WELCOME

Maybe you always suspected. Maybe it’s a total surprise. But no matter what, the moment a friend, loved one or acquaintance makes the decision to come out and tell you about being lesbian, gay, bisexual or transgender, it is always a unique event.

For a lot of people, learning that someone they know and care about is LGBT can open a range of emotions, from confused to concerned, awkward to honored. It may be hard to know how to react — leaving you with questions about what to say, how to talk about being LGBT and wanting to know what you can do to be supportive.

You might be drawn to this guide because you want to provide guidance for LGBT people in your role as a teacher, counselor or religious leader. Or maybe you’re reading this guide simply because you are interested in the coming-out process.

Whatever reason brought you here — you have come to the right place. This guide is designed to help build understanding and comfort.

If you are new to LGBT issues, we will answer many of your questions. Or, if you have known LGBT people for years and are simply looking to find new ways to show your support, you can skim and take the pieces that are relevant to you.

The Human Rights Campaign Foundation and its Coming Out Project hope this resource, created in partnership with Parents, Families and Friends of Lesbians and Gays, helps you build bridges of understanding with the lesbian, gay, bisexual and transgender people in your life. Welcome.
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omeone you know and care about is lesbian, gay, bisexual or transgender. He or she has “come out” to you, either directly in conversation or by letting you know in some other way.

If you take nothing else away from this guide, remember this: that person in your life who opened up to you made a conscious choice to let you into his or her life, to be honest in his or her relationship with you. That is an act of trust. In doing so, that person has said that he or she wants your relationship to be based on truth.

Now, it is up to both of you to find the courage to accept the challenge of honesty. That means being honest with yourself — acknowledging your feelings and coming to terms with them. And it means being honest with this person in your life — asking questions you need to ask, learning the facts and making the effort to understand the realities of being an LGBT individual so that you can be truly informed and supportive.

When a close friend or family member, or even a colleague, tells you that he or she is lesbian, gay, bisexual or transgender — either directly or indirectly — that person is also telling you that you are someone who matters, and that he or she wants to be honest and genuine with you.

No one knows for sure what makes gay people gay, or why transgender people are transgender. If you ask most LGBT people, they will tell you that they did not choose their sexual orientation or gender identity any more than they chose to have blue eyes or brown eyes — it simply is how they were born.

All available research on sexual orientation and gender identity strongly suggests that there is some biological component that defines an individual’s orientation or innate gender.

At the end of the day, the “hows” and “whys” are not important. What is key is that someone in your life has made a conscious decision to reveal an important part of his or her individuality to you.
Coming out is an extremely personal experience that is different for each person. It is often challenging and evokes emotions of fear, relief, pride and embarrassment. The experience can be daunting, because many LGBT people do not know how their friends, family members or others will react. This uncertainty can be overwhelming.

But one thing is certain — the person who is coming out wants their relationships to be based on honesty.

### A NOTE ON OUTING

Most LGBT people prefer to come out in their own ways and in their own time. Unfortunately, an LGBT person’s sexual orientation or gender identity may be exposed without his or her knowledge or consent. “Outing” takes the decision-making out of the individual’s hands, which can be painful and awkward for everyone involved.

If someone has not come out to you, do not assume that he or she does not trust or care for you. The person may not be ready, or may still be coming to terms with his or her own sexual orientation or gender identity.

Showing your support, acceptance and respect for an LGBT person who has been outed can help the healing process and may help both of you to build a stronger, more genuine relationship.
Lesbian, gay, bisexual and transgender people often grow up feeling “different” from the rest — and are typically keenly aware that the things that make them different may cause them to be rejected or discriminated against.

Just as it takes courage for LGBT people to be open and honest about who they are, it also takes courage to support your LGBT friends or loved ones.

We live in a society where prejudice still exists; where discrimination, both legal and illegal, is still far too common; and where even the physical safety of your friend, loved one or acquaintance can be at risk. That’s an unfortunate reality — and that’s part of your friend’s or loved one’s life.

