

A Home for Everyone (AHFE) Executive Committee

Meeting Minutes – August 21, 2017

Facilitated by: Initiative Director Marc Jolin

Prepared by: Emily Volpert; Reviewed by: Jurisdictional Staff Members

Members present: Stacy Borke, Michael Buonocore, Joe Walsh (Proxy for Karylenn Echols), Chloe Eudaly, Marc Jolin, Deborah Kafoury, Renee Huizinga (Proxy for Sharon Meieran), Michael Parkhurst, Ben Sand, Ted Wheeler. **Staff:** Seraphie Allen, Michael Cox, Ian Davie, Ryan Deibert, Jamey Duhamel, Sally Erickson, Christian Gaston, Tiffany Kingery, Naima Nur, Ian Slingerland, Denis Theirault, Walter Robinson II, Emily Volpert. **Guests:** Emilie Freidman, Sean Suib.

Agenda Item	Discussion Points	Decision/Action
<p>Welcome, Introductions, Review & Approval of Minutes</p> <p>– Marc Jolin, Initiative Director</p>	<p>Marc Jolin, Initiative Director, called the meeting to order.</p> <p>Members reviewed the June 2017 minutes. Minutes were approved with no changes.</p>	<p>Motion to approve June 2017 minutes. All in favor.</p>
<p>FY 16-171 System Outcomes Report</p> <p>--Ryan Deibert, Joint Office of Homeless Services</p>	<p>Ryan Deibert, Joint Office of Homeless Services, presented the goals and reflections relating to data from the third year of the A Home For Everyone initiative. Highlights of the report included:</p> <ul style="list-style-type: none"> • There has been expansion of funding for placement, prevention and safety off the streets. They have also focused on increasing racial equity in the work to house people in our community. • They have significantly increased the number of permanent housing placements in the last year. This exceeds the system goal by 13% (almost 600 additional placements on top of the original goal). • More than 9,500 people were placed in more than 5,800 households. • Overall, more people of color were served across all communities of color, except for the Native American community. There are existing racial disparities in homelessness. We want to see higher percentages of folks being served. • Maintained high retention rates: we have high retention rates across our system. • Exceeded prevention goals in terms of new prevention clients and total prevention clients. • We have maintained prevention rates. This has been an evolution for our ability to do some basic reporting. The overall retention rate is 74%. • We have expanded shelter capacity from 6,600 shelter beds last year to 8,500 shelter beds this year. That is a 28% increase. • We have almost a doubling of the number of people in the last two years who have been served in shelter. • The group discussed alternative forms of data analysis available within the information Ryan presented. <p>Marc Jolin mentioned that they are still questioning what to do in the annual process of the Point-in-Time Count for 2018. How will we determine the format for how we should proceed with the 2018 Point-in-Time Count? What are some of the 'why?' questions that we want to highlight in the future surveys?</p>	<p>Informational, Discussion</p>
<p>Homeless Youth Continuum Overview & Update</p> <p>--Sean Suib, Executive Director of New Avenues for Youth</p>	<p>Sean Suib, Executive Director of New Avenue for Youth, thanked the Executive Committee, County Chair Kafoury and Mayor Wheeler for their investment in the homeless youth continuum. He then presented an overview of the Homeless Youth Continuum. Highlights of the presentation included:</p> <ul style="list-style-type: none"> • Homeless Youth Continuum partners include Janus Youth Programs, Native American Youth and Family Services, New Avenues for Youth and Outside In. • Services and supports are focus on youth ages 15 to 25. The primary goals are to achieve basic safety, developmental and cultural needs of homeless 	<p>Informational, Discussion</p>

youth in our community. They aim for caring relationships, high expectations, and meaningful opportunities to participate in community.

