LiveOn NY Members and Partners,

In coalition with our sectorwide partners, LiveOn NY was proud to join in sending this letter calling for more clear, immediate, and direct action by the City to support the non-profit human services sector. We also have had many conversations with elected officials to make sure that they are fully aware of the challenges facing providers during this time. We were pleased that Council Member Chin also shared a letter with the Administration calling for more resources and attention to senior service providers during this time.

In response to these actions, providers should now have received the following letter from Dan Symon at the Mayors Office of Contract Services. This outlines new commitments from the City for all human service providers.

The letter is a step forward, however, it will require significant implementation by City agencies, including DFTA. Given this, we expect additional guidance from DFTA to be forthcoming.

We are committed to working to make sure providers needs are reflected during this time, and we ask that you continue to keep us updated on the challenges facing your organization.

This afternoon, LiveOn NY also shared information on two new working groups we are forming to assist your teams with creating new, virtual services that meet the needs of your participants. Please feel free to encourage your teams to participate, should this be of use.

Thank you again for your work,
The LiveOn NY Team

**Previous Reminders**

- LiveOn NY will continue to update our COVID-19 Webpage, found here. All previous COVID-19 LiveOn NY communications are located at the bottom of this page.
- LiveOn also continues to provide updates via Twitter, which you can follow @liveonny
- City Limits Article: Senior Centers Scramble to Aid Clients Amid Coronavirus Shutdown
- NY Times Article: 'I’m Really Isolated Now’: When Elders Have to Fight Coronavirus Alone.

**More Information**

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