

Club K-9

DAYCARE AND BOARDING MEMBERSHIP

OWNER PROFILE

Owner 1, First Name _____ Last _____
Phone, Home _____ Work _____ E-mail _____
Owner 2, First Name _____ Last _____
Phone, Home _____ Work _____ E-mail _____
Address, City, State, & Zipcode _____
How did you hear about us? If a current client, please give name _____
Emergency Contact/Alternate Pick Up Party Name & Phone Number _____
Emergency Contact/Alternate Pick Up Party Name & Phone Number _____

DOG(S) PROFILE(S)

1. Dog's Name _____ Birthday _____ Sex M F Altered? Y N
Breed _____ Color _____ Weight _____
Where and when did you get your dog? _____
Vet _____
2. Dog's Name _____ Birthday _____ Sex M F Altered? Y N
Breed _____ Color _____ Weight _____
Where and when did you get your dog? _____
Vet _____

HEALTH AND BEHAVIOR SPECIFICATIONS

Has/have your dog(s) ever had kennel cough? Y N If yes, when _____
Has/have your dog(s) been ill in the last 30 days? Y N If yes, explain _____
Does/do your dog(s) have any medical conditions? _____
Does/do your dog(s) have any allergies? Y N
If yes, please list and describe _____
Has/have your dog(s) ever attended daycare or boarding? Y N
If yes, where and when _____
How often does/do your dog(s) spend time with other dogs? Never | Sometimes | All the time
How often does/do your dog(s) go to the dog park? Never | Sometimes | All the time
What situations may cause your dog(s) to become aggravated (circle any that apply):
Grabbing collar / Hugging / Removing from furniture / Touching while sleeping / Bathing / Guarding food/toys
Brushing / Nail trimming / Touching ears/paws/mouth/tail / Around other dogs / Other / None
Describe if your dog(s) displays aggressive behavior (circle all that apply):
Will bite / May bite / Growls / Snaps / Shows teeth / Freezes / Trembles / Moves away
Has/have your dog(s) ever bitten another dog? Y N If yes, explain
If yes, did the bite puncture/tear the skin? Y N
Has/have your dog(s) ever bitten a person? Y N If yes, explain
If yes, did the bite puncture/tear the skin? Y N

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If your dog(s) is/are under 25 pounds, are they allowed to play on our large dog floor? Y N

If yes, please sign: I, _____, am aware that Club K-9 has a completely separate room for small dogs to play in. Although my dog(s), _____, is/are small and at much greater risk of injury I request that he/she/they stay in the large dog room at Club K-9 employee discretion. I understand that based on their size Club K-9 recommends that my dog plays in the little dog room; however, Club K-9 is allowing my dog(s) to play in the big dog room at my request. I will not hold Club K-9 or Club K-9 parties liable for any and all injuries that are at any time possible by allowing my much smaller dog(s) to play on the big dog play floor.

Signature _____ Date _____

GENERAL FEEDING INFORMATION

How is /are your dog(s) in a crate? Great Okay Dislikes it but tolerates it My dog cannot be crated

Does/do your dog(s) eat or chew on bedding? Y N

Is/are your dog(s) on medication? Y N If yes, types _____

Where do you buy your dog's food? _____

Type and brand of food _____

At feeding times, how does/do your dog(s) tend to eat? Slow | Medium | Fast

Please note: Upon boarding check-in you will be required to verbally review your feeding, bedding, and pick up instructions every time.

Circle the eating habits that best describe your dog(s):

- Eats all food at mealtime

-Grazes throughout day

-Goes for periods without eating

-Requires more enticing food to be mixed in to eat

If your dog(s) has/have an upset stomach, can we feed them a bland diet (white rice, broth) to settle their tummy? Y N

Can we give your dog(s) hypoallergenic treats? Y N

Can we give your dog(s) peanut butter kong(s)? Y N

Can we give your dog(s) an all-natural calming aid? Y N

Would you like us to contact you prior to giving your dog any of the above if it is not an emergency? Y N

Please note we charge for the above services: calming aid is \$2 per day, white rice is \$1 per meal, and peanut butter treat kong(s) are \$4 per kong.

