

# Affordable Care Act Section 1557

## Notice & Taglines

### Notice of Nondiscrimination

**Our White Oak Facility** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Our White Oak Facility:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact our Social Services Department at 843-797-8282.

If you believe that our White Oak Facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Social Services Director  
9285 Medical Plaza Dr.  
Charleston, SC 29406-9103

1-843-797-8282

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Social Services Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F  
HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

# Language Assistance

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-843-797-8282.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-843-797-8282

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-843-797-8282

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-843-797-8282

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-843-797-8282 번으로 전화해 주십시오.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-843-797-8282

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-843-797-8282

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-843-797-8282

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-843-797-8282

• યુના: જો તમે • જરાતી બોલતા હો, તો િન: • લુ ભાષા સહાય સેવાઓ તમારા માટ • ઉપલબ્ધ છ. ફોન કરો  
1-843-797-8282

برقم اتصل .بالمجان لك تتوافر ةىاللغو المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا :ملحوظة  
1-843-797-8282 واليكم الصم هاتف

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-843-797-8282

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-843-797-8282まで、お電話にてご連絡ください。

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-843-797-8282

ध्यान द •: य •द आप •हदी बोलते ह •तो आपके िलए मुफ्त म • भाषा सहायता सेवाएं उपलब्ध ह। •  
1-843-797-8282 पर कॉल कर •।

1-843-797-8282