Recognizing these facts and giving your support to that person will not only take your relationship to a higher level — it can also help take a small step toward a better and more accepting world, for your loved one and for all of us.

In fact, actively working to change these realities in our society is a great way to show support and achieve the type of world your friend or loved one deserves to live in.
So now you have some sense of what it feels like to come out to others. But what about how you feel?

Typically, straight people who have just had someone come out to them report feeling:

**Honored that someone has chosen you to entrust this revelation:**
“It was a cool moment. I’ll remember it for the rest of my life. You only share something like this with people who matter.”
— Sharon, a sister, Wyoming

**Admiration for courage and honesty:**
“I am proud of him because he is choosing to live his life his way.”
— Dan, a friend, Illinois

**Accepting and wanting to move on:**
“You shouldn’t build a relationship on whether you are gay or straight. True friendship is not based on that.”
— Chris, a college friend, Idaho

**Curious about what life is like for LGBT people:**
— Brandon, a dad, Oregon

**Apprehension or discomfort:**
“The unknown causes you to pull back.”
— Donna, a co-worker, Florida

**Disapproval of the perceived “gay lifestyle”:**
“I never ask him about it — I don’t accept it.”
— Steve, an uncle, Maine

**Anxiety for the well-being of your LGBT friend or family member:**
“What are you supposed to do? How are we supposed to act? I get angry at how the world will treat him.”
— Amy, a mom, Texas
It is normal to feel many of these seemingly contradictory emotions at once, leaving you feeling uncertain.

Feeling confused or uncomfortable doesn’t make you a bad person. It doesn’t mean you are homophobic or transphobic. It does mean you should take the time to work through your feelings fully or honestly so that you can reach a place of support for your friend, loved one or acquaintance without reservation.

While you don’t need to hide your emotions, it is important to remember that this individual who came out to you is searching for support and acceptance. Before you begin to ask questions to settle your own uncertainty about the situation, it is key that you make the other person feel that they made the right decision to come out to you. You might respond by saying, “Thank you for being honest” or “I appreciate your trust.”

You don’t have to bottle up your emotions for fear of saying the wrong thing. Use them as the basis for an honest conversation. Ask the questions you need to ask. Have a real talk. And when it’s over, you’re likely to find that your relationship is stronger and richer than ever.

FOR PEOPLE OF FAITH

After a friend or loved one has come out to you, you might find yourself needing, and perhaps struggling, to come out as a person of faith who supports LGBT equality. Consider turning to your clergy to provide guidance, compassion and inspiration.

Many denominations and faith traditions are open and welcoming of LGBT people; many are not. If you come from a religious background that teaches that homosexuality and gender variance are wrong or immoral, look back to your texts and history and challenge those assertions in a way that honors your relationship to LGBT friends and loved ones. Visit www.hrc.org/religion to find resources to guide your spiritual and intellectual journey to acceptance.

Likewise, if you come from a more affirming tradition, challenge yourself, your congregation and your community leaders to take the next steps in building an even more supportive spiritual home for LGBT people of faith. You might be surprised to find your own faith deepened and your community strengthened by your actions.
HAVING CONVERSATIONS

Having conversations about life as a lesbian, gay, bisexual or transgender person may be difficult. It is normal to feel a little awkward, or be a little afraid of saying the “wrong thing” and making it “weird.”

Here are some ways to help start an open dialogue:

Ask Respectful Questions to Show You Are Interested
- When did you know?
- What was it like growing up?
- What kind of relationship would you ideally hope for in your life?
- How did you know it was the right time to come out?
- What has the coming-out process been like for you?
- How are you holding up?
- What can I do to support you?

Be Honest
- Tell your friend this is new for you — and if you feel awkward, say so.
- Ask your relative to be honest with you about what you say or do that may make him or her uncomfortable.
- Tell your acquaintance if he or she does or says something that makes you uncomfortable.
- Be as open and honest as you would like your friend or loved one to be with you.
- Ask the “dumb questions.”
- Tell your friend or co-worker that you need a little time to process the information.

