



## Warranty Agreement

**Designer Homeware (NZ) Limited** warrants that it will repair or make good any product (excluding mirrors) and/or installation defects in the goods, if written notice of the claim is received by the Company within ten (10) years from the date the goods were delivered or installed.

No claim shall be accepted under such warranty if any attempt to repair the defective goods or installation is made by any person not authorised by the Company, or if the defective goods have been modified or incorrectly stored, maintained or used.

If the Company elects to repair or replace any defective goods and/or their installation; such work shall be undertaken at such place as the Company may reasonably specify and the Buyer shall be responsible for its cost and risk for shipment of the defective goods to and from the place specified.

### Making a Claim

To make a claim, contact Designer Homeware by email. Address your email to: [enquiries@designerhomeware.co.nz](mailto:enquiries@designerhomeware.co.nz) clearly stating the defect in the goods or service.

Please include the following information:

- Your Name
- Name/Company for whom the house was built (if )
- Site Address
- Building Company Name
- Approximate date the house was completed and/or product installed.

Subject line on email should read: **Warranty Claim & Claimants Name**

### Transfer of Warranty

This warranty is transferable if the house is sold to another party within the 10 year warranty period. The warranty is only valid for 10 years from the date of completion.