

 HEART OF GOD CHURCH

 **TEXT-TO-GIVE**

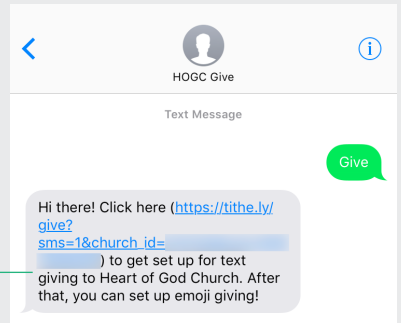
**FAST. CONVENIENT. SECURE**

# ONE-TIME SETUP

1. You'll need a credit / debit card.  
Save the number **9184 1662** to your contacts for easy access (e.g. HOGC Give)

For first time setup, text "Give".  
This only works with SMS  
(Not Whatsapp / Telegram / Line etc.)

You'll receive a link to the setup page.



2. Enter your information.

To complete setup, you'll be required to give once to verify your account.  
Minimum amount = \$5

A screenshot of a mobile form for account setup. It contains several input fields: 'Email', 'Full Name', 'NRIC', 'Password', 'Confirm Password', and '4 Digit Pin Number'. At the bottom, there is an 'Amount' input field and an 'Offering' dropdown menu with a downward arrow.

3. If you'd like, slide to "Yes" to cover transaction fees as your default option.  
Visa / Mastercard: 2.4% + 50 cents  
AMEX: 3.5% + 50 cents

Finally, tap "Give"! You'll receive an email receipt upon successful giving.

A screenshot of a confirmation screen. It asks 'Always cover fees when giving via text?' with a green 'Yes' button selected. Below this, it lists fees: 'Visa / Mastercard / Discover: 2.4% + .50 // AMEX: 3.5% + .50'. There is a text input field for 'Note / memo (optional)'. At the bottom, there is a large green 'Give!' button with a lock icon.

# HOW TO GIVE

## ONE-TIME GIVING

Text:  
<Amount> <Nature of Giving>  
Add a space between each word

**E.g. 100 Offering; 300 Tithe Aug**  
For tithes, please indicate the month that you are tithing for at the end.

100 Offering

Thanks for giving \$102.96 (covering fees) to Heart of God Church! We've emailed you a confirmation. Text "options" for additional options.

## RECURRING GIVING

Text:  
<Amount> <Nature of Giving>  
<Weekly/Monthly>  
Add a space between each word

**E.g. 50 Offering Weekly ; 500 Tithe Monthly**  
You may text "Cancel Auto" at any time to cancel all recurring giving.

500 Tithe Monthly

You're all set up for automatically giving \$512.8 (covering fees) to Heart of God Church Monthly starting today! If this was a mistake, text "Cancel Auto" to cancel your automated giving.

## EMOJI GIVING

Text:  
<Emoji> = <Amount> <Nature of Giving>  
Add a space between each word

**E.g. 😁 = 50 Offering**

Simply text the same Emoji the next time round to give that amount.

🏠 = 300 Tithe

🌍 = 200 Missions

😁 = 50 Offering


You're all set! Now you can just text that emoji to this number whenever you want to give!

**DIFFERENT NATURES OF GIVING AVAILABLE** We recommend giving large amounts  
**Offering / Tithe / Missions / HCS** (e.g. Building Fund) via cash, cheque or iBanking.







You'll receive an email receipt upon each successful transaction.

## OTHER OPTIONS

### VIEW HISTORY & UPDATE ACCOUNT

1. Go to **givehogc.com**  
You'll be redirected to Tithe.ly
2. Login with your 4-digit PIN
3. Tap on the top left menu 

You may view your account details, recent giving, manage recurring gifts and payment methods etc.

	Home
	My Account
	Recent Giving
	Recurring Gifts
	Payment Methods
	Feedback

### REFUND

For a refund, text **“Refund”** within **30 mins** of your last transaction. If more than 30 minutes have passed, you may contact us for assistance via email: [accounts@heartofgodchurch.org](mailto:accounts@heartofgodchurch.org) or phone: **6846 2529**

### NEW CREDIT / DEBIT CARD

Text “Card” to set up a new credit / debit card.

Once you've set up your new card, you'll have to give once for your new card to be saved. Your new card will replace your previous card and become the default card when you text-to-give.

For more information, log on to [heartofgodchurch.org/give](https://heartofgodchurch.org/give)

For enquires, email [accounts@heartofgodchurch.org](mailto:accounts@heartofgodchurch.org) or call **6846 2529**

Confidentiality Notice: All information provided will be kept confidential. Heart of God Church will not disclose any of the information provided to any third party except for accounting and/or auditing purpose(s). All tithes, offerings and other freewill giving to Heart of God Church (including to its Building Fund\*) are voluntary and non-refundable. All giving will be used to support the church and its activities under the supervision of the Board of Directors in accordance to the vision and mission of Heart of God Church for the glory of God. \*The Building Fund is dedicated for the acquisition, construction, development, maintenance, lease and use of buildings and other real estate including the rental or purchase of equipment and furnishings, fees of service providers and building management fees for the activities of the Church as the Board deems appropriate.

By providing your information, you agree that Heart of God Church may collect, use and disclose your personal data as provided here or obtained by our organisation as a result of your interaction with us in accordance with our Privacy Policy. For more details of our Privacy Policy, please visit our website at [privacy.heartofgodchurch.org](https://privacy.heartofgodchurch.org).