Be Reassuring
Explain to your friend that revealing their sexual orientation or gender identity has not changed how you feel about them, but it might take a little while for you to digest what they have told you. You still care for and respect them as much — or more — than you ever did.

Laugh a Little
Humor helps break the ice, if it’s done gently and respectfully. As long as you’re sure that you’re laughing with people, and not at them — feel free to bring a little humor to the conversation.
Understand, too, that while some LGBT people may use terms with one another in a way that they think is funny or affectionate, that does not mean that you, as a straight person, should necessarily follow their lead. When in doubt, ask your friend or relative if it would be appropriate for you to use the same terms.

**Send Gentle Signals**

Showing and sharing your acceptance and support can be very easy. Straight people often don’t realize that LGBT people keep watch for signs from their straight friends, family and acquaintances about whether it is safe to be open with them.

Some ways you can show your support include:

- Casually mentioning a news item about an LGBT issue in a positive way.
- Mentioning other LGBT friends or family you might have.
- Putting a symbol like the Human Rights Campaign equal sign, the PFLAG symbol or a sticker from another LGBT-supportive organization in your office or home.
- Refraining from using demeaning words and challenging anti-LGBT jokes and rhetoric.
- Inviting your friend or family member to bring their partner to a social event.
- Reading an LGBT publication.
- Joining an LGBT-related Facebook group.
- Tweeting or blogging a message in support of LGBT issues.
- Suggesting you get together to watch a movie or show with LGBT topics or characters.
After someone in your life has come out to you — particularly if it is someone close to you, like a child or loved one — you may find yourself deciding how, or if, to tell people in your life that someone you care about is lesbian, gay, bisexual or transgender.

It’s important to remember that the person who has just come out to you could be sensitive about how, when and with whom his or her sexual orientation or gender identity is discussed. This might be especially true if you are one of the first people he or she has told, if he or she was outed in a way that adds stress, or if his or her work or home life could be adversely affected by the disclosure. Remember that your friend or family member would probably prefer to stay in control of his or her own coming-out process.

There is, in fact, a strict policy of confidentiality at all Parents, Families and Friends of Lesbians and Gays community-based support groups, so that everyone can feel safe sharing personal feelings and information.

That said, as long as you have the permission of the person who has come out to you to speak with others about it, these conversations can:

- Help you digest the information.
- Provide support as you sort through your emotions.
- Build more honest and genuine relationships.

By opening up and being honest with the people in your life about knowing and caring for an LGBT person, you will be taking a small, but important, step toward making the world more understanding and supportive for that person.

As you begin to have conversations with others about having someone close to you come out, you will probably use many of the same skills and lessons that will help you talk openly with the person who just came out to you.

More often than not, people will take their cues from you about how to deal with this.
THE PATH TO SUPPORT

WHILE THERE IS NO “RIGHT” WAY TO BECOME A MORE SUPPORTIVE FRIEND, LOVED ONE OR COLLEAGUE, THERE IS A PROCESS THAT MANY GO THROUGH IN LEARNING HOW TO BE EVER MORE SUPPORTIVE.

ACCEPTANCE

UNCERTAINTY, EMBARRASSMENT, CURiosity

Dealing with the initial newness and possible surprise that a friend, loved one or acquaintance is lesbian, gay, bisexual or transgender. This period can be awkward and challenging as you begin your process of understanding.

Coming to terms with the fact that your friend, family member or acquaintance is LGBT, and that sexual orientation and gender identity and expression are basic parts of who people are, like their eye, hair or skin colors.
SUPPORT

Realizing that in order to have genuine, open connections to LGBT friends or family members, you will have to find a way to support them as they are — and then do so.

LETTING YOUR SUPPORT INFORM YOUR DECISIONS

Finally, it’s about working to develop a true understanding of what it means to be LGBT in America and trying to do your part to help break down the walls of prejudice and discrimination that still exist — for example, by supporting businesses with appropriate anti-discrimination policies, saying you don’t appreciate “humor” that demeans LGBT people when it happens or learning about where political candidates stand on issues that have an impact on the LGBT community.
Part of being ever more supportive of your lesbian, gay, bisexual or transgender friends, loved ones or acquaintances means developing a true understanding of how the world views and treats them.

