March 12, 2020

Dear LiveOn NY Members,

LiveOn NY has been closely monitoring issues regarding Novel Coronavirus (COVID-19) including city, state, and federal responses and updates. Please note this is the most recent information we have, and as this is a fluid situation, details could always change - we will continue to keep you updated.

Important Updates as of 3/12/2020 at 10:00am

- **To Go Meals:** We received verbal assurance from DFTA that centers can provide to-go meals if they choose for their congregate meal units. We asked DFTA to send that assurance in writing to providers. Please email Andrea at acianfrani@liveon-ny.org ASAP if you anticipate that you will need to order materials/supplies for to go boxes (daily estimated count and what you need) - LiveOn is looking for purchasing options through the GPO and other sources. We will keep you updated.

- **DFTA Calls:** As we have requested, it is our understanding DFTA is holding conference calls by DFTA program tomorrow (Friday 3/13) and is sending out information. Please check your emails.

- **Program/Center Closures:** We know providers have questions about closures, and scaling back programs. Some centers have closed and many are considering this. If you have questions or want guidance on how to respond to this, please email Andrea at acianfrani@liveon-ny.org.

- **Meeting with Umbrella Organizations:** The city has called a meeting with several human services umbrella organizations Monday to work collectively on the city response. This is likely to be an irregular scheduled meeting for the near future. LiveOn will be in attendance and will continue to raise the issues including unit counts, extra costs associated with your work during this time and other issues you have been relaying to us and will keep you updated. Please track your extra costs if you are able to.

- **Citywide Shelf Stable Boxes:** Citymeals is reaching out today to all congregate sites to schedule deliveries for shelf-stable meal boxes later next week. These boxes will be for your congregate meal clients.

- LiveOn NY continues to regularly update DFTA and NYSOFA leadership to relay your COVID-19 related concerns and recommendations. Read the memo sent to DFTA on 3/11 here.

- Of note, some key issues we continue to seek clear direction from DFTA on are going to go boxes for senior centers for those who cannot come to the center or who wish to take their meal to go and future plans for home delivered meals; remote working; temporary suspension of unit requirements during the state of emergency; requests for daily updates; and more.

**DFTA Contacts**

In addition to sending LiveOn NY your concerns by filling out our form here below are contacts at DFTA to directly send your concerns:

* Guillermo Cruz gcruz@aging.nyc.gov | Senior Centers, Home Delivered Meals, NCSCLA, Transportation, Nutrition
* Jocelyn Grden jgrden@aging.nyc.gov | Caregiving, Case Management, Senior Centers, Grandparent Raiser, Mental Health
* Jose Mercado jmescado@aging.nyc.gov | Budget Related questions.

**Nutrition Resources**

- **SNAP Delivery:** To find out if you or your clients are eligible for SNAP plus if you or your clients receive SNAP benefits, that is the option of using EBT cards to purchase food and have it delivered via Amazon, ShopRight or Walmart.com (delivery fees must be paid separately using a debit or credit card.) More info:
  - Click here for Amazon delivery info
  - Click here for Walmart delivery info
  - Click here for ShopRight delivery info

- **Home-delivered meals continue to be an option for eligible seniors.** DFTA states that:
  - Outside New York City: click here to connect to info for each county office for the aging

**Resources**

In the interim, here are a few resources we wanted to make sure you were aware of:

- **New:** LiveOn NY Coronavirus webpage this is LiveOn NY's page with links to DFTA contacts, government and other web pages, and other important timely info. We are updating this regularly.

- **NYC Coronavirus webpage** this is the City's landing page for all Coronavirus related information, which includes:
  - Guidance for Home and Community Health Care Workers: 3/6/20
  - NYC Coronavirus Resources and Job-related Leads:
    - Test COVID to 520-452 for real-time test alerts from New York City
    - Lawyers Alliance New Legal Alert Protecting Your Reopgn from COVID-19

Send COVID-19 related concerns and questions to Andrea Canfrani, Associate Executive Director, acianfrani@liveon-ny.org who will be organizing LiveOn NY's response to this evolving situation.

Thank you for your important work,
The LiveOn NY Team