Security Deposit.
    - 5.1.2 The Security Deposit will be used to pay for any lost or damaged Goods. The Goods may be returned soiled but Goods that have been dragged on the floor, have holes or rips, cigarette burns, candle wax marks, or any stain that is impossible to remove will be deemed to be beyond repair and will be charged at full replacement costs. Replacement costs may be advised on request.
  - 5.2 After taking into account points 5.1.1 & 5.1.2, any remaining Security Deposit balance will be returned to the Hirer.
6. Cancellations must be advised, in writing, 8 weeks prior to the event, otherwise We reserve the right to charge a 20% cancellation fee.
7. Hire items are hired for one day, unless otherwise agreed, and should be available for collection on the agreed date at the event venue, by courier collection or elsewhere by prior agreement between the Hirer and Us.
8. Refunds cannot be given once the Goods have already been prepared for the final guest numbers and after the full balance has been paid.
9. We will happily accommodate changes in numbers as we appreciate this is inevitable when planning a celebration. However any changes to an order made less than 14 days prior to the event may not, in the case of a lower cost, be eligible for a refund and may not, in the case of increased numbers, be possible to accommodate.