Check one:

_____ If my dog(s) is/are out of food, please buy more and I will reimburse Club K-9 for the cost of the food and pay an additional \$10.00 trip fee.

_____ If my dog(s) is/are out of food, **please feed Natural Balance kibble** and I will pay an additional \$1.00 per cup of food as needed.

_____ If my dog(s) is/are out of food, **please feed **grain free food**** and I will pay and additional \$2.00 per cup of food as needed.

If you have multiple dogs, can they eat in the same suite together? Y N

Does/do your dog(s) have a history of eating poop or otherwise abnormal objects? Y N

PICK A BEDDING OPTION

Stuffed Bed | Fleece Blanket | Crate | Raised Bed | Do not give my dog any bedding | I will bring my own bedding
Any damage caused to Club K-9 supplies is always at the expense of the dog's owner.

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BATH TIME

Pick a shampoo: Oatmeal & Aloe | Hypoallergenic | Tea Tree & Aloe | No Preference | Flea | Conditioner
How is your dog in the tub? Hates it | Tolerant | Loves it
Blow dryer? Great | Bad | Okay Ear cleanings? Great | Bad | Okay
Paw handling? Great | Bad | Okay Brushing? Great | Bad | Okay
____My dog resume play after their baths ____My dog needs to stay in a suite or crate after their bath until picked up

OPTIONAL: SHUTTLES TO AND FROM DAYCARE

My dog(s) ride(s) in a: Crate Seatbelt Neither
I will leave a key: at Club K-9 In a lockbox-code: _____ Other: _____
Where should Club K-9 leave your key? _____
Additional Comments: _____

DOG WALKING INFORMATION

My dog(s) walk(s) with a: Collar only Harness Choke chain Prong collar
Circle all that apply: My dog pulls My dog has a high prey drive My dog is leash reactive
My dog is great on leash My dog is okay on leash **Please do not walk or potty my dog off Club K-9 premises**
Other Information:

ILLNESS, UNUSUAL SITUATIONS, AND DROP OFF/PICK UP TIMES

Please initial each clause:

____**ILLNESS:** If your dog(s) becomes ill during their stay at Club K-9, we will make every attempt to reach you and/or your emergency contact, however, this may not be possible. If Club K-9 takes your dog(s) to the veterinarian there will be a \$20.00 trip charge and a charge of \$15.00 per hour of staff time, in addition to all veterinary fees. We reserve the right to take your dog(s) to the veterinarian of our choice.

____**UNUSUAL SITUATIONS:** Please make sure that Club K-9 can reach your while you are away and that we have current emergency contact information. If, for the safety of your dog(s) or those around him/her, we must remove your dog(s) from the premises, it is always best if you have someone that can pick your dog(s) up. If a Club K-9 employee has to bring your dog(s) anywhere, there will be a \$20.00 trip charge. If a Club K-9 employee has to have your dog(s) spend the night in our home, we will charge an additional \$30.00 per night on top of the boarding fee. If we are unable to house your dog(s), all additional costs and care will be your responsibility and any fees initially covered by Club K-9 must be reimbursed in full by you.

____**DROP-OFF AND PICK-UP:** All dogs must be dropped off by 10:00 AM on Monday-Friday and by 11:00 AM on Saturday and Sunday. Check out for boarding is by 10:00 AM Monday-Friday and by 11:00 AM on Saturday and Sunday. Dogs are welcome to stay for daycare on the day of pick up and standard daycare rates will apply. Any dog that is not picked up by 6:00 PM on Monday-Friday and 5:00 PM on Saturday and Sunday, unless prior arrangements have been made, will be boarded at the rate of whatever room is available. If there are no spaces available owners will be responsible for any and all fees that apply.

