



Unity Center for Behavioral Health

- Unique collaboration between Legacy, OHSU, Adventist Health and Kaiser to provide services to the region
- Community-wide effort (city, counties, state, payers, EMS, police, mental health and addictions providers- more than 30 participating agencies)
- Facility licensed under Legacy Emanuel Medical Center
- 102 inpatient beds (80 adult beds, 22 adolescent beds)
- Adult Psychiatric Emergency Service (45-55 pts/day)
- Strong Peer support built into structure of Unity
- Built-in space for Community Providers to help navigate handoffs from Unity to community treatment and resources



Our Mission

We deliver excellence in patient care, teaching and discovery, creating a pathway to hope, community and recovery.

The right care at the right time.

Our Values

- Patient and family centered
- Safety for all
- Trauma informed
- Collaboration
- Shared responsibility
- Compassion
- Education and innovation



What is different about our model?

- Model of hospitality, hope and recovery
- Trauma informed care/ recovery centered
- De-criminalization of mental illness
 - Remove police from transporting behavioral health patients
- 24/7 access to psychiatric care
- Intentional design for transitions of care
- Peer support specialists part of the skill mix
- Culturally competent care



Environment designed to reduce agitation

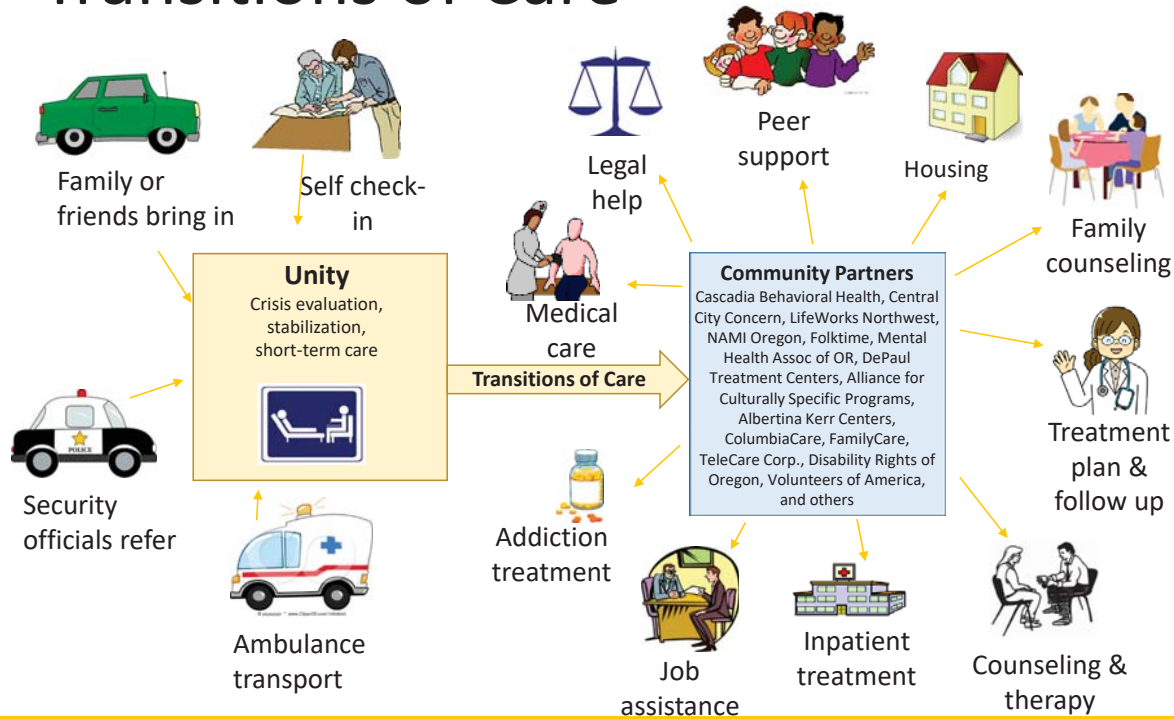
Milieu is kept safe through relationships that are caring and respectful.







