

CANYON CREEK HOA POOL RULES

11709 Boulder Lane
Austin, TX 78726
Pay Phone (512) 335-9941

POOL GATES ARE TO REMAIN LOCKED AT ALL TIMES.

The pool can be accessed with a pool card-key and under no circumstances should the gates be propped open. The fence and gate surrounding the pool are for resident protection.

Please Note: Card-keys will ONLY be activated for residents in good standing with the Canyon Creek Homeowners' Association. To be in good standing, you must:

- Be current on your assessments within 30 days of the due date;
- Be in compliance with Deed Restrictions (no more than one notice letter regarding a specific violation).

Lost card-keys will be replaced for a fee and the lost card-key will be deactivated.

MANAGEMENT COMPANY

Please contact Spectrum Association Management if you want to request a card key or schedule a pool party. You can use the online forms provided at the company website. Login to www.SpectrumAM.com is required to access your account and fill out the forms.

CCHOA property manager Lydia Gueli can be contacted at (512) 834-3900, or by email at contact@SpectrumAM.com.

The mailing address is:

Lydia Gueli
Spectrum Association Management
8303 N. Mopac Expressway, Suite B120
Austin, TX 78759

IDENTIFICATION

- Swimmers must have a pool card-key with them to enter pool area. The pool is for the use of Canyon Creek Homeowners Association members and their invited guest(s)/appointed guardian(s) only. It is recommended that you write your name on your card-key so it does not get confused with others at the pool.
- Parents must provide written authorization naming a specific guardian to attend to their children 15 years of age and under while at the pool. Written permission from an adult member for a guardian to accompany a minor must be available for inspection upon request of a lifeguard or other adult member at all times while at the pool facility. Authorized guardian must be 18 years of age or older.

GENERAL REQUIREMENTS AND CONDUCT

Any individual(s) who are reported to be/or found to be in violation of any of these following pool rules will be reported to the Canyon Creek Homeowners Association Board and possibly the City of Austin Police Department and/or County Constable (as applicable). The nature of the situation will be considered and action(s) toward resolution will be at the Board's discretion.

1. USE OF ANY FACILITY AND EQUIPMENT PROVIDED IN THIS AMENITY CENTER IS AT YOUR DISCRETION. PLEASE USE CAUTION. SWIM AT YOUR OWN RISK.
2. When lifeguards are on duty, they are the authority at all times.
3. When a lifeguard is NOT on duty, children age 15 and under must be accompanied by an adult age 18 or older that is a Canyon Creek Homeowners Association member or an appointed guardian.
4. When a lifeguard IS on duty, children between the ages of 12 and 15 must be able to demonstrate the ability to swim the length of the pool unassisted before being allowed to visit the Canyon Creek Pool without a guardian of at least 18 years of ages.
5. Children under age 12 must demonstrate the ability to swim the length of the pool in order to be allowed in the water without an adult at hand.
6. No person shall distract a lifeguard who is on the lifeguard stand except in cases of an emergency. Only lifeguards are allowed on the lifeguard stand.
7. If you child is found to be responsible for a closure due to fecal matter, all costs to clean and reopen the pool may be assigned to your family.
8. Parents must check swim diapers AT LEAST 3 times per hour. Children under the age of 3 are not allowed in the pools without a swim diaper.
9. The Baby pool is reserved for children ages seven (7) and under. Adult supervision is required at all times for children in the baby pool.
10. Proper swim attire is required. No "cut-offs" are allowed. Children who are under the age of 3 and children who are not toilet trained MUST wear a swim diaper.
11. Conduct by any person deemed to be dangerous, unreasonable, or offensive (including horseplay) is not allowed and should be reported to the Management Company. Any individual disciplined repeatedly. or for serious infractions, will lose all pool privileges for the rest of the season.
12. Running, hopping, skipping, or speed walking within the pool area is prohibited.
13. Under no circumstances shall pets, bicycles, skateboards, scooters or motorized cycles be permitted within the pool fences. Roller-skates and/or rollerblades may be carried into the pool area and stored with personal belongings but may not be worn within the pool fences.
14. Diving from the side of the pool is not permitted. Climbing on the lifeguard stand is not permitted.
15. No glass containers of any type are allowed in the pool area.
16. Food shall only be consumed either in the covered area away from the pool or in other sitting areas at least six feet away from the pool.
17. All trash generated by swimmers must be placed in garbage containers or otherwise properly disposed of.
18. Swimmers are encouraged to shower before entering the pool. Persons with open sores, wounds and bandages, or communicable diseases are encouraged to refrain from swimming in the pool. DO NOT USE THE POOL IF YOU OR YOUR CHILD HAS HAD DIARRHEA IN THE