There is a lot of good news on this front. America has become a much more open and accepting country.

Some Interesting Facts:

- Same-sex couples live in 99.3 percent of all counties nationwide. (2000 U.S. Census)
- There are more than 1 million lesbian and gay veterans in the United States. (Urban Institute)
- More than half of all Fortune 500 Companies offer domestic partner health benefits to their employees’ same-sex partners. (2010 HRC Workplace Project)
- In a national poll in 2006, 80 percent of Catholics said they agree with this statement: “Marriage is about love and commitment. Regardless of how I personally feel about gay people getting married, I don’t think it is my place to judge these people’s love for and commitment to each other.” (Accredited Research by Peter D. Hart & Associates)
- There are at least 1 million children being raised by same-sex couples in the United States — and probably many more. (2000 U.S. Census)
- More than 75% of American voters believe it should be illegal to fire someone just because they are transgender. (HRC/Hart Research poll, 2005)

Yet, even as we justifiably celebrate this progress, you should also know that your LGBT friends and loved ones are likely to face real challenges in their lives.

Some Unfortunate, But True, Facts:

- You can still be fired from your job in most states, simply for being LGBT, and have no legal recourse — because currently, no federal non-discrimination law protects LGBT Americans.
- More than 86 percent of LGBT students report being verbally harassed — name-calling, threats, etc. — at school. (GLSEN 2007)
Hate crimes against LGBT Americans are on the rise, even as other violent crimes continue to decline. As of 2009, federal hate crimes laws protect LGBT Americans. (FBI Hate Crimes Statistics 2009)

Homelessness of LGBT and questioning youth is a major problem in America. More than 100,000 annually experience short periods of displacement from their homes.

You need to know these facts, not so you can worry — but so that you can do something about it.

WILL PEOPLE THINK I’M GAY?

This is a question that many people have — and are often afraid to ask out loud. The simple answer is: Yes, it is possible that people may wonder if you are gay if you show your support for lesbian, gay, bisexual and transgender issues.

At the same time, most people understand that supporting fairness and equality for LGBT people does not mean that a person is gay — it means that a person values respect and acceptance for all Americans.

People who have not had a personal relationship with an LGBT individual are often unaware about the issues facing the community. By being an advocate and supporter of LGBT equality, you are leading by example, and odds are that others will follow.

Many civil rights movements were successful because people from nearly every part of society stood shoulder to shoulder in fighting bias.

The work to make America safer and fairer for LGBT people will take the effort and understanding of both straight and LGBT Americans. That is why it is so important that you are reading this guide.
WAY TO SHOW YOUR SUPPORT

There are many different ways that you can show your support for the lesbian, gay, bisexual and transgender people in your life. There is no one “right” way to do so.

Here are some easy ways you might demonstrate your support that fit naturally into most people’s lives:

- Create social settings that bring together your straight and LGBT friends and family.
- Talk openly and honestly with your LGBT loved ones about their lives.
- Find opportunities to talk openly with your straight friends about your LGBT friends and family and the issues that they face.
- Make sure that you include the same-sex partner of your LGBT loved one in events and activities just as you would any other friend’s spouse or significant other.
- Don’t allow anti-LGBT jokes or statements expressed in your presence to go unchallenged.
- Integrate inclusive language into your regular conversations, professional interactions and/or spiritual life.
- Get involved with pro-LGBT groups and campaigns and contact your elected officials about equality.
- Join pro-LGBT causes or groups on Facebook and through other social networking opportunities.
- Attend pride celebrations and other LGBT community events.
- Demonstrate your open support by displaying an HRC or PFLAG bumper sticker, mug or poster, or similar items from other local or national organizations.
- Check the HRC Buyer’s Guide (www.hrc.org/buyersguide) for companies with strong equal rights policies — and then shop there.
- Visit the PFLAG website at www.pflag.org for information on local meetings and PFLAG public education programs across the country.
- Find out if your employer has an equal rights policy — and if not, encourage the organization’s leadership to adopt one.
Also, participate in any employee resource groups that support LGBT employees.

