

January 31, 2017

To: Royal Water Systems

770 E. Main Street

Suite 434

Lehi, Utah, Utah 84043

From: Duane H. Smith

3585 So. Santa Anita Dr.

St. George, Utah 84790

What a pleasure it is to do business with a gentleman by the name of Sam Nielsen. He knows the Pelican Water System very thoroughly. I, have had dealings with him on installing my original Pelican no salt system and then up grading my no salt system to a larger capacity. I recommended the Pelican Water System to my grandson. On my suggestion, he contacted Sam Nielsen. He subsequently installed a salt system and is now going to get Sam to give a estimate to change to a no salt system in West Jordan. Utah. Sam, is installing a no salt, UV, whole house system for my grandson in Phoenix, Arizona. Needless to say I have found Sam Nielsen to be very honest and thorough in his installations, a true professional. He is very courteous and very polite. Call for service is quickly answered without unnecessary delay. I give him the highest recommendation. I would further, highly recommend the Pelican No Salt system. Your skin is soft as well as your hair. Your body feels clean after a shower or bath. If I found anything negative with him or the Pelican Water System I certainly would not have used the product or recommended him.

Sincerely,

  
Duane H. Smith