- There is 24-hour coordinated access available. There is a no wrong door relationship focused environment. Wraparound support is available including access to referrals for treatment, education, employment, health care and other aligned service systems.
- We have a trauma informed system response to have continuity and consistency in support. Sean showed the Tragedy Response Timeline and provided examples of how the system works together to provide high levels of support.
- Last year, we served 1300 youth. 48% of youth identified as coming from a community of color. 39% of youth identify as LGBTQ. 93% identify with addictions or mental health issues. 25% report current or past involvement in foster care. 20 to 30% are pregnant or parenting youth. 53% report co-occurring issues.
- In 2016-2017 fiscal year, 600 youth were served in shelter. 450 were served in housing. 700 youth were served in the ROSE program. 650 youth served in employment and education programs.
- Overall continuum investments include \$5.6 million in funding from the Joint Office of Homeless Services, \$7.6 million from private sources/agency leverage.

Sean went over the new A Home For Everyone investments:

1. **Rapid Rehousing and Shared Housing Funds: \$600,000**
45% increase in HYC housing capacity and expands ability to offer a continuum of housing options.
2 Continuum Housing Navigators to assist with housing placement and retention.
+260 youth served in housing, 460 total youth housed.
2. **Youth Employment Services: \$255,000**
Expands Continuum employment services providing job readiness training, career exploration, job search support and work experiences.
282 youth served in Fiscal Year 2017: 87 youth obtained employment.
3. **Pregnant and Parenting Youth: \$245,000**
Provides parenting education, case management and linkage to housing supports.
88 pregnant or parenting youth served
4. **Recovery-Oriented Supports: \$481,000**
Provides pro-social recreation and supports, facilitates building of a recovery culture, provides support to engage, participate in and complete treatment services. Approximately 700 youth served, over half were referred or connected to treatment services.

Sean explained the next steps:

- The system needs to continue to align with the Federal Plan to End Homelessness by 2020, especially by improving alignment within systems and prevention services within our system.
- Evaluated geography and cultural responsiveness of the Homeless Youth Continuum
- Strengthen partnerships with other systems of care
- Innovate around best practices in engaging with young people
- Leverage resources for the system
- Expand housing options that fit the needs of youth
- Actively participate in regional and national initiatives.

	<p>-Building strong relationships in the community with youth, for youth.</p> <p>-Continuing to develop and apply an equity filter. This is an important aggregation of data both at the systems level and the organizational level.</p> <p>Sean responded to questions from committee members.</p>	
<p>Low-barrier Shelter Presentation</p> <p>--Stacy Borke, Transition Projects, and Emilie Friedman, Human Solutions</p>	<p>Marc Jolin explained the emergency shelter budget for fiscal year 2017-2018. He explained the caveats of low-barrier shelter, including the lack of a concrete definition for “low-barrier” shelter. Highlights of his report included:</p> <ul style="list-style-type: none"> • Generally these shelters do not have the same level of housing placement services as our traditional shelters. The outcomes vary by shelter, population served, etc. and that data has not been fully disaggregated. • Temporary shelters are included in the low-barrier shelter data (Do Good Multnomah, Gresham Women’s Shelter, Family Center, SAFES, SOS, Porchlight, Columbia, Hansen, Willamette, and Peace II). • Missing data rates are very high due to quick turnover. Last year, we had 5528 exists out of shelter, but we have high non-response rates and cannot necessarily answer questions due to the lack of data. <p>Emilie Freidman, Human Solutions, walked the group through the Human Solutions Family Center.</p> <ul style="list-style-type: none"> • What is low barrier? The National Alliance to End Homelessness defines low-barrier as a 24/7 facility, no income or sobriety requirements, a housing first model and not having arbitrary maximum shelters stays. • Human Solutions ran a winter shelter, open 7pm-7am for almost a decade. • As a trauma-informed agency, our rules and guidelines in the shelter reflect that some of our participants are facing multiple barriers to staying in shelter. Barriers include behavioral issues, drug usage and addiction issues, mental health struggles, multiple pets, disabilities and other factors. • Our intention is to keep folks in shelter as long as they need to find housing, and to minimize the barriers that would shorten their stay at shelter and put families back in un-safe situations. • On top of increased access to the shelter (no-turn-away, 24/7 access), our shelter guidelines, staff training, and shelter culture reflect a lowest barrier possible model. • Trauma Informed Care trainings are given to shelter staff bi-monthly, and staff are encouraged to seek out trainings in the community relating to de-escalation, assertive engagement, and trauma-informed care. • All shelter staff understand that families coming to the shelter are likely experiencing the worst days of their lives, and our goal is to work with families, wherever they are in their life, to provide safe, long term access to shelter while they find housing. • Low-Barrier shelter has unique challenges. Since we do not do background checks, require sobriety or have any requirements for stay, the shelters are organized by Behavioral agreements. • This year, we are seeing the highest number of families we have ever seen. This week, 320-340 people stayed at the Family Center or in overflow/motels. The numbers of families coming into shelter has more than doubled over the past two years. • While difficult in many ways, The HSFC is an incredible place because it is often the last and only hope a family has if they have been denied access to other shelters and do not have housing. The atmosphere feels like we are offering a needed service and safe place to stay. • Last year, we housed 162 families. <p>Stacy Borke led the committee through the Shelters in 2017 PowerPoint on behalf of Transition Projects. Programs operated by Transition Projects include: Willamette</p>	<p>Informational, Discussion</p>

