



TERMS AND CONDITIONS

Thank you for booking a retreat at Bloom Holistic Retreat. This document sets out the terms and conditions that apply to your booking and stay with us.

1. You are responsible for checking the dates and other details of your retreat before making your booking.
2. Your registration is secured by the payment of a deposit amounting to 50% of your retreat fee. You understand that this deposit is absolutely non-refundable.
3. The balance payment is due no later than 30 Days before the first day of your retreat and will automatically be charged to the card on file. If we do not receive your balance payment, your place will be offered to another guest.
4. Last minute bookings that are made within 2 weeks of the first day of your retreat must be paid in full at the time of booking.
5. If you cancel your reservation 7 or less days notice, you forfeit your total payment.
6. We strongly recommend you obtain both trip cancellation and travel medical insurance to ensure peace of mind.
7. Should Bloom or the retreat leader be required to cancel a retreat, we will offer you a full refund, including your deposit amount.
8. By booking your retreat, you affirm that you are well enough to attend this retreat and are able to safely perform moderate yoga exercises.
9. You have consulted with and obtained the consent of your doctor about practicing after a relevant illness or injury. You undertake to share any relevant health information with your instructor(s).

10. Please do not attend a retreat if you test positive for Covid or are showing symptoms, and refer to Ontario's Public Health Measures for more information
<https://www.ontario.ca/page/public-health-measures-and-advice>
11. You understand that yoga classes, like any physical activity, present a risk of injury. You take full responsibility for any injuries you may sustain or damages you may incur by participating in this retreat.
12. You understand that the venue is located lakeside on a forested property. You take full responsibility for any injuries you may sustain or damages you may incur on the property, including but not limited to the time you spend in the water and in the woods.
13. You undertake to share dietary allergies and restrictions in a timely manner so that the kitchen may accommodate your needs. You understand that if you do not share this information when it is requested that Bloom Holistic Organisation, the chef and kitchen staff, and retreat leader may not be able to accommodate your restrictions.
14. You understand that Bloom Holistic Retreat is a harassment free venue.
15. You Agree to comply with the following rules.
 - Smoking is restricted to outdoors and not within 30 meters of the House.
 - Open flames, including candles, and incense, are not permitted within the House.
 - Alcohol is not permitted.
 - Firearms are prohibited.
 - Fireworks and hazardous materials shall not be used on the Property.
 - Occupancy shall be peaceful and not disturb the neighbours' right to privacy and the quiet enjoyment of the properties.
 - Harassment of any kind is unwelcome and will not be tolerated.
 - Pets are not allowed without the express consent of the Owner.
16. You agree to indemnify Bloom Holistic Organisation, Mongrel Media and SNZ Holdings Inc. for any costs, losses, or damage directly or indirectly caused by your actions during your stay.