DOG'S NAME _____

OWNER'S SIGNATURE _____ DATE _____

CLUB K-9 REPRESENTATIVE SIGNATURE _____ DATE _____

Club K-9

CLUB K-9 DAYCARE AND BOARDING MEMBERSHIP

Please read each statement and initial.

____ I/We have read, understand, and agree with this Daycare and Boarding Membership.

____ I/We has read and understands the attached Rules and Regulations and agrees to abide by them.

____ I/We accepts all of the terms, conditions and statements of the attached Daycare/Boarding Agreement and Release.

____ If any of my or my dog's information changes I will provide written notice to Club K-9.

____ All dogs must be dog friendly and people friendly. They must be non-aggressive and non-protective of food and toys. If we determine at any time that a dog's behavior is aggressive, we reserve the right to dismiss him/her from social daycare/boarding at our own discretion. Any and all history of aggressive, protective, or otherwise dangerous behavior has and will be disclosed to Club K-9 prior to any and all services provided by Club K-9 employees.

____ If your dog eliminates on the grounds outside of Club K-9, please clean up and deposit in the appropriate receptacles.

____ All dogs must arrive and leave on a leash. They must also wear a flat, nylon, quick release collar preferably with tags. Club K-9 personnel may remove the collar for safety reasons. All rubber and leather collars or non-quick release collars should be removed for daycare and boarding.

____ All dogs must be in good health, physically sound, and adequately protected from disease. All male dogs over 7 months must be neutered. Females that are intact are not allowed at Club K-9 while in season but can come to Club K-9 at all other times.

____ All dogs must be relatively clean, brushed, and flea free. If your dog has fleas, Club K-9 will isolate your dog and contact you to arrange a flea bath at your expense or you must pick up your dog.

____ Business hours are from 6:30 AM to 6:00 PM Monday through Friday and 9:00 AM to 5:00 pm on Saturdays and Sundays. All dogs must be picked up during business hours. There is a one time, 15-minute grace period, after which time a late fee of \$5.00 per dog, per hour will be charged. With advanced notice Club K-9 may allow for regular early drop off or late pick up at a rate of \$5.00 per hour, per dog.

____ All dogs must arrive for daycare and for boarding no later than 10:00 AM Monday through Friday and by 11:00 AM on Saturdays and Sundays. Dogs arriving late may be turned away and will be considered out of compliance with our Cancellation Policy. If late drop off is required, special arrangements may be made in advance.

____ **Any dogs receiving a Bordetella injectable, intra-nasal or oral-shield immunization for the first time or if the vaccination has expired, may not come to Club K-9 for the following week and if symptomatic until all symptoms subside. If it is a routine booster, all 3 vaccination types require a 48 hour waiting period. It is your duty to keep Club K-9 up-to-date with your dog's vaccination records.**

____ I/We have read and understand these Rules and Regulations and agree to abide by them.

DOG'S NAME(S) _____

OWNER'S SIGNATURE _____ DATE _____

CLUB K-9 REPRESENTATIVE SIGNATURE _____ DATE _____

Club K-9

CLUB K-9 CANCELLATION POLICY

Please read each statement and initial.

_____ Cancellations to any portion of a boarding reservation during non-peak times must be made no later than 48 hours in advance of arrival date. Cancellations made with less than a 48-hour notice will incur a charge equal to the amount of a two-night stay. If more than one type of room is reserved the charge will be for the more expensive room. If the reservation is only for one night, the charge will only be for one night.

_____ A seven-day notice will apply for cancellations made for all reservations during peak times and for all extended stays. Any cancellations or alteration of a reservation must be made seven days in advance of the arrival date. When the seven-day notice applies, any cancellation made with less than seven days' notice will incur a charge equal to the amount of the seven-night stay. If fewer than seven nights are reserved, then the charge will be for the number of nights reserved.

_____ Peak times include, but are not limited to, all reservations that include a Labor Day weekend, Memorial Day weekend, Independence Day weekend, November 20th-30th, and December 18th-January 3rd. There is a minimum two-night stay required for Thanksgiving and Christmas Day boarding.

