

Action Steps		Performance Measures	Collaborating Partner	Lead Partner	Year
10.1.3	Survey residents to identify healthcare accessibility needs/wants, special populations (aging population, veterans, etc.).	As many residents as possible are surveyed utilizing neighborhood associations and SQoL lists.	Neighborhood associations, Christopher Peiffer - IUPUI/Concord Center, Joy's House, Southeast community services, UIndy, Perry senior services	Community Health Network	17, 18
10.1.4	Investigate MCHD hospital discharge data for current healthcare issues.	A list of health care specialities needed is created to recruit additional services in South Indy.	Marion Co HD, UIndy, South Indy QoL Leadership	Community Health Network	18
10.1.5	Investigate locations for new healthcare facility locations and increase services of the U Indy Health Pavilion.	Locations or "areas" list created based on gaps in current providers. U Indy Health Pavilion services available to all South Indy residents.	Shelby St Action team, Madison Ave Action team, Major hospital networks, Federally qualified health centers, UIndy Health Pavilion	Community Health Network	19, 20, 21
10.1.6	Create an advocacy group for healthcare provider recruitment.	Advocacy group created.	South Indy Neighborhood associations, South Indy QoL Leadership, Mayor's Neighborhood Advocates	UIndy / Future South Indy 501c3	19, 20, 21

Housing

11: All neighborhoods will boast a diversity of affordable housing opportunities available to all (age, income, race, familial status).

Action Steps		Performance Measures	Collaborating Partners	Lead Partner	Year
11.1: Connect individuals and families with low income access to home repair assistance.					
11.1.1	Identify funding sources & existing programs.	Five programs are identified.	Mayor's Neighborhood Advocates, RADCO Area Development Corporation (RADCO), SEND, INHP, Fifth Third, PNC, Habitat for Humanity	SEND	17
11.1.2	Identify home repair provider partners.	Five partners are secured.	Do-it Best, Suddings, Harbor Freight, South Indy QoL Leadership, NeighborLink, Servants at Work & Company, INHP, Habitat for Humanity	SEND	17
11.1.3	Identify volunteer groups.	One volunteer home repair event occurs annually.	Eli Lilly, Community Health, UIndy Department of Service Learning, Churches, NeighborLink, South Indy Neighborhood Associations	SEND	18, 19, 20, 21
11.1.4	Prioritize homeowners in need & repairs needed.	10% of home repairs completed annually	SEND, South Indy Neighborhood Associations, CICOA, AARP, NeighborLink, INHP	RADCO	17
11.1.5	Promote resources through South Indy communication channels.	Resources and applications are made available on southindy.org, social media and in newsletters.	DBNS, Health & Hospital Corporation of Marion County, Community Building Action Team, Renew Indy	UIndy	17, 18, 19, 20, 21

Action Steps	Performance Measures	Collaborating Partners	Lead Partner	Year	
11.1.6	Ensure system is in place to measure impact and follow up accordingly with homeowner clients.	100% of completed repairs are reviewed in the following year.	DBNS, INHP, Neighbor Link, CICOA, AARP	RADC Development Corporation	18, 19, 20, 21

11.2: Promote homeownership within the boundaries of the South Indy QoL plan.

11.2.1	Engage partner groups and inquire about current and planned homeownership strategies in the South Indy.	Comprehensive South Indy housing development plan is created.	IACED, LISC, City of Indianapolis-DMD, MIBOR, INHP, Greater Indy Habitat for Humanity, People of Praise, Big Car, South Indy Neighborhood Associations, INHP, SEND	RADC	17
11.2.2	Connect South Indy residents to available educational and financial resources for potential homebuyers.	10 South Indy residents and families annually enrolled in homeownership education courses.	MIBOR, INHP, Greater Indy Habitat for Humanity, Habitat, Fifth Third, PNC, SECS, Concord Community Center	UIndy / Future South Indy 501c3	17, 18, 19, 20, 21
11.2.3	Market homeownership opportunities through events, South Indy website, and other promotional materials.	1 event in year 2, 2 events in year 3, 3 events in year 4, 4 events in year 5	MIBOR, INHP, Habitat, Renew Indy, South Indy Neighborhood Associations, RADC, Big Car	UIndy / Future South Indy 501c3	18, 19, 20, 21
11.2.4	Support homeownership, multifamily options, and home repairs for UIndy faculty and staff in South Indy neighborhoods through the UIndy Housing Initiative	UIndy Housing Initiative meets or exceeds goals for helping faculty and staff relocate or stay in South Indy neighborhoods.	INHP, Community Building Team	UIndy	17, 18, 19, 20, 21

11.3: Promote a diversity of housing options for seniors.