PREVIOUS TWO WEEKS. **IF A FECAL ACCIDENT OCCURS: All swimmers must exit the pool immediately, and the pool will be closed for a minimum of two hours from the time the pool has been chemically treated.** The pool will be cleaned, disinfected and tested, and proven to be free from contamination before the pool will be reopened. If your child is found to be responsible for a closure due to fecal matter, all costs to clean and reopen the pool may be assigned to your family. Lifeguards, when on duty, will supervise the evacuation of the pool and report the incident to the Management Company. When Lifeguards are not on duty, incidents should be reported to the Management Company immediately.

19. Flotation devices are permitted as long as there are less than 25 people in the pool. Exceptions are arm-floaties and toddler carriers/life preservers. All air-inflatable crafts used must be a maximum 2-person carrier.
20. Any items lost will be your responsibility. If the loss or find is of great value, please contact the Management Company. Lost and found items will be donated to a local charity every two weeks.
21. The gates are to remain locked at all times. The pool can be accessed with a pool card-key and **under no circumstances should the gates be propped open.** The fence and gate that surround the pool area are for resident protection.
22. Swim safely and treat others as you would like to be treated. Do not throw items when others are nearby. Parents are responsible for the behavior of their children. Please respect teachers and students involved in approved swim lessons.
23. **In the event of inclement weather, swimmers are to clear the pool during the storm and for at least thirty (30) minutes after lightning and/or thunder has ceased.** Patrons are welcome to stay in the pool area during this time, but are cautioned to stay a safe distance from the water.

UNDER NO CIRCUMSTANCES WILL ALCOHOL, TOBACCO, FIREARMS OR DRUGS BE PERMITTED IN THE AMENITY CENTER OR SURROUNDING AREAS. ANYONE SEEN ENGAGING IN THE USE WILL BE SUBJECT TO LOSS OF PRIVILEGES FOR A PERIOD OF TIME TO BE DETERMINED BY THE ASSOCIATION BOARD, AND OTHER LEGAL ACTIONS MAY BE TAKEN IN CONJUNCTION WITH THE CITY OF AUSTIN POLICE DEPARTMENT AND THE COUNTY CONSTABLE.

MISCELLANEOUS

Pool Hours

The pool season begins in early April and closes in late October. During this time, the pool opens daily at 5:30 AM (except Mondays when the pool is closed for cleaning until 2 PM) and closes at 9 PM.

Guest Policies

Canyon Creek Homeowners Association member must accompany a guest. Guests are limited to two per family. If you need to entertain more than two guests, please call the Management Company to make arrangements. Members are allowed to appoint a guardian for their needs as applicable. Babysitters, relatives, family friends and neighbors are allowable. Parents must

provide written authorization naming a specific guardian to attend to their children 15 years of age and under while at the pool. Written permission from an adult member for a guardian to accompany a minor must be available for inspection upon request of a monitor or other adult member at all times while at the pool facility. Authorized guardian must be 18 years of age or older. Individuals who may have been involved in misconduct or vandalism to the pool area who are found on the premises may be asked to leave immediately regardless of guest status if the Board has given previous approval of such action. Individual(s) who are NOT Canyon Creek Homeowners Association members, may only be invited under guest status four (4) times per year. Individual(s) who are on the premises without permission or who are under the appointed age should be/can be asked to leave by any Canyon Creek Homeowners Association member or appointed guardian who is an adult and on the premises. If the individual(s) will not leave please contact the police, then contact the Management Company.

