



FAQs for Volunteer Managers

What is NextGen City Jam?

The NextGen City Jam is an event that encourages Edmontonians to volunteer in our great city! Whether your volunteers are new to your organization, or have been volunteering for years, this concert is a way to show appreciation for their time and efforts. The concept is simple: volunteer a minimum of 10 hours and snag a ticket to a fantastic event!

What volunteer opportunities are eligible for the NextGen City Jam?

Volunteers are able to choose opportunities that work best for them. We are accepting hours from organizations with formal volunteer programs. Volunteers can pick what organizations they want to work with the only catch is that we're **not** accepting hours contributed to political or religious activities, 'informal' volunteering, or opportunities outside of the city of Edmonton. More details are available on our website at edmontonnextgen.ca/cityjam.

My volunteers are looking for information about the concert, what should I tell them?

Information about the event is available on our website at edmontonnextgen.ca/cityjam. You can find detailed instructions, rules and regulations for the event, and a FAQ page for volunteers. Interested volunteers can also get in touch by emailing nextgen@edmonton.ca or connecting with us on [Facebook](https://www.facebook.com/nextgenedmonton).

Why is Volunteer Manager contact information required on the NextGen City Jam application form?

To be eligible to receive a concert ticket, volunteers must submit their volunteer hours to event organizers. To verify these hours, we will be conducting randomized hour verification by contacting local volunteer coordinators. This will only involve a quick phone call or email to confirm the accuracy of a volunteer's application. We will ask whether or not an individual has volunteered with your organization and, if so, for how many hours.

How can I promote my organization's volunteer opportunities?

There are a few great options to promote your volunteer position. Go Volunteer is a great place to post opportunities. Contact the **Edmonton Chamber of Voluntary Organizations** at ecvo.ca for more information. We will also be promoting some opportunities through the NextGen Newsletter and our social media pages. If you have a volunteer position you think will appeal to the NextGen demographic, let us know and we'll see if we can help spread the word! Send us an email at nextgen@edmonton.ca

Don't see an answer to your question? Check out the Frequently Asked Questions for Volunteers page at edmontonnextgen.ca/cityjam