

A Home for Everyone (AHFE) Coordinating Board

DRAFT Meeting Minutes – February 7, 2018

Facilitated by: Stacy Borke and Shannon Singleton, Initiative Co-chairs

Prepared by: Erin Burrise; Reviewed by: Jurisdictional Staff Members

Members present: Seraphie Allen (Ted Wheeler rep.), Michael Anderson-Nathe, Carolyn Bateson, Stacy Borke, Michael Buonocore, Beth Burns, Maurice Evans, Susan Madar, Sharon Meieran, Rebecca Nickels, Art Rios Sr., Shannon Singleton, Becky Straus, Martha Strawn Morris, Sean Suib, Michael Thurman, Joe Walsh (Karylenn Echols rep.), Lauren Waude (Michael Parkhurst rep.), Marisa Zapata. **Jurisdictional Staff present:** Jackie Arbour, Erin Burrise, Robin Davis, Katie Dineen, Joan Elizalde, Sally Erickson, Kaytee Evans, Jane Marie Ford, Lucas Hillier, Liv Jossen, Anna Plumb, April Rohman, Alison Sachet, Ian Slingerland, Wendy Smith, Carrie Young. **Guests:** Chris Aiosa, Liora Berry, Laura Cohen, Mamie Gathard, Laura Golino de Lovato, Gregg Griffin, Laura Hodak, Kat Kelley, Shasta Leming, Roy McKenzie, Nathan Miley-Wills, Emily Nelson, Robbie Noche, Blair Schaeffer-Bisht, Mark Sturbois, Amy Thompson.

Agenda Item	Discussion Points	Decision/Action
<p>Welcome, Introductions and Minutes</p> <p>– Stacy Borke, Initiative Co-Chair</p> <p>– Shannon Singleton, Initiative Co-chair</p>	<p>Stacy Borke, Initiative Co-Chair, called the meeting to order and facilitated introductions.</p> <p>November 2017 and January 2018 minutes were brought to the board for approval.</p>	<p>November 2017 and January 2018 minutes approved by consent.</p>
<p>Public Comment</p> <p>– Shannon Singleton, Initiative Co-chair</p>	<p>Shannon Singleton, Initiative Co-Chair, facilitated public comment.</p> <p>Laura Golino de Lovato, NW Pilot Project, gave feedback on the Chronic Homelessness Plan recommendations. NW Pilot Project wants to strongly advocate to align current units with services. Would like new permanent supportive housing to truly be new, not just adding services to already existing properties.</p> <p>Maurice Evans, board member, announced that there is going to be a big event for National HIV Awareness day on Sunday, February 11, 2018, at the Boys & Girls Club.</p>	
<p>Equity Lens Task Force Update</p> <p>– Marisa Zapata, Board Member</p>	<p>Marisa Zapata, board member, gave an update on the Equity Lens Task Force Retreat that took place on Monday, January 29, 2018. She explained that the Equity Lens Task Force planning team consisted of a great combination of Coordinating Board members and Joint Office of Homeless Services staff as well as Ashley Horne from the Office of Neighborhood Involvement. The retreat was used as an opportunity to surface how they would implement the ideas they have and decide which ideas to take on. They also has tough conversations around what it means to try to do this work in the position of the Coordinating Board, being a multi-jurisdictional effort, and at the whims of elected officials. More information and a status update of the Equity Lens Task Force will be given at a future Coordinating Board meeting. Marisa Zapata stated that it is never too late for new members to join the Equity Task Force.</p>	
<p>Supporting Partnerships for Anti-Racist Communities (SPARC) Project Update</p>	<p>Erin Burrise, Joint Office of Homeless Services, and Shannon Singleton gave an update on the Supporting Partnerships for Anti-Racist Communities (SPARC) project. The kick-off event will be on the evening of March 19, 2018, and a series of events will take place through March 23, 2018. There will be focus groups and one-on-one interviews throughout the community with individuals, particularly people of color, who are currently experiencing homelessness, accessing services and impacted by our service system. Direct service staff will also be involved with the focus groups with the goal of making concrete recommendations for how we could change our systems to better align with the needs of the community. One training will be held for direct service staff. There will be a separate training for executive directors to</p>	