Swim Team Safety Restrictions

Each year, the Canyon Creek Swim Team, which is composed exclusively of Canyon Creek members' children, may, at the approval of the Board of Directors, hold 2-hour swim meets. The swim meet hours will be posted in advance of the actual meet date in order to notify other residents that the pool will be in heavy usage during this period. Residents are invited to join in the viewing of the Canyon Creek Swim Team members during the meet time. In order to maintain safety for all members, residents other than swim meet participants are not allowed to swim during the posted 2-hour swim meet time frame.

Pool Card-keys

Pool card-keys will be issued to adults (age 18 years and older). One pool card-key will initially be issued per household. If your card-key is lost or stolen, you will be provided with a second replacement card-key at an additional cost for you, and your old card-key(s) will be deactivated. To obtain card-key(s), please contact the Management Company. Upon receipt of your card-key request, and pending assessment evaluation that your residence is in good standing, the card-key will be activated and mailed to you. Members are not allowed to distribute card-keys to anyone outside their immediate family.

Restrooms

The restroom fixtures are sanitized and cleaned by a private janitorial service on a weekly basis. The designated maintenance person(s) are responsible for cleaning mirrors, counters, stocking hand towels, emptying trash, and hosing down the floors. But please be mindful of the other Association members by cleaning up after yourself when using the restrooms.

Pay Phone

The number for the pay phone is (512) 335-9941. Please call 911 for emergencies. 911 services are available at the pay phone.

Pool Parties

Please contact the Management Company to schedule your party. All pool parties must be scheduled through the Management Company so that parties are not double-booked and all necessary paperwork can be completed. Informal/Non Private parties at the pool may be held Monday through Friday between the hours of 11:00 a.m. and 6:00 p.m. (holidays excluded). Informal/Non Private means that you may not

tum away other member and their guests, as long as they meet the **Guest Policies**, from entering the pool area during a scheduled party. Parties may only be scheduled by a Canyon Creek Homeowners Association member over the age of eighteen (18). The party must be scheduled at least two weeks in advance. You must have a one to five (1:5) adult to child ratio. If requested or deemed necessary, a lifeguard may be scheduled to service your party. The expense is a rental fee per hour, per lifeguard with a two-hour minimum charge during normal lifeguarded hours. The fee must be paid by the party sponsor/member prior to the date of the function. The sponsoring member will be responsible for any damages caused by party patrons and a Recreational Use Agreement may be requested at the discretion of the Board, the Management Company, or Pool Committee member(s). Immediately following the party, the lifeguard responsible for the party will examine the area to determine if everything is clean and undamaged. The sponsoring member will be responsible for any damages caused by the party patrons which occur during the party.

LOSS OF POOL PRIVILEGES

Again, **PLEASE NOTE: Card-keys will ONLY be activated for residents in good standing with the Association.** To be in good standing, you must:

- Be current on your assessments within 30 days of the due date;
- Be in compliance with the Deed Restrictions (no more than one notice letter regarding a specific violation).

1. Any individual(s) using the pool after hours could lose all pool privileges for the season. The Board will consider individual events.
2. Any individual(s) committing acts of vandalism to the pool, pool house, equipment, and/or surrounding area will lose all pool privileges for a period of time to be determined by the Association Board, and be held responsible for cleaning and/or repair of damaged items. In the event the individual(s) are juveniles, the parents shall assume full responsibility for their child's actions. The Board will consider individual events.

ADDITIONAL RULES, WHICH MAY BE POSTED AT SWIMMING POOL, WILL ALSO APPLY.