11.3.1	Identify funding sources for a senior housing study along the Red Line corridor.	New senior housing opportunities are created.	INHP, LISC, IACED, Insight Development, AARP, CICOA, CICF Senior Fund, SEND	RADC	18, 19, 20, 21
11.3.2	Promote the development of new multifamily housing units along the Red Line Corridor.	Establish a mixed-use development along the Red Line Corridor.	Strategic Capital Partners, Insight Development, Joe Whitsett Group, INHP, LISC, IACED, Insight Development, AARP, CICOA, Reverie Estates, SEND	RADC	18, 19, 20, 21
11.3.3	Seek funding and partnerships for repairs and retro-fitting of existing housing stock to meet ADA standards of accessibility.	10% of repairs completed annually to meet ADA compliance.	CICOA, Community Action of Greater Indianapolis, INHP, IHADA, Mayor's Neighborhood Advocates, AARP, NeighborLink, ADA	RADC	19, 20, 21

12: South Indy neighborhoods will thrive with well managed, quality, affordable rentals

12.1: Recruit, educate, and retain quality landlords.

12.1.1	Identify and connect landlords to form a landlord commission that would promote responsible stewardship as a landlord and provide peer-to-peer education and support.	Establish a commission and identify education opportunities.	Department of Business & Neighborhood Services (DBNS), South Indy Neighborhood Associations, MNAs, City of Indianapolis-DMD	UIndy / Future South Indy 501c3	17, 18, 19, 20, 21
--------	---	--	---	---------------------------------	--------------------

Action Steps	Performance Measures	Collaborating Partners	Lead Partner	Year	
12.1.2	Use information from Renew Indianapolis and other organizations to identify developers who have successfully transformed abandoned homes into neighborhood assets and encourage them to redevelop homes in South Indy planning area.	List established and developers contacted.	LISC, INHP, DBNS, DMD, Renew Indianapolis	RADC	18, 19, 20, 21
12.1.3	Promote successful renting through resources such as INHP courses.	A community renters agreement is established.	INHP, DBNS, South Indy Neighborhood Associations	UIndy / Future South Indy 501c3	17, 18, 19, 20, 21

12.2: Hold landlords accountable to meet or exceed South Indy and city code standards.

12.2.1	Use data to identify problem properties that do not meet code enforcement standards, are listed as vacant by the USPS, and/or are not included in the landlord registry database.	A database of problem properties is developed, maintained and presented to DBNS annually.	DBNS, South Indy Neighborhood Associations, Health and Hospital Corporation of Marion County	UIndy / Future South Indy 501c3	17, 18, 19, 20, 21
12.2.2	Work with the Department of Business and Neighborhood Services (DBNS) to develop a tool or checklist with criteria to identify issues to assure standardized approach to all properties.	100% problem properties assessed.	DBNS, Renew Indianapolis, Mayor's Neighborhood Advocates, South Indy Neighborhood Associations	UIndy / Future South Indy 501c3	18
12.2.3	Work with DBNS to assess problem properties using a standardized tool or checklist.	Strategy is complete.	DBNS, Mayor's Neighborhood Advocates, South Indy Neighborhood Associations, City County-Councillors, Renew Indianapolis	UIndy / Future South Indy 501c3	18
12.2.4	Advocate to city departments for enforcement of code for problem properties.	List disseminated.	DBNS, DMD, Mayor's Neighborhood Advocates, Renew Indianapolis, South Indy Neighborhood Associations	UIndy / Future South Indy 501c3	18, 19, 20, 21
12.2.5	Outreach to owners of identified problem properties to ensure they are in compliance with the landlord registry and educate on code standards.	100% of problem properties contacted.	DBNS, Health & Hospital, Mayor's Neighborhood Advocates, South Indy Neighborhood Associations	UIndy / Future South Indy 501c3	18, 19, 20, 21
12.2.6	Work with DBNS to measure impact.	Reduce code violations by 10%.	DBNS, Mayor's Neighborhood Advocates, South Indy Neighborhood Associations	UIndy / Future South Indy 501c3	19, 20, 21