Moving homeless New Yorkers from the streets to housing.

For lives that have been shattered by homelessness, Urban Pathways offers men and women the tools and support they need to rebuild. We support at-risk and homeless men and women by providing housing and comprehensive services that help individuals make informed choices for their future and move toward greater independence.

For nearly 45 years, Urban Pathways has engaged New York City’s most vulnerable residents—at-risk and homeless men and women, many of whom live with mental illness and/or substance use disorders. Our continuum of services supports each individual on their journey—many of the people we serve participate in multiple programs along this continuum as they move toward accessing and maintaining permanent housing.

**Outreach**

625 clients served

Urban Pathways' outreach programs serve as the first point of contact for many homeless New Yorkers. Our Outreach Teams engage difficult-to-reach individuals through consistent engagement, case management, assessment, and referral services. Of the 625 clients served, 534 received comprehensive services.

**Drop-in Center**

2,068 clients served

The Olivieri Drop-In Center provides homeless men and women with case management, meals, clothing, and showers in a safe and welcoming environment; it also provides overnight respite beds in collaboration with local faith-based partners. Of the 2,068 clients served, 307 received comprehensive services.

**Safe Havens**

290 clients served

Urban Pathways’ three Safe Havens are transitional housing facilities for chronically homeless individuals who resist entering shelter. Safe Havens promote stability by providing housing and rehabilitative services including medical and psychiatric assessments, referrals to healthcare and/or treatment programs, life skills training, counseling, and housing placement assistance.

Safe Havens are the cornerstone of our Housing First approach, which recognizes that chronically homeless individuals need a secure place to live so that they can begin to address the challenges of mental illness, substance abuse, poor physical health, and other ailments that are frequently associated with years of homelessness.

**John’s Story**

“I wouldn’t be here now if it weren’t for Urban Pathways.” — John Burnett

John’s journey through homelessness was like many others. He struggled with depression, drug and alcohol abuse, and not having a place to sleep at night.

But John’s journey took an unexpected turn once he completed detox and became connected with Urban Pathways in 2015.

Now, John is living in his own apartment in the Bronx and is a Certified Peer Specialist facilitating weekly groups with individuals who were formerly incarcerated, diagnosed with a mental illness, or struggling with drug and/or alcohol abuse.

While living in Urban Pathways’ supportive housing, John turned his life around and is now helping others to do the same.

To watch John tell his story, visit: https://bit.ly/2N2M3zN

**How We Serve**

Individuals Served FY 2019

**Street Solutions:** 58%

- Outreach: 27%
- Drop-in Center: 16%
- Safe Havens: 15%
Who We Serve: Our Clients

Urban Pathways helps 3,700 homeless New Yorkers each year. About half of our clients receive comprehensive services and support.*

- **50 AVERAGE AGE**
- **6% Veterans**

**DISABLING CONDITION**

- 78% of our clients have a disabling condition that may include mental health and/or substance use disorders.
- 37% of Urban Pathways’ clients do not have a high school diploma, G.E.D., or equivalent.*

**RACE**

- 31% Caucasian
- 59% Black or African American
- 8% American Indian or Alaskan Native, Asian, Mixed Race/ Multi-Racial
- 2% No Data

**ETHNICITY**

- 24% Hispanic/Latino
- 75% Non-Hispanic/Non-Latino
- 1% No Data

Who We Are: Our Staff

- **42% Male**
- **58% Female**

**RACE/ETHNICITY**

- <1% Asian
- 68% Black/African American
- 22% Hispanic/Latino
- <1% Mixed Race/Multi-Racial
- 6% Caucasian
- 2% No Data

EXTENDED STAY AND PERMANENT SUPPORTIVE HOUSING

769 clients served

Through residences in Manhattan, the Bronx, Queens, and apartments across the city, Urban Pathways’ supportive-housing programs help adults move into and remain in housing, rather than return to the streets. Onsite supportive services aim to maximize residents’ ability to live independently. Our supportive housing provides a foundation for individuals to create fulfilling and productive futures. Three of our permanent supportive-housing residences also provide affordable housing to low-income residents from the community.