_____ I/We understand that it is my/our responsibility to verify if my/our reservation is during a peak time when the reservation is made.

_____ A seven-day notice will always apply to extended stays. An extended stay is considered to be any reservation that is for more than seven nights.

_____ Cancellations to daycare reservations must be made by the end of the business day the day before arrival. All daycare days must be paid for in advance and without adequate cancellation the daycare day will be forfeited. I/We agrees to provide my/our credit card information when making all reservations that I/we have not paid for in advance. I/we understand that Club K-9 will charge my credit card if I/we do not cancel my reservation with adequate notice as stated above.

_____ In addition, I understand that my/our credit card, saved on file, will only be charged if I/we do not cancel my/our reservation with adequate notice. Otherwise, the credit card information will only be used to hold the reservation. I/We must bring whatever form of payment I/we would like to use at drop off.

_____ In the event of a dispute that requires litigation, the prevailing party shall be entitled to his/her reasonable attorney fees and court costs.

_____ I/We have read and understand this Cancellation Policy and agree to abide by it.

DOG'S NAME(S) _____
OWNER'S SIGNATURE _____ DATE _____
CLUB K-9 REPRESENTATIVE SIGNATURE _____ DATE _____

Club K-9

CLUB K-9 DAYCARE/BOARDING AGREEMENT & RELEASE

Please read each statement and initial.

_____ Owner/Guardian authorize use of the Dog's visual image(s) and statements in newsletters, website, posters, and other materials.

_____ In consideration of being permitted to use the services and facilities of Club K-9 in Portland, Oregon, I/We, the undersigned owner(s), hereby release, waive, and discharge JBC & SJC, INC., DBA Club K-9 (herein called Club K-9) its staff, sub-contractors, and volunteers from all liability for any and all loss or damage, and any claim or damages resulting there from, on account of injury, loss, damage, ailment, or disease to my/our dog(s), even resulting in death, excepting intentional or gross negligence, while my/our dog(s) is/are under the care of Club K-9.

_____ I/We agree to indemnify Club K-9, its staff, sub-contractors and volunteers from any loss, liability, damage or cost they may incur, excepting intentional or gross negligence, due to my/our presence or the presence of my/our dog(s) in or upon Club K-9's premises and while my/our dog(s) is/are under the care of Club K-9.

_____ I/We hereby assume full responsibility for any harm or damage caused by my/our dog(s) while in or upon Club K-9's premises and while my/our dog(s) is/are under the care of Club K-9. I/We further agree to indemnify Club K-9, its staff, sub-contractors, and volunteers for any loss, liability, damage or cost they may incur due to any harm caused by my/our dog(s), excepting intentional or gross negligence.

_____ I/We expressly agree that this release, waiver, and indemnity agreement is intended to be as broad and inclusive as permitted by the State of Oregon, and that if any portion thereof is held invalid, it is agreed that the balance shall, not withstanding, continue in full legal force and effect.

_____ I/We further understand and agree that in admitting my/our dog(s) to Club K-9, the operators of Club K-9 have relied on my/our representation that my/our dog(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior toward any person or any other dog.

_____ I/We further understand that any problem, including but not limited to injury and illness, that develops with my/our dog(s) will be treated as deemed best by the staff of Club K-9 in their sole discretion, and that I/We assumed full financial responsibility for any and all expenses involved, and that I/We hereby agree to indemnify Club K-9, staff, subcontractors, and volunteers for any expenses incurred for such treatment.

_____ I/We understands that all fees are non-refundable for any reason.

_____ I/We understand and agree that in the event of a dispute that requires litigation, the prevailing party shall be entitled to his/her reasonable attorney fees and court costs.

_____ I/We has read and understands the attached Rules and Regulations and Cancellation Policy and agrees to abide by them.

_____ I/We accepts all the terms, conditions and statements of this Agreement and Release.

DOG'S NAME(S) _____

OWNER'S SIGNATURE _____ DATE _____

CLUB K-9 REPRESENTATIVE SIGNATURE _____ DATE _____