

DeVry | Education Group

Industry

Advanced Education

Annual Revenue

\$2.2 Billion

Employees

20,000+

Country / Region

Global (over 100 locations)

Customer Profile

DeVry Education Group is a global provider of educational services and one of the largest private sector education companies in the world.



"I've been impressed with cfactor, from a product innovation and partnership standpoint. They take a serious interest in my organization and our needs."



Donna Jennings

SVP, Human Resources

THE BUSINESS NEED

DeVry Group was experiencing rapid growth primarily through acquisitions. With this growth came numerous challenges:

- Multiple Technology Platforms
- Systems Not Connected
- Inconsistent & Manual Processes
- Data Entry Repeated in Multiple Places
- Inability to Gather Timely, Cross-Functional Information
- "Best Guess" Decision Making
- Lack of Affinity to DeVry Brand
- No Centralized Communications / Collaboration Platform
- Inconsistent HR Services Across Divisions / Locations

THE SOLUTION

DeVry Group needed a flexible technology platform to accommodate its unique work processes, employee communications and social collaboration while supporting a centralized HR service delivery model. They selected **Vibe HCM** as its global workforce portal. The result was the creation of **The DeVry Commons** - the global employee portal for DeVry Group.

- Personalized Communications / Intranet
- Social Collaboration
- AskHR Shared Services
- Preboarding & Onboarding
- HR Management
- Talent Management
- Workforce Insight

THE RESULTS

Launch was very successful with strong adoption attained from Day 1.

Employees now connect with peers, access AskHR live chat, browse company information, complete transactions, and view wide range of metrics **all in real time**.

1 M employee logins
100,000 transactions
250,000 report views
72,000 total reward stat.
8,500 endorsements
 over 12 months

Global connects all employees
Integrated 11 systems
100% paperless onboarding
92%+ employee satisfaction

Saving
\$2 M
 per year