- **717** clients were placed into transitional or permanent housing this year by Urban Pathways.*
- **84%** of active outreach clients were placed into transitional or permanent housing.*
- **95%** of clients achieved 1-year stability in a permanent setting.*
- **83%** of Urban Pathways clients are satisfied or highly satisfied with our work.**

AFFORDABLE HOUSING WITH SERVICES: 42%

**EXTENDED STAY: 19%**
- **SUPPORTIVE: 19%**
- **COMMUNITY: 4%**

*These data and demographics describe the 1,800 clients receiving comprehensive services and support.

**Data from 2019 client satisfaction survey.**
Medical Wellness Program
Through relationships with community-based partners, the Medical Wellness Program offers our clients access to primary, specialty, and urgent care to reduce the over-reliance on expensive emergency treatment in hospital settings; and to effect an overall improvement in the physical and mental health of our clients.

UPwards Employment Program
The UPwards Employment Program provides a comprehensive range of vocational rehabilitation services including career counseling, referrals to educational and training programs, job training, and internships. Job placement and retention services are available to men and women whose histories of chronic homelessness have created barriers to employment.

Charisma’s Story
“The Urban Pathways Client Advocacy Group gave me a voice and told me where to go to get the help I needed”

For several years, Charisma stayed at various City shelters and couch surfed with friends and family.

After receiving a Section 8 Voucher in 2001, Charisma thought her problems were solved. She soon learned that many landlords refuse to accept the Section 8 voucher, which led to Charisma moving several times and ending up back in the shelter system.

In 2016, after being hospitalized, Charisma went to Urban Pathways’ Port Authority Outreach Office where she was engaged by an Outreach Specialist who directed her to the Olivieri Drop-in Center for additional services.

Charisma was soon connected with our Director of Policy to help address her housing concerns, and she began attending Urban Pathways’ Client Advocacy Group meetings.

Charisma’s journey to housing took a turn for the better since joining the Advocacy Group. She has received valuable information and resources on how to navigate the housing system, and she moved into her own apartment in Brooklyn this summer.

She’s now an advocate for the homeless and meets with local elected officials, testifies at Council hearings, and travels to Albany to discuss the importance of affordable housing. Charisma looks forward to continuing to be a voice for those who struggle to find housing.

To watch Charisma tell her story, visit: https://bit.ly/32tiRUz
management, assessment, and referral to homeless New Yorkers. Our Outreach campaign is the first point of contact for many of our clients, helping them make informed choices for their future and move toward greater independence.

Support at-risk and homeless men and women by providing housing and support. For lives that have been shattered by homelessness, Urban Pathways provides the tools needed to address the challenges of mental illness, substance abuse, poor physical health, relationships, and expertise with our clients. Over the past year, volunteers have engaged in projects ranging from providing pro bono services; to gardening, knitting hats for clients, and more. Our Volunteers help us achieve our ultimate goal: ending homelessness.

STREET SOLUTIONS: 58%

Urban Pathways' Advocacy Group engages clients by providing information and resources on how to navigate the housing system, and she moved into her own apartment in Brooklyn with a desire to support our work or share their interests.

While living in Urban Pathways' supportive housing, John turned his life around and is receiving mental health and/or treatment programs, and was diagnosed with a mental illness, or struggling with drug and/or alcohol abuse. With services and support, John detox and became connected with Urban Pathways in 2015. But John's journey took an unexpected turn once he completed his treatment and moved into his own apartment in Brooklyn. His story is one of many that has been successfully turned around with the help of Urban Pathways.

For nearly 45 years, Urban Pathways has engaged New York City's most vulnerable residents in a wide range of services and support.* These data and demographics describe the 1,800 clients receiving comprehensive services and support. With services and support, 769 clients served and 2,068 clients served, Urban Pathways helps adults move into and remain in housing, rather than remaining in shelters. Three of our programs help adults move into and remain in housing, rather than remaining in shelters.

IN OPERATION:

1. Hegeman Safe Haven
   740 Hegeman Avenue (55 clients)
2. Olivieri Drop-In Center
   257 West 30th Street (90 clients daily)
3. Main Office
   Administration, Flatiron BID Outreach Project, Garment District BID Outreach Project,
   UPwards Program
   575 8th Avenue
4. Operation Alternative Outreach Program
   Port Authority @ 40th Street
5. Travelers Safe Haven (+ Annex)
   274 West 40th Street (50 clients)
6. Ivan Shapiro House
   459 West 46th Street (55 clients)
7. 53rd Street Apartments
   439 West 53rd Street (13 clients)
8. The Residence at Hallet's Cove
   2646-2650 Second Street (50 clients)
9. Cluster House
   902 Amsterdam Avenue (52 clients)
10. Scattered-Site Apartment Program Office
    975 Kelly Street (217 clients)
11. Clinton Avenue Apartments
    1344 Clinton Avenue (80 clients)
12. Crotona Community Residence
    695 East 170th Street (24 clients)
13. Boston Road Apartments
    1351-1355 Boston Road (43 clients)
14. Hughes House
    1974 Hughes Avenue (55 clients)
15. George Washington Bridge Outreach Program
    Port Authority @ 178th Street
16. Newark Airport Outreach Program
    Newark Airport (New Jersey)
17. Fairmount Residence
    798-802 Fairmount Place (23 clients)
18. 162nd Street Apartments
    316 East 162nd Street (86 clients)
19. West 105th Street
    54 West 105th Street (33 clients)
20. Howard Amron House
    166 East 100th Street (11 clients)

IN DEVELOPMENT:

45 Scattered-Site Units (45 clients)
1405 Boston Road (83 clients)
1732 Webster Avenue (56 clients)
New Roads Plaza
489 East 164th Street (57 clients)
Marcus Garvey Village
212 West 124th Street (53 clients)
Fort George Hill
1769 Fort George Hill (47 clients)

*These data and demographics describe the 1,800 clients receiving comprehensive services and support.
### FINANCIALS

#### URBAN PATHWAYS, INC. AND AFFILIATES

**COMBINED STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2019 UNAUDITED**

<table>
<thead>
<tr>
<th>PUBLIC SUPPORT</th>
<th>EARNED REVENUE</th>
<th>EXPENSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>$23,357,456</td>
<td></td>
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<tr>
<td>Contributions</td>
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<td></td>
</tr>
<tr>
<td>Fundraising events, net</td>
<td>$644,414</td>
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</tr>
<tr>
<td>Total</td>
<td><strong>$24,924,274</strong></td>
<td></td>
</tr>
</tbody>
</table>

| Rentals | $4,958,870 | |
| Client Services Fees | $2,436,941 | |
| Misc. Income & Interest | $129,100 | |
| Total | **$7,524,911** | |

| Program Expenses | $27,209,910 |
| Management & General | $3,353,010 |
| Fundraising | $589,943 |
| Total | **$31,152,862** |

**Increase in net assets before depreciation and amortization**

<table>
<thead>
<tr>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,352,957</td>
<td>(56,634)</td>
<td>1,296,323</td>
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<tr>
<td>(3,596,203)</td>
<td>(3,596,203)</td>
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<tr>
<td>(2,243,246)</td>
<td>(56,634)</td>
<td>(2,299,880)</td>
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<tr>
<td>4,920,084</td>
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<td>4,920,084</td>
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<tr>
<td>15,045,068</td>
<td>760,702</td>
<td>15,805,770</td>
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<tr>
<td><strong>$17,721,906</strong></td>
<td><strong>$704,068</strong></td>
<td><strong>$18,425,974</strong></td>
</tr>
</tbody>
</table>

### COMBINED STATEMENT OF FINANCIAL POSITION AT JUNE 30, 2019

#### ASSETS

| Cash and cash equivalents | $8,067,798 |
| Cash - participants’ accounts | 443,574 |
| Investments | 504,140 |
| Grants and contributions receivable | 4,184,393 |
| Deposits, prepaids and other assets | 1,298,806 |
| Cash and cash equivalents - funded reserves | 5,608,457 |
| Property, plant and equipment, net | 83,554,516 |
| **Total Assets** | **$103,661,684** |

#### LIABILITIES

| Accounts payable and accruals | $4,148,616 |
| Accounts payable - construction | 606,496 |
| Advances from government agencies | 4,278,490 |
| Long-term debt | 48,355,178 |
| Participants’ accounts | 443,574 |
| **Total Liabilities** | **$57,832,354** |

#### NET ASSETS

| Unrestricted | |
| Temporarily restricted | |
| **Total Net Assets** | **$18,425,974** |

#### TOTAL LIABILITIES AND NET ASSETS

| **$103,661,684** |
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ASSETS
Net assets, beginning of year 15,045,068
Increase in net assets before depreciation and amortization 1,352,957
Government Grants 23,357,456
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Temporarily restricted 704,068

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New York Film Academy

The New York Neo-Futurists

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