Research the views of candidates for public office and factor their stand on LGBT equality into your decision on who to vote for.

Sign up online at www.hrc.org and at www.pflag.org to get updates on new developments.

There is also an extensive list of groups at the end of this guide that offer additional resources and ways.

These additional resources are available from PFLAG at www.pflag.org/publications:

- straight for equality: the guide to being a straight ally
- Our Daughters and Sons — Questions & Answers for Parents of Gay, Lesbian and Bisexual People
- Nuestras hijas y nuestros hijos — Preguntas y repuestas para padres de gays, lesbianas y bisexuales
- Welcoming Our Trans Family and Friends
- Nuestros/as Hijos/as Trans
- Opening the Straight Spouse’s Closet — A Guide for Understanding Issues Facing Families with GLBT Spouses
- Be Yourself — Questions & Answers for GLBT Youth
- Faith in Our Families — Parents, Families and Friends Talk About Religion and Homosexuality

HRC also has a growing number of resources available at www.hrc.org/publications:

- The HRC Resource Guide to Coming Out
- Answers to Questions About Marriage Equality
- Living Openly in Your Place of Worship
- For The Bible Tells Me So
- Gender Identity & Our Faith Communities
- Transgender Visibility: A Guide to Being You
- Healthcare Equality Index
- Corporate Equality Index
Many Americans refrain from talking about sexual orientation and gender identity or expression because it feels taboo, or because they’re afraid of saying the wrong thing. This glossary was written to help give people the words and meanings to help make conversations easier and more comfortable.

**bisexual** – A person emotionally, romantically, sexually and relationally attracted to both men and women, though not necessarily simultaneously; a bisexual person may not be equally attracted to both sexes, and the degree of attraction may vary as sexual identity develops over time.

**coming out** – The process in which a person first acknowledges, accepts and appreciates his or her sexual orientation or gender identity and begins to share that with others.

**gay** – A word describing a man or a woman who is emotionally, romantically, sexually and relationally attracted to members of the same sex.

**gender expression** – External manifestation of one’s gender identity, usually expressed through masculine, feminine or gender-variant behavior, clothing, haircut, voice or body characteristics. Typically, transgender people seek to make their gender expression match their gender identity, rather than their birth-assigned sex.

**gender identity** – One’s personal sense of their gender. For transgender people, their birth-assigned sex and their own sense of gender identity do not match.

**genderqueer** – A word people use to describe their own non-standard gender identity or expression.

**homophobia** – The fear and hatred of, or discomfort with, people who love and are attracted to members of the same sex.

**internalized homophobia** – Self-identification of societal stereotypes by a LGBT person, causing them to dislike and resent their sexual orientation or gender identity.

**LGBT** – An acronym for “lesbian, gay, bisexual and transgender.”

**lesbian** – A woman who is emotionally, romantically, sexually and relationally attracted to other women.

**living openly** – A state in which LGBT people are comfortably out about their sexual orientation or gender identity – where and when it feels appropriate to them.
outing – Exposing someone’s sexual orientation as being lesbian, gay, bisexual or transgender to others, without their permission; in essence “outing” them from the closet. Outing someone can have serious employment/economic/safety/religious repercussions in some situations.

queer – Often used interchangeably with “LGBT.” Be mindful that the term may have negative or derogatory connotations for some people; however, many younger people are comfortable using it.

same-gender loving – A term some prefer to use instead of “lesbian” or “gay” to express attraction to and love of people of the same gender.

sexual orientation – An inherent or immutable enduring emotional, romantic, sexual and relational attraction to another person; may be a same-sex orientation, opposite-sex orientation or a bisexual orientation.

sexual preference – What a person likes or prefers to do sexually; a conscious recognition or choice not to be confused with sexual orientation.