<p>– Erin Burrise, Joint Office of Homeless Services</p> <p>– Shannon Singleton, Initiative Co-Chair</p>	<p>come together and discuss the priority of getting on board with anti-racism. The executive director training will also cover the topic of ways they can support staff to do work the way they envision it being done.</p> <p>Executive directors, direct service staff and community members can expect to see invitations and communications within the next week or two for the various SPARC events.</p> <p>Sally Erickson, Joint Office of Homeless Services, explained that Rhea Graves and Ryan Deibert, both with Joint Office of Homeless Services and on the SPARC steering committee, are attending a SPARC Conference in Seattle. They are learning about strategies and challenges that other communities, who are farther along in their journey with the SPARC project, have faced.</p>	
<p>Joint Office of Homeless Services 2nd Quarter Outcome Data Overview</p> <p>– Anna Plumb, Multnomah County Budget Office</p>	<p>Anna Plumb, Multnomah County Budget Office, reviewed the Joint Office of Homeless Services FY 2018 Quarter 2 Outcomes presentation with meeting attendees. The presentation included the following highlights:</p> <ul style="list-style-type: none"> • Nearly 2,400 people have been placed into permanent housing, which represents about 1,300 households. That is about 12% higher than the amount of placement we saw this time last year. • Last year, 25% of placements went to individuals who identified as African-American or Black. This year, 30% of placements have gone to individuals who identify as African-American or Black. • To reduce disparities, placements should be at or above the proportion of the HUD Homeless count. • For the American Indian and Alaska-Native populations, 10% make up the HUD Homeless count but only 3% of placements have gone to that group. • There was a big difference in retention rates this quarter and it is believed to be a data entry and/or data collection problem. • The Joint Office of Homeless Services is going to contact the larger service providers to try and figure out if there are discrepancies with the data or if it really is a retention problem. • Prevention services continue to increase rapidly. Nearly 2,900 individuals have accessed prevention services in the 2nd quarter. That is 700 more people than this time last year. • There has been a 1% increase in Hispanic and Latino community members accessing prevention services. • More than 5,400 people have been in shelter through the first two quarters of this year. That is 1,400 more people than the previous year. <p>Stacy Borke stated that many people are not able to be reached via phone because Obama phones are no longer active. We may need to think of other strategies for contacting those specific individuals for data purposes.</p> <p>Art Rios Sr., board member, would like to know the percentage of veterans that are still in shelter. Anna Plumb agreed to provide that data the next time the Joint Office outcome data overview is presented.</p> <p>Martha Morris, board member, asked about shelter length of stay and exit data. Anna Plumb explained that the data for shelter length of stay and exit data is available, but when presenting Joint Office quarter outcome data, they focus on the primary A Home for Everyone metrics. She added that the length of stay and exit data can be included in the next outcome data overview, but there are concerns with the credibility of exit data because different places collect that data differently and many people leave shelters without going through a formal exit interview.</p> <p>Michael Buonocore, board member, stated that the data presented should not be only isolated numbers, but should have context associated with them.</p>	

Chronic Homelessness Plan Final Review

– Sally Erickson, Joint Office of Homeless Services

– Kaytee Evans, Joint Office of Homeless Services

Sally Erickson presented a PowerPoint that highlighted the changes that were made to construct the final draft of the [Chronic Homelessness Plan Recommendations](#). The presentation included the following highlights:

- There is a need for expanded definitions, deeper understanding of homelessness and housing instability across and within communities of color.
- Need improved data quality and collection within communities of color.
- Better training needed in trauma-informed care for service providers, public employees and community members.
- Clearer direction needed with recommendations, naming of affected communities.
- New and revised recommendations:
 - Expand culturally relevant information access strategies
 - Expand language options through 211
 - Create plan to address disparate impacts on communities of color in shelter
 - Improve compensation for shelter staff to increase staff retention, return on training investments and quality of services
 - Increase rent assistance resources and access to affordable housing for placement from unsheltered into permanent housing

Board member asked if the Chronic Homelessness Plan recommendations are intended to be a plan within a specific timeframe. Kaytee Evans, Joint Office of Homeless Services, explained that the plan is currently intended to be ongoing.

Marisa Zapata asked for the reason of why we could not present the full Chronic Homelessness Plan recommendations to the Executive Committee. Sally Erickson explained that the full list of recommendations will be given to the Executive Committee, but we want to take time to highlight which recommendations we should present as a priority.

Board member expressed that it is important to have guidance from the people who have experienced chronic homelessness and from the staff who are working with those people experiencing chronic homelessness. She explained that these recommendations will help the Executive Committee make important decisions on how to best approach chronic homelessness.

Shannon Singleton states that there is a lack of conversation about housing placement within the recommendations. She asked meeting members to consider the actual housing component while they break out into groups for discussion.

Maurice Evans added that there is a large number of individuals who are chronically homeless and never get into housing due to mental illness and addiction issues. He feels that there is not enough support for those populations when it comes to permanent housing and encouraged that discussions be made regarding solutions to solve that situation.

Members broke into small groups to review the final draft of the Chronic Homelessness Plan Recommendations. Kaytee Evans explained that the goal of breaking into groups is to receive feedback and to prioritize which recommendations should be highlighted when presenting the recommendations to the Executive Committee.

You may view the full Chronic Homelessness Plan Final Recommendations PowerPoint presentation [here](#).