

ZIONS BANCORPORATION

Industry

Financial Services

Total Assets

\$54.9 B

Employees

11,000+

Country / Region

Western U.S. (approx. 500 offices)

Customer Profile

Zions Bancorporation is one of the premier financial services companies in the United States, operating in 10 Western and Southwestern states.



“Our partnership with **cfactor** is a great fit. They not only provide world-class technology, but also world-class service, which is extremely rare.”

Jeff Hansen

Senior Vice President



THE BUSINESS NEED

Zions Bancorporation (“Zions”) was looking to improve on labor resourcing, while relying less on paper for day-to-day employee payroll/HR changes. With numerous divisions in many states, processing any additions or changes relied heavily on paper flow amongst multiple offices. Zions required HR technology that interfaced seamlessly with their self-hosted HRMS - ADP Enterprise. Their primary needs to address initially included:

- Reducing data entry required to process payroll / HR transactions
- Empowering employees to manage info & view pay stubs online
- Cutting down on paper used in an effort to “go green”

THE SOLUTION

Through **Vibe HCM’s** Software as a Service model, Zions leveraged a phased approach to deploy a powerful workforce platform across the organization that incorporates the unique needs of their multiple business units. **Vibe HCM** allows Zions to save significant time and money, while allowing the company to become more environmentally conscious by reducing paper usage.

- Personalized Communications / Intranet
- Streamlined Onboarding
- I-9 Verification Automation
- Materials / Equipment Provisioning
- HR Management - Comprehensive ESS / MSS
- Compensation Planning / Management

THE RESULTS

Vibe HCM delivered a return on investment in excess of 100% in less than 1 year.

Employees are now empowered to manage their own payroll / HR information, while managers can initiate and workflow transactions and view a wide range of metrics **all in real time**.

4 data entry positions eliminated
\$40,000 reduction in print costs/yr
54,000+ ESS transactions/yr
1,750+ employee comp reviews/mo.
20,000+ MSS transactions/yr

Unified connects all employees

Automated I-9 Verifications

Seamless Onboarding

>100% ROI
in less than 1 year