Transitions of Care



EMS Transport: Inclusion and Exclusion Criteria

Inclusion

- Voluntary patient or patient on police or mental health director hold
- Primary 911 call or police request
- Age between 18-65 years
- Mental health complaint (depression, psychosis, suicide or homicidal ideation), substance abuse or behavioral disorder with no acute medical or traumatic condition requiring treatment
- Alert and oriented to person, place, and time
- No evidence of trauma other than minor abrasions
- Able to perform activities of daily living (ambulate, bathe, toileting, eat and drink) independently
- If CBG is obtained, between 60 and 300 mg/dl
- "Minor" alcohol intoxication not a contraindication

Vital Signs

- HR 60-110
- RR 12-25
- O2 sat > 93%
- Systolic BP 90-180 mmHg
- Diastolic BP <110 mmHg
- Temperature between 96.0 F (35.5 C) and 100.4 F (38 C) if taken

Exclusion

- Possible drug overdose or acute intoxication impairing ability to ambulate or perform activities of daily living
- Acute medical or traumatic condition including altered level of consciousness, chest or abdominal pain, significant bleeding, respiratory distress, or other acute illness or injury
- Patients with abnormal vital signs or physical findings
- Patients who require chemical restraint (olanzapine ODT IS NOT an exclusion)
- Signs/symptoms of acute drug/alcohol withdrawal (Tachycardia, hypertension, tremor, visual hallucinations)

Medical Stability Criteria

Medical conditions and/or interventions that can be managed at Unity BHC:

- Patients with chronic medical conditions on stable or maintenance medications such as asthma, skin conditions, seizures, diabetes, HTN, etc.
- Patients that use mobility aids to assist with ambulation
- Wheelchairs if patients can transfer independently or with a 1 person assist
- Patients who use CPAP machines with no need for RT support
- Foley catheters and colostomy bags that patient can participate in self-care
- Alcohol intoxicated and/or alcohol withdrawal patients may be taken if they are medically stable and are alert, verbal, and able to do basic self-care.
- Laboratory Testing, EKG's, O2 sats, Bladder Scanner, Glucometer, Breathalyzer.



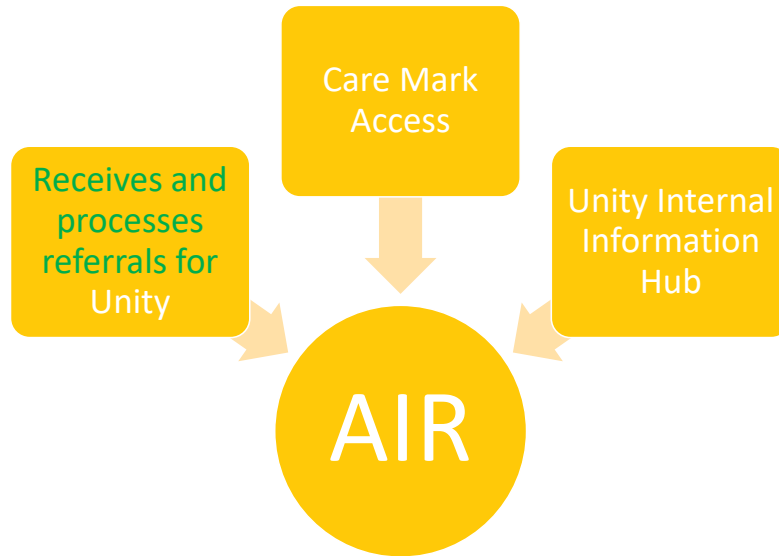
Medical conditions/interventions that cannot be managed at Unity

- Central or peripheral IV lines.
- Gastric or nasogastric tube feedings.
- Any patient with acute cardiopulmonary issues or instability
- Acute and/or significant wound care treatment
- High risk pregnancies
 - Obviously gravid and/or greater than 20 weeks pregnant
- Post-operative patients who require further stabilization
- Patients that require O2 ; tracheostomies, or that require any type of services administered by RT such a nebulization
- Patients requiring dialysis
- Patients with unexplained abnormal vital signs or findings, sustained,
 - Systolic blood pressure over 190;
 - Diastolic blood pressure over 110;
 - Pulse rate sustained under 50 or over 120;
 - Blood glucose under 60 or over 300; in a patient not known to have diabetes

NOTE: All conditional exceptions to the exclusion criteria will be approved by the medical director and nurse manager.



What is AIR?



Common Questions

Can we send a voluntary patient to Unity? Yes, you can send a voluntary patient to Unity. If they are in need of further assessment to explore inpatient treatment.

