

THE CITY OF CHICAGO

MAYOR'S OFFICE OF NEW AMERICANS

PROUDLY WELCOMES ALL IMMIGRANTS TO THEIR NEW HOME



Chicago's vitality has been built on the strength of immigrant populations that have come to enjoy new freedoms and access new opportunities. I want to make Chicago the most immigrant-friendly city in the world"

- Mayor Rahm Emanuel

RESOURCES FOR CHICAGO IMMIGRANTS AND REFUGEES

All Chicago residents, regardless of immigration status, can use City services. To aid in these uncertain times, Mayor Emanuel has organized the **Chicago Is With You** Task Force to ensure that all immigrants and refugees know their rights and resources.

LEGAL HELP FOR IMMIGRANTS

- The City of Chicago has partnered with Heartland Alliance's National Immigrant Justice Center to provide free legal consultations and representations to immigrants. Please call 312-660-1370 or visit www.immigrantjustice.org for more information.

KNOWING YOUR RIGHTS AS AN IMMIGRANT

- Every person has legal rights in the United States – including undocumented immigrants. The City has partnered with The Resurrection Project and other nonprofits to provide educational materials and trainings. Please visit www.resurrectionproject.org or call 312-666-3062 for more information.

MUNICIPAL IDENTIFICATION PROGRAM

- In 2017, the City Clerk's Office will begin a new program that offers identification to all Chicagoans, regardless of citizenship status. This ID will be satisfactory for all City services and many private facilities.

MENTAL HEALTH CARE

- Mental healthcare and well-being services for the immigrant community are managed by Lurie Children's

Hospital. For more information, visit www.luriechildrens.org/youarenotalone

- If you are looking for direct services for children or adolescents, please contact the Illinois Screening, Assessment and Support Services Program at 1-800-345-9049
- The Chicago Department of Public Health provides mental health services for adults at locations across the city. Clinicians speak Spanish and English, with translation services available in other languages. To schedule an appointment, please call 312-744-1906.

PUBLIC SAFETY

- As a welcoming city, Chicago does not conduct immigration enforcement, and the Police Department will not ask about the immigration status of crime victims, witnesses, or other people who ask for help.
- For emergency assistance call 911 for police help and for non-emergency assistance call 311 for city services.
- If you feel you have been the victim of a hate crime, call 911 immediately, or call the City of Chicago Commission on Human Relations at 312-744-4874. For additional information please visit www.cityofchicago.org/cchr.



The City of Chicago is committed to supporting all of its residents.

If you have any questions or want to learn more, call 311
or go to the Office of New Americans website:
www.cityofchicago.org/newamericans

