

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

We understand that medical information about you and your health is personal. COAST TO COAST COMPOUNDING is required by law to maintain the privacy of Protected Health Information ("PHI"), to follow the terms of this Notice and to provide individuals with notice of our legal duties and privacy practices with respect to PHI. COAST TO COAST COMPOUNDING is required to follow the terms of the Notice that is current in effect. A paper copy of this notice may be obtained at COAST TO COAST COMPOUNDING upon request. This Notice of Privacy Practices ("Notice") describes how we may use and disclose PHI to carry out treatment, payment or health care operations and for other specified purposes that are permitted or required by law. The Notice also describes your rights with respect to PHI about you. We reserve the right to change our practices and this Notice and to make the new Notice effective for all PHI we maintain. Upon request, we will provide any revised Notice to you.

How COAST TO COAST COMPOUNDING May Use or Disclose Your Health Information

COAST TO COAST COMPOUNDING protects the privacy of your health information. For some activities, we must have your written authorization to use or disclose your health information. However, the law permits COAST TO COAST COMPOUNDING to use or disclose your PHI for the following purposes without your authorization:

PHI for treatment: Information obtained by the pharmacy and/or pharmacist will be used to dispense prescription medications to you. We may disclose health information about you to pharmacists and other persons who are involved in dispensing your prescriptions.

PHI for payment: We may use or disclose your health information so that your pharmacy services may be billed to, and payment collected from you, an insurance company or a third party.

PHI for health care operations: We may use and disclose PHI about you for pharmacy operations. Unless you provide us with alternative instructions, we may send refill reminders and other materials related to your health care to your home. These uses and disclosures are necessary to run the pharmacy and make sure that you receive quality service. We may use or disclose PHI information to monitor the performance of the pharmacists providing treatment to you. This information will be used in an effort to continually improve the quality and effectiveness of the health care and service we provide.

PHI as Required by Law: We will disclose health information about you then required to do so by Federal and State Law.

PHI to Avert a Serious Threat to Health or Safety: We may use and disclose PHI about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure would be only to a person able to help prevent the threat.

PHI for Public Health Risks: We may disclose health information about you for public health activities. Those activities generally include the following: (1) prevent or control disease, injury or disability; (2) to report reactions to medications or problems with products; (3) to notify people of product recalls; (4) to notify a person that may have been exposed to a disease or may be at risk of spreading a disease; (5) to notify the appropriate government authority if we believe a person has been the victim of abuse, neglect or domestic violence (You MUST agree to this disclosure or be required by law).

PHI for Health Oversight Activities: We may disclose PHI about you to an oversight agency for activities authorized by law.

Lawsuits and Disputes (Judicial and Administrative proceedings): If you are involved in a lawsuit or a dispute, we may disclose PHI about you in response to a court or administrative order. We may also disclose PHI about you in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request.

PHI for Specific Government Functions: We may disclose health information for the following specific government functions (1) health information of military personnel, as required by military authorities (2) health information of inmates to a correctional institution or law enforcement official (3) in response to a request from law enforcement, if certain conditions are satisfied, and (4) for national security reasons.

We are likely to use or disclose PHI for the following purposes:

PHI for Business associates: There are some services provided by us through contracts with business associates. When these services are contracted for, we may disclose PHI about you to our business associates so that they can perform the job we have asked them to do and bill you or your third-party payor for services rendered. To protect PHI about you, we require business associates to appropriately safeguard the PHI.

PHI Communication with individuals involved in your care or payment for your care: Health professionals such as pharmacists, using their professional judgment, may disclose to a family member, other relative, close personal friend or any person you identify, PHI relevant to that person's involvement in your care or payment related to your care.

PHI for Health-related communications: We may contact you to provide refill reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

PHI for Food and Drug Administration (FDA): We may disclose to the FDA, or persons under the jurisdiction of the FDA, PHI relative to adverse events with respect to drugs, foods, supplements, products and product defects, or post marketing surveillance information to enable product recalls, repairs, or replacement.

PHI for Worker's compensation: We may disclose PHI about you as authorized by and as necessary to comply with laws relating to worker's compensation or similar programs established by law.

PHI for Law enforcement: We may disclose PHI about you for law enforcement purposes as required by law or in response to a valid subpoena or other legal process.

PHI as required by law: We must disclose PHI about you when required to do so by law.

We are permitted to use or disclose PHI about you for the following purposes:

Research: We may disclose PHI about you to researchers when an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your information has approved their research.

Coroners, medical examiners, and funeral directors: We may release PHI about you to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also disclose PHI to funeral directors consistent with applicable law to carry out their duties.

Organ or tissue procurement organizations: Consistent with applicable law, we may disclose PHI about you to organ procurement organizations or other entities engaged in the procurement, banking, or transplantation of organs for the purpose of tissue donation and transplant.

Fundraising: We may contact you as part of a fundraising effort.

Notification: We may use or disclose PHI about you to notify or assist in notifying a family member, personal representative, or another person responsible for your care, your location, and your general condition.

