



WORKING TOGETHER TO REDUCE POVERTY

Hub is a connecting point for Oshkosh residents that feel they might be one crisis away from poverty or the slide toward poverty. Hub partner organizations have committed to working formally together to reduce poverty and expand opportunities for people in need. Hub partners are committed to:

- connecting people struggling to get by with the right resources on the first contact.
- coordinating services, to make it easier for people in need to get ahead.
- filling the gaps in service that might exist if they worked alone.
- training volunteers to work one-on-one with participants in developing action plans and goals.

HUB PARTICIPANT JOURNEY

A visit to the Oshkosh Area Community Pantry was all it took for Patty to get connected to hub coaching.



Facing homelessness, Patty was eager to work with a hub coach at ADVOCAP to identify personal goals and create an action plan to achieve those goals. Her action plan was ambitious and included support from six hub partner organizations.

Weekly coaching meetings kept her on track and built her confidence as she attended budgeting classes, volunteered at St. Vincent de Paul in exchange for services, worked part-time, and changed several personal habits.

When she moved into her own apartment three months later, Patty's entire hub team celebrated her achievement and success.



VOLUNTEER
be part of the change

www.huboshkosh.org



BECOME A VOLUNTEER COACH

Hub volunteer coaches are bright, motivated, committed individuals with a strong desire to get to know participants and give back to the community.

They work side-by-side with hub participants to encourage and mentor them to set realistic and achievable goals, then help them overcome barriers to meet and exceed those goals toward a more comfortable and economically secure way of life.

As a volunteer coach, you will receive training on how to support people who may have different stories from yours, make everyone feel welcome, and know the resources to use when searching for housing, jobs, childcare, education and everything in between.

Your work as a volunteer will be guided by a lead coach, an employee of a hub partner. Ongoing debrief sessions and trainings will keep you connected and supported as you work with hub participants on achieving their personal goals.

Ideal volunteer coach candidates come from many different backgrounds, but all have strong problem-solving skills, are supportive and non-judgmental listeners, and are willing to get to know people in need.



VOLUNTEER COACH RESPONSIBILITIES

Hub partners believe in the power of relationships. Building strong relationships requires that we seek out motivated and compassionate volunteers that can make a regular time commitment to work with hub participants. Every coaching experience is unique, based on the needs of the participant.

- Volunteer a minimum of 4 hours each week. Tools are provided to help guide coaches' work, from resource binders to advice from veteran coaches.
- Meet one-on-one with hub participants assessing needs and connecting them to services to help overcome barriers to success. Volunteers might help somebody write their first resume, find more affordable housing or child care, recommend changes to a budget, or simply provide listening and encouragement.
- Communicate regularly with hub participants to create goals, check in on progress, and offer new resources or information.
- Take part in volunteer coach orientation and periodic trainings focusing on issues and challenges facing hub participants.

APPLY TO BECOME A HUB VOLUNTEER COACH

www.huboshkosh.org/become-a-volunteer