What if the Police place a hold then bring the patient to our ED for medical evaluation. It's up to each facility to determine if a continued hold is needed. If you initiate the NMI and you are going to transfer to Unity it is the referring hospital's responsibility to transfer the hold and arrange transportation.

Can a patient go to Unity if they are having a psychiatric crisis AND intoxicated? Yes, if they are medically clear we will assess and treat them.

What is the age range for Unity?

PES 18yo and up

Pediatric Inpatient 9yo to 18yo

PES data

PES Disposition	Quantity
Discharge	349
Admit	138
*Unspecified	19
Transferred	14
LWBS before Triage	5
AMA	4
Total	529

26% admit rate

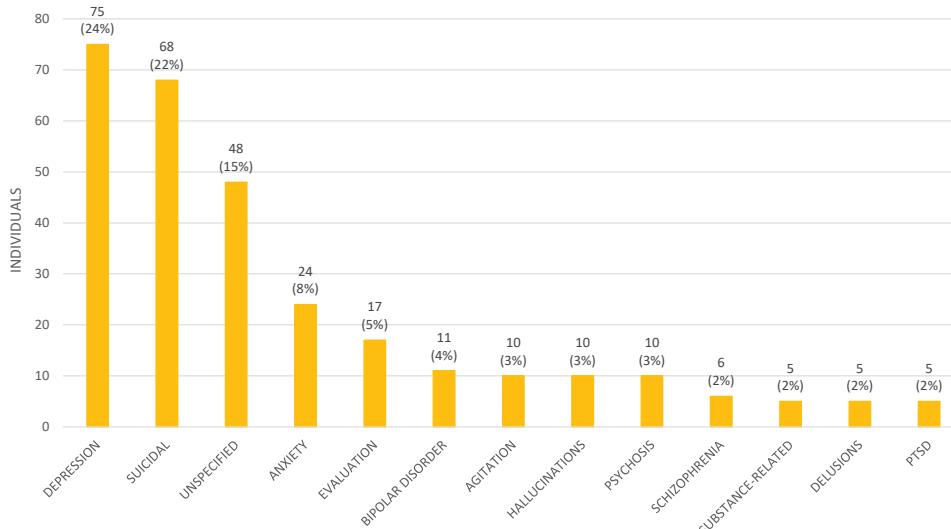
PES LOS	Hours/Visits
Average	19:00
Median	17:31

Date	PES Visits
2/2/2017	20
2/3/2017	9
2/4/2017	15
2/5/2017	16
2/6/2017	18
2/7/2017	20
2/8/2017	29
2/9/2017	25
2/10/2017	11
2/11/2017	16
2/12/2017	24
2/13/2017	22
2/14/2017	23
2/15/2017	24
2/16/2017	28
2/17/2017	17
2/18/2017	26
2/19/2017	23
2/20/2017	20
2/21/2017	31
2/22/2017	25
2/23/2017	33
2/24/2017	28
2/25/2017	16
2/26/2017	21
Total	540

PES Arrival Hour	Quantity	%
0000-0059	13	2%
0100-0159	6	1%
0200-0259	2	0%
0300-0359	4	1%
0400-0459	3	1%
0500-0559	4	1%
0600-0659	4	1%
0700-0759	3	1%
0800-0859	7	1%
0900-0959	24	4%
1000-1059	25	5%
1100-1159	30	6%
1200-1259	44	8%
1300-1359	43	8%
1400-1459	54	10%
1500-1559	40	7%
1600-1659	32	6%
1700-1759	35	6%
1800-1859	38	7%
1900-1959	36	7%
2000-2059	29	5%
2100-2159	26	5%
2200-2259	20	4%
2300-2359	18	3%
Grand Total	540	