straight supporter – A person who supports and honors the diversity of sexual orientation, acts accordingly to challenge homophobic remarks and behaviors and explores and understands these forms of bias within him- or herself.

transgender – A term describing a broad range of people who experience and/or express their gender differently from what most people expect. It is an umbrella term that includes people who are transsexual, cross-dressers or otherwise gender non-conforming.

transphobia – the fear and hatred of, or discomfort with, people whose gender identity or gender expression do not conform to cultural gender norms.

transsexual – A medical term describing people whose gender and sex do not line up, and who often seek medical treatment to bring their body and gender identity into alignment. Avoid using this term unless an individual self-identifies as transsexual.
Most of the negative stereotypes of lesbian, gay, bisexual and transgender people are based on erroneous or inadequate information. The myths:

**It’s a “choice.”** Sexual orientation and gender identity are not choices, any more than having brown eyes or any more than you chose to be straight. The choice is in deciding whether or not to live your life openly and honestly with yourself and others.

**It’s a “lifestyle.”** It’s sometimes said that LGBT people live a gay “lifestyle.” The problem with that word is that it trivializes LGBT people and the struggles they face. Being LGBT is no more a lifestyle than being straight — it’s a life, just like anyone else’s.

**LGBT people can “change” or be “cured.”** No scientifically valid evidence exists that shows that people can change their sexual orientation, although some people do repress it. The most reputable medical and psychotherapeutic groups say you should not try to change your sexual orientation, as the process can actually be damaging.

**Same-sex relationships don’t last.** Same-sex couples can, and do, form lasting, lifelong, committed relationships — just like any other couple. And just like any other couple, sometimes same-sex relationships end. The primary difference is that same-sex couples have fewer opportunities to marry or enter into the same legal and societal relationships than straight couples, therefore denying them the access to equal rights, protections and responsibilities that come with marriage, civil unions, etc.

**LGBT people can’t have families.** According to the 2000 Census, more than 1 million children — probably many more — are being raised by same-sex couples nationwide. The American Psychological Association and other major medical and scientific researchers have stated that children of lesbian, gay and transgender parents are as mentally healthy as children raised by straight parents.
NATIONAL LGBT ORGANIZATIONS
American Veterans for Equal Rights
www.aver.us
Bisexual Resource Center
617-424-9595
www.biresource.org
Centerlink — The Community of LGBT Centers
646-546-5126
www.lgbtcenters.org
Children of Lesbians and Gays Everywhere
415-861-5437
www.colage.org
Family Equality Council
617-502-8700
www.familyequality.org
Gay Asian Pacific Support Network
213-368-6488
www.gapsn.org
Gay and Lesbian Medical Association
415-255-4547
www.glma.org
Gay, Lesbian and Straight Education Network
212-727-0135
www.glsen.org
Gay and Lesbian Alliance Against Defamation
212-629-3322
www.glaad.org
Gay and Lesbian Victory Fund
202-842-8679
www.victoryfund.org

Human Rights Campaign
202-628-5000
TTY 202-216-1572
www.hrc.org
Immigration Equality
212-809-8585
www.immigrationequality.org
Lambda Legal
212-809-8585
www.lambdalegal.org

National Association of People with AIDS
240-247-0880
www.napwa.org
National Black Justice Coalition
212-319-1552
www.nbjcoalition.org
National Center for Lesbian Rights
415-392-6257
www.nclrights.org
National Center for Transgender Equality
202-903-0112
www.transequality.org
National Gay and Lesbian Task Force
202-393-5177
www.thetaskforce.org
National Minority AIDS Council
202-483-6622
www.nmac.org
National Youth Advocacy Coalition
800-541-6922
www.nyacyouth.org
Parents, Families and Friends of Lesbians and Gays
202-467-8180
www.pflag.org
www.straightforequality.org
Servicemembers Legal Defense Network
202-328-3244
www.sldn.org
Straight Spouse Network
201-825-7763
www.straightspouse.org