	<p>Center, Hansen Shelter, Columbia Shelter (and Peace II Winter Shelter), SOS Shelter, Doreen’s Place, Jean’s Place, and Clark Center. Highlights of the presentation included:</p> <p>Shelter Changes between 2015 and 2017</p> <ul style="list-style-type: none"> • We’ve had a 100% increase in shelter beds in the last two years. • 11.6% decrease in the amount of people sleeping unsheltered. • 15% increase in chronically homeless people in shelter. • 31% increase in people in shelter. <p>Shelter Options: Service Level</p> <ul style="list-style-type: none"> • Service-intensive programs have built-in housing supports on-site. Less-service intensive programs focus on safety off the streets and offer only minimal onsite services. <p>Shelter demographics:</p> <ul style="list-style-type: none"> • 3175 individuals were served last year. 51% identified as female, 47% identified as male, and 2% identified as transgender. • 43% of folks in shelter were chronically homeless. • 57% of folks self-identified as having a disabling condition (20% substance use, 21% mental health, 34% physical health). • Transition Projects helped 1,098 people move into permanent housing during fiscal year 2016-2017. <p>Opportunities: We have a capable system, we have invested money and effort, and how our opportunity to leverage that capacity to achieve what we want shelter to do. We should be looking at shelter success vs. shelter capacity, improving outcomes and positive exists that can help us minimize the need for more capacity.</p> <p>Internal Investment to improve outcomes and positive exits: Internal agency challenge to double housing placements from low-barrier shelters this year from 7% to 15%.</p> <p>USICH will be coming out with a best practices document that will feature Portland in the efforts to meet this low-barrier model.</p> <p>Ben Sand spoke and said that this information is deeply encouraging.</p>	
<p>Executive Committee Member Updates</p>	<ul style="list-style-type: none"> - Ben Sand requested that we continue bringing in best practices to coordinate efforts for A Home for Everyone. The Murdoch Trust will be funding a gathering to speak with folks from Seattle and folks from Missoula. Invitations will be going out soon, and they’ll report back with outcomes. - Mayor Wheeler addressed rumors about the housing bond. - Commissioner Chloe Eudaly mentioned protections that they are working on in her office. Security deposit reform, interest in strengthening sanctuary city status, dispute with the neighborhood association regarding Walnut Grove, hygiene centers, and clean sweeps. 	<p>Informational</p>
<p>Closing Comments – Marc Jolin, Initiative Director</p>	<p>The next meeting will be 2:00 – 4:00 PM on Monday, October 16, 2017 at the Multnomah Building, Room 315.</p> <p>Meeting adjourned.</p>	<p>Informational</p>