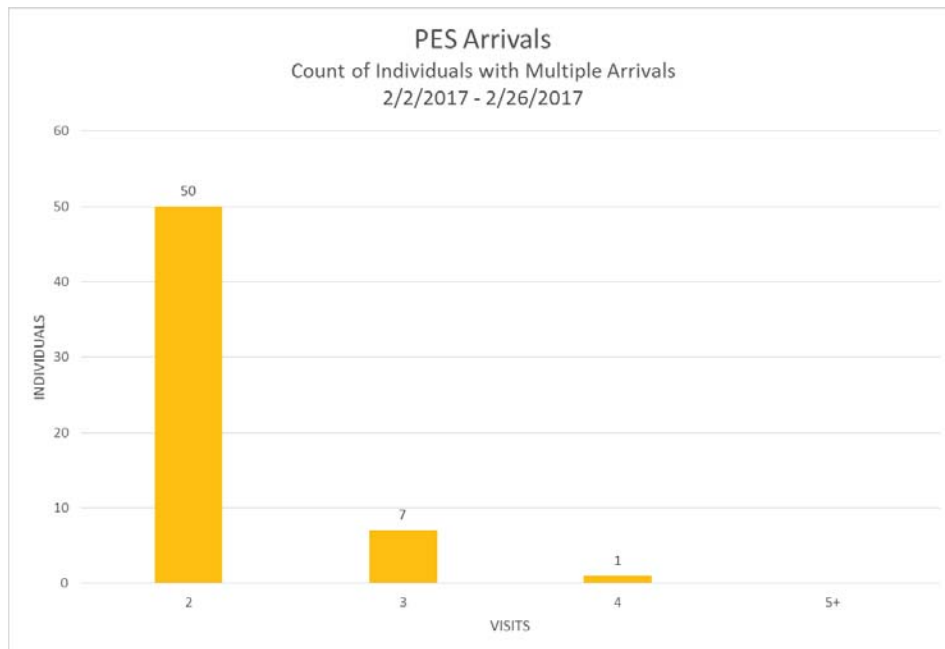
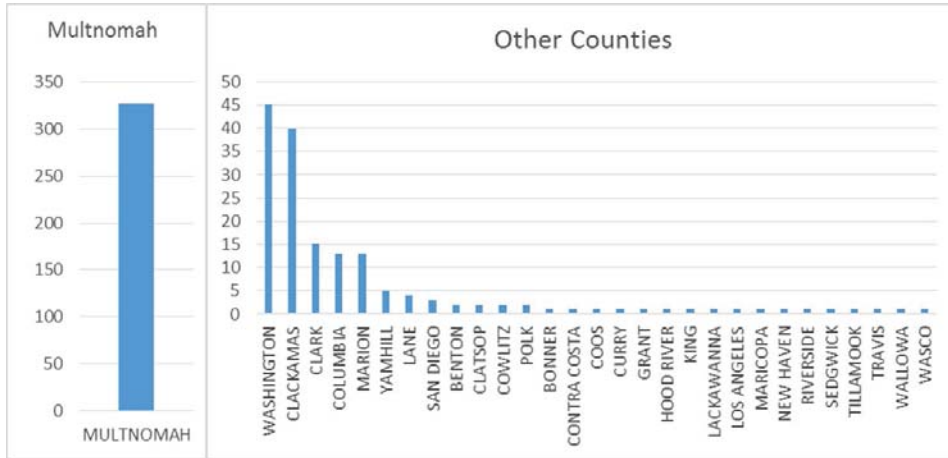


PES Arrivals
Most Frequent Chief Complaints
2/2/2017 – 2/17/2017



310 Arrivals





INPATIENT data

Date	Admissions	Discharges	Midnight Census
01/31/2017	80	4	76
02/01/2017	6	3	79
02/02/2017	11	8	82
02/03/2017	8	1	89
02/04/2017	10	5	94
02/05/2017	7	3	98
02/06/2017	3	8	93
02/07/2017	9	7	95
02/08/2017	6	5	96
02/09/2017	11	15	92
02/10/2017	11	10	93
02/11/2017	8	2	99
02/12/2017	1	1	99
02/13/2017	10	13	96
02/14/2017	7	9	94
02/15/2017	9	8	95
02/16/2017	8	6	97
02/17/2017	8	12	93
02/18/2017	5	2	96
02/19/2017	5	1	100
02/20/2017	4	5	99
02/21/2017	6	7	98
02/22/2017	4	10	92
02/23/2017	13	7	98
02/24/2017	7	10	95
02/25/2017	5	3	97
02/26/2017	5	4	98
Average			94
Median			95
Maximum			100



Thank you from staff

- “I know without a shadow of a doubt if any of my friends or family ever needed psychiatric emergency services it would be refreshing knowing there is a place like Unity I could bring them or suggest they come, knowing they will not be treated like a second-class person, but that they will be treated with dignity, respect and honesty.”