RELIGIOUS ORGANIZATIONS
Affirmation (Mormon)
661-367-2421
www.affirmation.org
Affirmation (United Methodist)
www.umaffirm.org
Al-Fatiha Foundation (Muslim)
www.al-fatiha.org
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Association of Welcoming &
Affirming Baptists
240-515-8664
www.wabaptists.org

DignityUSA (Catholic)
800-877-8797 or 202-861-0017
www.dignityusa.org

Emergence International (Christian
Scientist)
www.emergence-international.org

Evangelicals Concerned Western
Region
202-621-8960 or 866-979-3297
www.ecwr.org

Gay Buddhist Fellowship
415-207-8113
www.gaybuddhist.org

Integrity USA (Episcopalian)
800-462-9498 or 585-360-4512
(local)
www.integrityusa.org

Lutherans Concerned/North America
651-665-0861
www.lcna.org

More Light Presbyterians
505-820-7082
www.mlp.org

Rainbow Baptists
240-515-8664
www.rainbowbaptists.org

Seventh-Day Adventist Kinship
International
www.sdakinship.org

Soulforce
434-384-7696
www.soulforce.org

United Church of Christ Coalition for
LGBT Concerns
800-653-0799 or 216-861-0779
www.ucccoalition.org

United Fellowship of Metropolitan
Community Churches
310-360-8640
www.mccchurch.org

Unity Fellowship Church Movement
(African-American)
323-938-8322
www.unityfellowshipchurch.org

World Congress of Gay, Lesbian,
Bisexual and Transgender Jews
202-452-7424
www.gibljews.org

HOTLINES
The Trevor Helpline
866-4-U-TREVOR
(866-4-8-873867)

National Gay and Lesbian Youth
Hotline
800-347-TEEN (800-347-8336)

Gay, Lesbian, Bisexual, and
Transgender National Hotline
888-843-GLNH (888-843-4564)

CDC Information Line
800-CDC-INFO (800-232-4636)
Dear Friends,

Thank you for taking time to read and think about *A Straight Guide to LGBT Americans*, published by the Human Rights Campaign and Parents, Families and Friends of Lesbians and Gays.

For me, coming out was initially a daunting process. Often, it was hard for me to start the conversation, and even harder for the people I was telling to know what questions to ask or how to show support.

Ultimately, the people in my life — my family, friends, co-workers and acquaintances — and I all learned through time and practice that having those conversations and finding ways to be open, to ask questions and share our feelings were important steps to having honest, genuine relationships with one another.

This guide has been written to help straight people feel comfortable asking questions so that they can build understanding and, ultimately, support for the LGBT people in their lives.

Some of you reading this guide will be taking one of your very first steps in learning about LGBT Americans, while others will have more experience and understanding. Please feel free to take the pieces that apply to you, and leave the rest behind. You may also want to explore the resources at the end of this guide for additional information.

This guide has also been designed to give many options for demonstrating your support in easy and convenient ways. We list these not to give a “hard push,” but rather to give you choices.

Wherever you are on your journey, the Human Rights Campaign and Parents, Families and Friends of Lesbians and Gays are ready to help you on your path of understanding and support. Again, thank you and welcome.

Sincerely,

Joe Solmonese, HRC President
The Human Rights Campaign’s Coming Out Project is a program designed to help lesbian, gay, bisexual and transgender people come out and start living openly.

As coming out is a lifelong journey, the HRC Coming Out Project also helps LGBT people, as well as straight-supportive people, to live openly and talk about their support for equality at home, at work and in their communities each and every day.

In short, the HRC Coming Out Project aims to bring about an open and respectful dialogue about the lives of LGBT Americans and their family and friends.

Visit [www.hrc.org/comingout](http://www.hrc.org/comingout) for more.

Parents, Families and Friends of Lesbians and Gays is the nation’s foremost family-based organization committed to the civil rights of gay, lesbian, bisexual and transgender persons. Founded in 1973 by mothers and fathers, PFLAG has over 200,000 members and supporters in more than 500 chapters throughout the United States. To learn more, visit [www.pflag.org](http://www.pflag.org).

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