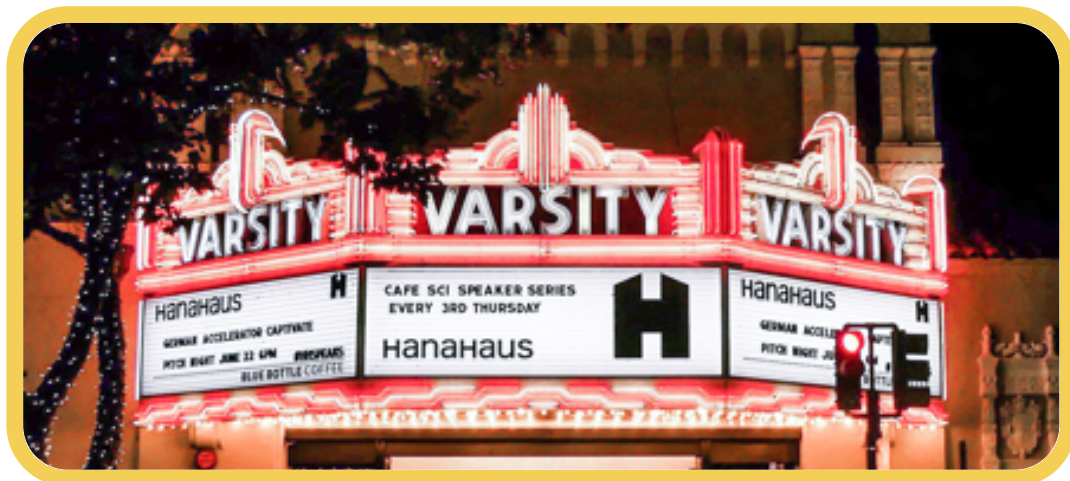


HANAHaus REOPENING

The health and safety of our community is our #1 priority. That's why we have taken the necessary steps to enhance our workspace and expand our safety protocols to ensure that you can continue working with peace of mind.



WORKSPACE & POLICY MODIFICATIONS

SAFETY STANDARDS



Enhanced Protocols

HanaHaus adheres to local county and state guidelines to determine whether masks are required in the workspace. Masks are required upon entry and must be worn in common areas (hallways, restrooms, ordering at the cafe.)



Improved Air Filtration

We have upgraded HVAC system with MERV-13 filters to increase fresh airflow and minimize airborne transmissions.



Workspace Sanitation Intervals

We have established 15-minute cleaning and disinfection intervals between each private seating, lounge, and meeting room reservations.



Sanitation Dispensers

Complimentary hand sanitizing dispensers are available in the workspace for guests to use.



Protective Shields

We have implemented plexiglass shields surrounding the check-in desk to decrease face to face exposure.



Staff Health Screening

Our HanaHaus and Blue Bottle staff will conduct daily temperature checks.

RESERVATION CHANGES

COVID-19 Health Screening

We have implemented an online COVID-19 Health Screening that must be acknowledged and accepted prior to making a reservation.

☐ I acknowledge **HanaHaus's Health Screening** and accept the policy.

NEXT STEP →

Updated Workspace Terms of Use

We have revised our customer terms of use to include a COVID-19 disclaimer.

☐ I accept the **Terms and Conditions** and the **Privacy Policy**

FINAL STEP →

FAQs

HEALTH SCREENING POLICIES

Do I need proof of a COVID-19 negative test result and/or proof of vaccination order to use the workspace?

You will not be required to show proof of a negative test result nor proof of vaccination in order to use the workspace.

Will my temperature be taken before entering the workspace?

Your temperature will not be taken when you enter the workspace.

Would I be able to work at HanaHaus if I have recently traveled to a different county/state/country?

Yes, as long as you have accepted and acknowledged our online COVID-19 Health Screening and revised Workspace Terms of Use upon making a reservation.

SANITATION & CLEANING POLICIES

What measures are you taking to ensure the safety of your guests?

HanaHaus has implemented new cleaning and disinfection protocols with CDC approved cleaning materials, upgraded the HVAC filtration system, added more sanitation areas, and increased safety protocols for staff.

How has HanaHaus improved air circulation in the building?

HanaHaus has updated their HVAC systems to include MERV-13 filters (a technology powered ionization filter that kills airborne bacteria and viruses) to increase fresh airflow and minimize airborne transmissions. We are running the HVAC system for additional hours.

What happens when I leave behind an item in HanaHaus?

Our ambassadors will clean and sanitize any items left behind until they are picked up. HanaHaus will only hold onto lost items for up to 30 days.

FAQs

WORKSPACE POLICIES

Are masks required while in the workspace?

HanaHaus adheres to local county and state guidelines to determine whether masks are required in the workspace. Masks are required upon entry and must be worn in common areas (hallways, restrooms, ordering at the cafe.)

How many people can I have in a meeting room?

Group size depends on the meeting space capacity in the reservations. Multiple households can meet in the same booked meeting space since you have acknowledged and confirmed the online COVID-19 Health Screening and revised Workspace Terms of Use upon making a reservation.

Can I bring outside food & drinks?

Yes, outside food and drinks are permitted as long as they are in individually wrapped containers. To-go box catering/deliveries are allowed. However, large buffet style is not permitted. Blue Bottle Coffee also offers food and beverages for purchase in their cafe.

What happens if I am feeling unwell and want to cancel my reservation?

Our Cancellation Policy will remain the same. If there is a special situation or under certain circumstances, HanaHaus will evaluate on case-by-case basis and determine the best course of action.

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