Correctional institution: If you are or become an inmate of a correctional institution, we may disclose PHI to the institution or its agents when necessary for your health or the health and safety of others. To avert a serious threat to health or safety: We may use and disclose PHI about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person.

Military and veterans: If you are a member of the armed forces, we may release PHI about you as required by military command authorities. We may also release PHI about foreign military personnel to the appropriate military authority.

National security and intelligence activities: We may release PHI about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

Protective services for the President and others: We may disclose PHI about you to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or conduct special investigations.

Victims of abuse, neglect, or domestic violence: We may disclose PHI about you to a government authority, such as a social service or protective services agency, if we reasonably believe you are a victim of abuse, neglect, or domestic violence. We will only disclose this type of information to the extent required by law, if you agree to the disclosure, or if the disclosure is allowed by law and we believe it is necessary to prevent serious harm to you or someone else or the law enforcement or public official that is to receive the report represents that it is necessary and will not be used against you.

When COAST TO COAST COMPOUNDING May NOT Use or Disclose Your Health Information

Except as described in the Notice, COAST TO COAST COMPOUNDING will not use or disclose your health information without your written authorization. If you do not authorize COAST TO COAST COMPOUNDING to use or disclose your health information for another purpose, you may revoke your authorization in writing at any time.

You have the following rights with respect to Your Health Information

You have the following rights with respect to PHI about you:

- **Obtain a paper copy of the Notice upon request.** You may request a copy of the Notice at any time. Even if you have agreed to receive the Notice electronically, you are still entitled to a paper copy. To obtain a paper copy, contact the pharmacy.
- **Request a restriction on certain uses and disclosures of PHI.** You have the right to request additional restrictions on our use or disclosure of PHI about you by sending a written request to the Compliance Officer at the Pharmacy. We are not required to agree to those restrictions. If we do agree to any restrictions, we will put the agreement in writing and follow it except in emergency situations. We cannot agree to limit the disclosure of any information that is required by law.
- **Inspect and obtain a copy of PHI.** You have the right to access and copy PHI about you contained in a designated record set for as long as the Pharmacy maintains the PHI. The designated record set usually will include prescription and billing records. To inspect or copy PHI about you, you must send a written request to the Pharmacy. We may charge you a fee for the costs of copying, mailing and supplies that are necessary to fulfill your request. We may deny your request to inspect and copy in certain limited circumstances. If you are denied access to PHI about you, you may request that the denial be reviewed.
- **Request and amendment of PHI.** If you feel that PHI we maintain about you is incomplete or incorrect, you may request that we amend or correct it. You may request an amendment for as long as we maintain the PHI. To request an amendment, you must send a written request to the Pharmacy. We are not required to amend health information that is accurate and complete. You must include a reason that supports your request. In certain cases, we may deny your request for amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with the decision and we may give a rebuttal to your statement.
- **Receive an accounting of disclosures of PHI.** You have the right to receive an accounting of the disclosures we have made of PHI about you after January 1, 2013 for purposes other than disclosures for (1) treatment, payment, or health care operations; (2) to you or based upon your authorization; (3) for certain government functions. The accounting will exclude certain disclosures, such as disclosures made directly to you, disclosures you authorize, disclosures to friends or family members involved in your care, and disclosures for notification purposes. The right to receive an accounting is subject to certain other exceptions, restrictions, and limitations. To request an accounting, you must submit a request in writing to the Pharmacy. Your request must specify the time period, but may not be longer than six years. The first accounting you request within a 12 month period will be provided free of charge, but you may be charged for the cost of providing additional accountings. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time.
- **Request communications of PHI by alternative means or at alternative locations.** For instance, you may request that we contact you about medical matters only in writing or at a different residence or post office box. To request confidential communication of PHI about you, you must submit a request in writing to the Pharmacy. Your request must state how or where you would like to be contacted. We will accommodate all reasonable requests.

Other Uses and Disclosures of PHI

The Pharmacy will obtain your written authorization before using or disclosing PHI about you for purposes other than those provided for above or as otherwise permitted or required by law. You may revoke an authorization in writing at any time. Upon receipt of the written revocation, we will stop using or disclosing PHI about you, except to the extent that we have already taken action in reliance on the authorization.

Changes to this Notice of Privacy Practice

COAST TO COAST COMPOUNDING reserves the right to change this Notice. We reserve the right to make the revised or changed Notice effective for PHI we already have about you as well as any information we receive in the future. Any revised Notice will be posted in the Pharmacy. Upon request we will provide a revised Notice to you.

For More Information or to Report a Problem

If you have questions or would like additional information about the Pharmacy's privacy practices, you may contact the Compliance Officer, COAST TO COAST COMPOUNDING, 780 Simms St #103, Golden, CO 80401 or Phone 303-237-4478. . If you believe your privacy rights have been violated, you can file a complaint with the Compliance Officer at the above address or with the Secretary of Health and Human Services. There will be no retaliation for filing a complaint.